

DSR-4410 Commercial Integrated Receiver/ Decoder Operator Guide



WARNING

The unauthorized modification of any decoder and the sale and use of any such decoder is prohibited by law. Any such modification or alteration of this product or any unauthorized reception of television programming could subject the user and seller and party modifying the decoder to fines, imprisonment, and civil damages.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful, interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. This digital apparatus does not exceed the Class A limits of radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Repairs and Assistance

For assistance on return or repair see Chapter 6.

Note to CATV System Installer:

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

Warning:

To prevent electrical shock, do not use the receiver electrical power plug (polarized) with an extension cord, receptacle, or other outlet unless the blades can be fully inserted to prevent blade exposure.

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Motorola, Inc.
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OPERATION PRECAUTIONS

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS EQUIPMENT TO RAIN OR MOISTURE.



The lightning flash with the arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of un-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

	CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN	
TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR FRONT). REFER SERVICING TO QUALIFIED SERVICE PERSONNEL. THIS INSTALLATION SHOULD BE MADE BY A QUALIFIED SERVICE PERSON.		

ATTENTION

This commercial unit is intended for the decoding of DigiCipher® II television signals for commercial use. Possession of this device does not enable or entitle the possessor to receive DigiCipher II television signals. Contact program providers to obtain appropriate authorizations.

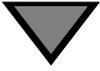
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DSR-4410 Integrated Commercial Receiver/Decoder Operator Guide

Chapter 1: Introducing the DSR4410	1
Key Features	1
Chapter 2: Connecting the DSR4410	3
Unpacking And Connecting The DSR4410	3
Unpacking And Mounting	4
Connecting A Unit for L-Band Input.....	4
Chapter 3: Operating the DSR4410	7
Using The Front Panel	8
Navigating The Menus	8
How To Use The Menus	13
Group 1 Menus: Installation	13
Manual Tune Menu	14
Port0 Setup and Port1 Setup Menus.....	17
Audio 1 and 2 Menus	19
Audio1 Gain and Audio2 Gain Menus.....	20
Alarm Menu	21
ASI Output Menu	22
Reset Menu	23
Reset Type Field	23
MAC Address Menu	24
IP Address Menu	24
Subnet Mask Menu	25
IP Gateway Menu.....	25
Core Menu.....	26
Video Out Format Menu	26
Firmware Menu	28
Download Menu	29
Group 2 Menus: Channel Selection	31
MPEG Select Menu.....	33
Aud(io)1 Lang(uage) and Aud(io)2 Lang(uage) Menus.....	34
Text Lang(uage) Menu	36
EMM ID Menu	36
Group 3 Menus: Status Display	39
Status3 Menu	40
Status4 Menu	40
Status5 Menu	41
Group 4 Menus: Diagnostics	42
AudioTestSignal Menu	43
Video Test Signal Menu	44



Vertical Interval Test Signal (VITS) Menu	45
Ad Insertion Test Menu	46
<i>Chapter 4: Troubleshooting</i>	<i>47</i>
<i>Chapter 5: Signal Flow</i>	<i>49</i>
<i>Chapter 6: Product Support</i>	<i>51</i>
Product Support And Equipment Returns	51
Product Support	51
IRD Repair Procedures	53
<i>Chapter 7: Conversion Tables</i>	<i>55</i>
Downlink/I-band Frequency Conversions	55
<i>Chapter 8: Language Abbreviations</i>	<i>57</i>
<i>Chapter 9: DSR4410 Specifications</i>	<i>59</i>



Introducing the DSR-4410

The Motorola DSR-4410 multi-standard receiver is a commercial Integrated Receiver Decoder (IRD) designed for cable operators and other commercial satellite operations. After the program provider performs the required steps for setting up the DSR-4410, the unit can receive instructions from the satellite as part of the signal.

Key Features

- A variable front-end allows the DSR-4410 to be used in either full or partial transponder mode.
- Two L-band inputs.
- Demodulates DigiCipher® II or DVB signals.
- The user is able to select an input L-band frequency of 950 to 2150 MHz. The user can select a code rate from these values: 5/11, 1/2, 3/5, 2/3, 3/4, 4/5, 5/6, and 7/8.
- Multiple Virtual Channel Tables (VCTs) can be stored in the DSR-4410 so that the unit can be tuned to various satellites/transponders.
- Once the IRD has acquired an MPEG signal, the user can select a program from a list of programs as defined in the Program Association Table (PAT).
- Two video outputs. One for Primary Video and one for OSD Video. Outputs either 525-line NTSC/PAL M or 625-line PAL video formats, automatically matching based on the programmer's input format. (No conversion is done between 525-line and 625-line video.)
- VBI reinsertion on lines 10-22 supports data services such as North American Broadcast Teletext, SID/AMOL I & II, and Closed Caption.

- Bypass video and audio inputs enable connections of analog signals to be passed through the unit and switched on or off when an alarm is triggered.
- Audio output consists of two stereo pairs. When the programmer provides multiple audio choices, the audio pair can be selected. Programmers can tag audio channels with a language, and the receiver will select the audio material based on the language selected.
- MPEG-2 video and Dolby® Digital/MPEG-2 Layer I audio are employed for video decode/decompression and audio compression respectively.
- Asynchronous Serial Interface (ASI) output for digital transport stream output. The ASI can be configured to display a consistent PID mapping, regardless of service input.
- Asynchronous Serial Interface (ASI) input that decrypts the selected service.
- Ethernet Port for SNMP control or IP data pass through.
- DTMF output and relay for control of tape machines and other ad insertion equipment.
- One Form-C relay used for fault alarm indication
- Memory to recall the operating configuration when power sags or is removed.
- Security features include Motorola DigiCipher® II security technology. The unit does not require a TVPass® card to operate with security. In the unlikely event that the code is broken, security can be renewed by inserting a card with a new code into the receiver. Programmers may also utilize fingerprinting techniques to aid in piracy control.
- A two line 40-character front panel with a time-out backlit Liquid Crystal Display (LCD).

2

Connecting the DSR-4410

Unpacking And Connecting The DSR-4410

Cable connections described in this chapter are made to the rear panel of the DSR-4410.

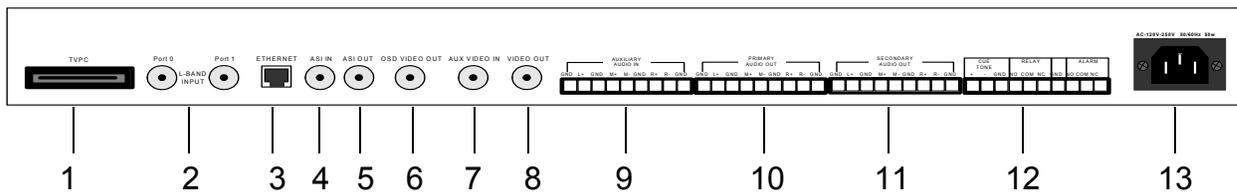


Figure 2-1: DSR-4410 Back Panel

- | | |
|-------------------|-------------------------|
| 1. TVPass Card | 8. Video Out |
| 2. RF Input Ports | 9. Auxiliary Audio In |
| 3. Ethernet Port | 10. Primary Audio Out |
| 4. ASI In | 11. Secondary Audio Out |
| 5. ASI Out | 12. Cuetone/Relay/Alarm |
| 6. OSD Video Out | 13. Power |
| 7. AUX Video In | |

Unpacking And Mounting

The shipping carton contains the DSR-4410, two quick disconnect terminals, a power cord and this Operator Guide.

The IRD should be installed in an Electronics Industry Association (EIA) compliant 19-inch rack. It is recommended that the IRDs have 1RU spacing, above and below, for airflow.

Connecting a Unit for L-Band Input

To Connect a Unit for a New DigiCipher II Service

First determine which satellite, transponder, Virtual Channel Table (VCT) number, virtual channel, and audio mode (stereo, surround, mono, or dual mono) is to be used. Contact the programmer for this system information so that the desired services can be received.

Connect the L-band inputs from the dish antenna and LNB. If LNB power is needed, navigate to the appropriate menu and turn LNB power On. The default for LNB power is Off.

- For a single polarity L-band satellite connection, connect the coax from the LNB (either horizontal or vertical) to Port0 or Port1.
- For installations using both polarities of a satellite, connect one LNB coax to each port. The polarity is programmable for the DSR-4410. The default polarity for Port0 is Horizontal and Port1 is Vertical.

To view video and On-Screen Diagnostics during installation, connect the OSD Video Output on the unit to a 75 ohm video monitor. To view video, connect the Video Output to a channel modulator.

To listen to audio during installation, connect the audio outputs to a local amplifier and speaker. A standard stereo system will suffice, but the lack of differential audio inputs may make the audio seem degraded. After the unit is authorized and outputting the desired service, reconnect these outputs to the channel modulator. Since these are differential pairs, it is recommended to use two pair shielded audio cables rather than the single wire and shield type. For best quality audio, please take care to ground the shield on both the IRD GND terminal and at the channel modulator end.

- For services transmitted in stereo and used in your plant as stereo, connect the Left Audio Out terminals (L+ and L-) to the left audio inputs on the channel modulator, and connect the Right Audio Out terminals (R+ and R-) to the right audio inputs on the channel modulator.

- For services transmitted as a single mono, connect the Left Audio Out terminals (L+ and L-) to the audio inputs on the channel modulator. Right Audio Out terminals (R+ and R-) will also contain the single mono.

The DSR-4410 will be able to generate cue tones when commanded over the satellite link. If these internally generated cue tones are used, connect the 600 ohm differential Cue Tone+ and Cue Tone- terminals on the DSR-4410 to the device that will be accepting the tones. The cautions on cable and grounding noted in the audio instructions (above) also apply to cue tones.

If using ASI input, select the service that is desired on the output. Remember if PID Aliasing is turned on, the IRD will only output the service that is selected.

Plug the DSR-4410 into a power source. Verify that the LCD screen is lit.

Proceed with the installation using the front panel menus.





Operating the DSR-4410

All operations described in this chapter require use of the front panel. As illustrated in Figure 3-1, the front panel has an operator's keypad and several LEDs used as indicator lights.



Figure 3-1 DSR-4410 Front Panel

- | | |
|---------------|--------------------------|
| 1. Port 0 LED | 6. Download |
| 2. Port 1 LED | 7. Signal LED |
| 3. Relay | 8. Bypass LED |
| 4. Alarm | 9. Authorized status LED |
| 5. LCD Screen | 10. Navigation Keys |

Using The Front Panel

The front panel LCD screen displays a series of menus that can be used to configure and control the system. The name of the current menu is always in the upper left corner of the screen for easy identification.

- Beneath every menu name are symbols representing key presses that are possible from the current cursor position in the menu. Note that the available keypad moves may change during the navigation between menu fields.



- The top row to the right of the menu name displays the name of each field available within that menu. These are called “field labels” because each label refers to the field setting beneath it.
- Beneath each label is the current setting for each field.
- Some fields may be changed by the user and others are for display purposes only. Fields that can be changed have an arrow indicator just to the left of the field label. During left/right navigation, the cursor skips over the labels that cannot be changed.

The LCD is momentarily backlit with circuitry that turns off the backlighting approximately four minutes after the last button press or warning screen. To view the screen after backlighting has turned off, press any button once to turn on the backlighting.

In addition to the menus on the LCD screen, the LED indicators show the receiver’s current status. One of the two port LEDs (0 or 1) will always be lit if the power is on, but not both. The Signal light will be lit when the receiver recognizes a valid carrier signal. The Authorized LED will be lit when the DigiCipher II system LED is lit and either (1) the programmer has transmitted the access messages to allow the receiver to decrypt the signal, or (2) the signal is formatted in an unscrambled or fixed scrambled mode. The Bypass LED is on when the Aux Video and Audio inputs are being routed to the receiver outputs.

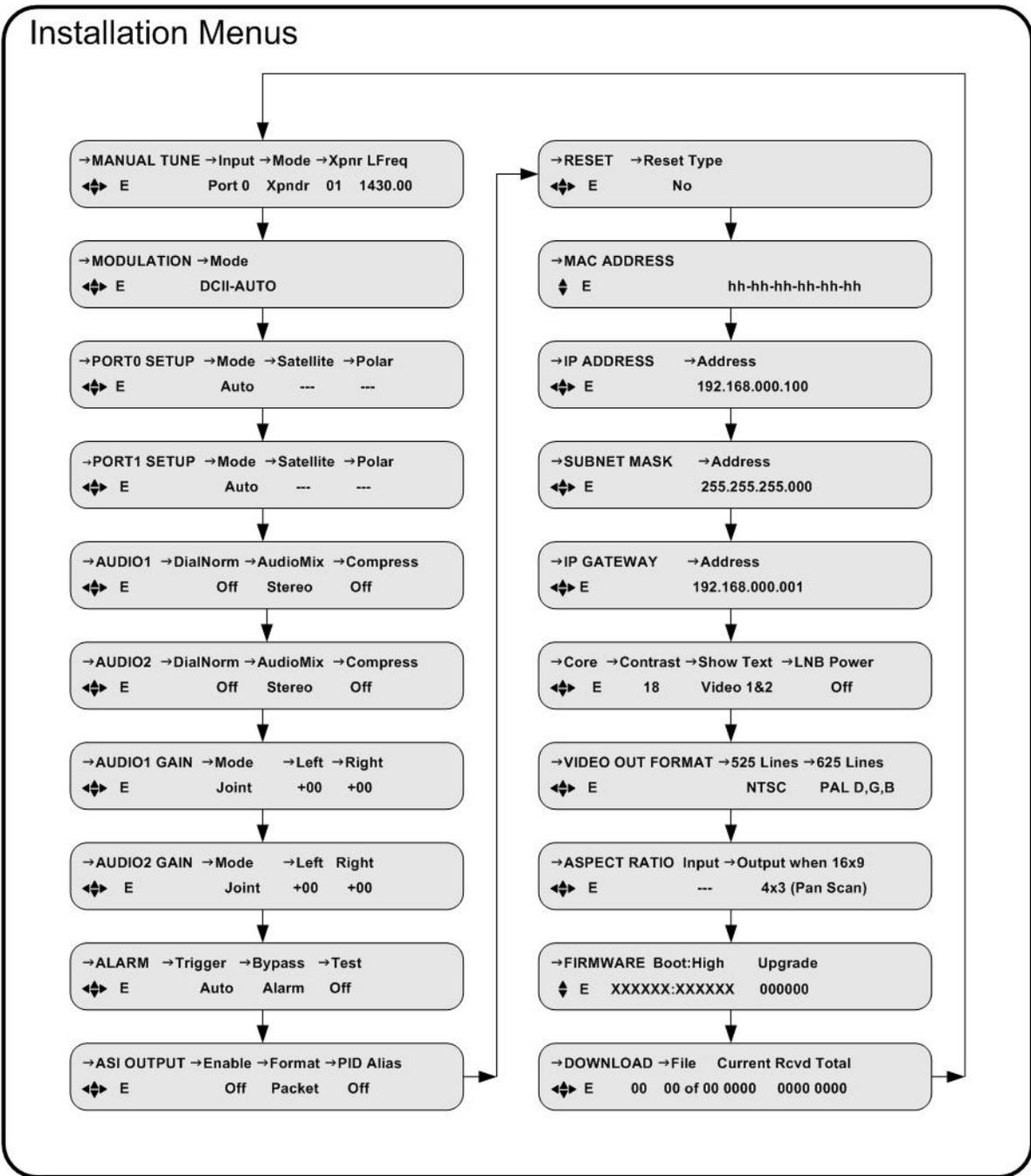
Navigating The Menus

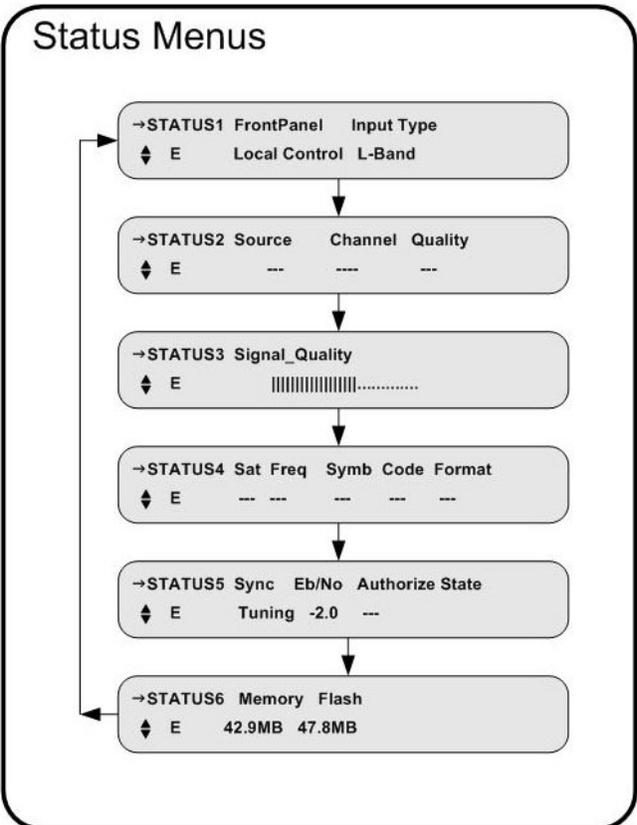
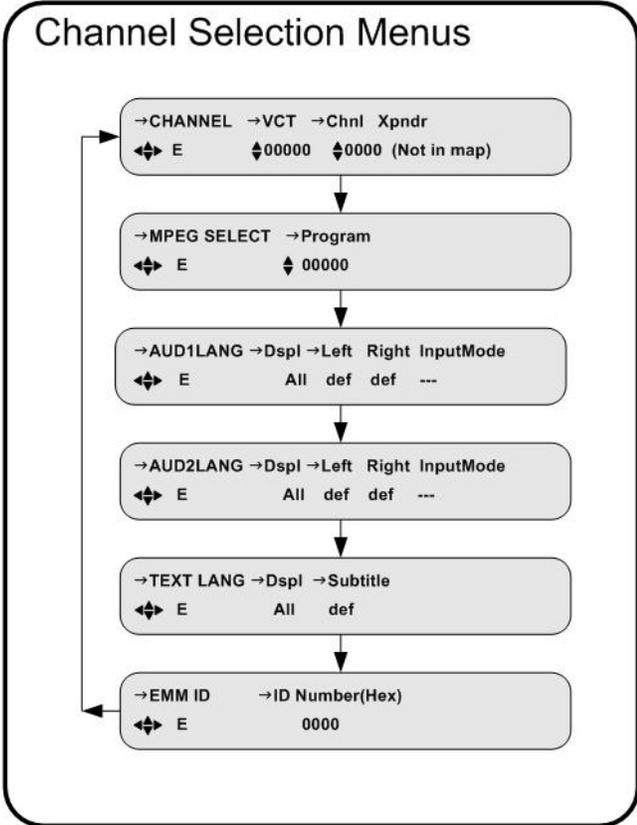
Even though the keypad options shown on the LCD screen may change for each menu and for each field, the control buttons basically do the same thing. The user may want to practice on a screen to become familiar with how the buttons work. Notice that:

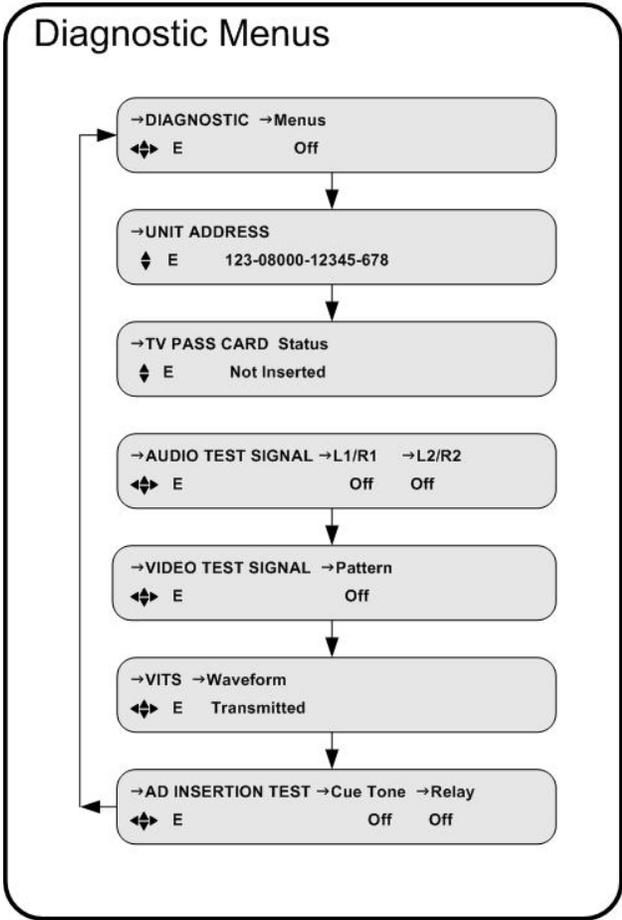
- Pressing the ▲ ▼ buttons while the cursor is blinking next to the menu name (far left corner), will scroll to another menu.
- Pressing the Enter button while the cursor is blinking next to the menu name (far left corner) will scroll to the Main, top-level menu.
- Pressing the ◀ ▶ buttons while in the top line of the menu will move between field labels (or the menu name and a field label). Pressing the ▶ button at the rightmost field label will wrap the cursor around to the left side of the screen (to the menu name). Likewise, pressing the ◀ button when the cursor is at the menu name will wrap the cursor to the rightmost field label.
- When the cursor is blinking on a field label (top row), pressing the Enter button will move the cursor below the label and enter into the field so the setting can be changed.
- When the cursor is below the label, the displayed directional controls in the left corner show what buttons can be pressed to change the setting in that field. Usually the ▲ ▼ buttons will be used. Individual characters may be changed when the ▲ ▼ symbol is present in the field. The letters of the audio language, for example, are editable individually. To record changes in a field and move back up to the label line, press the Enter button.

OVERVIEW OF THE LCD PANEL MENU TREE

Pressing the Enter button when the cursor is on a menu name will return the cursor to the main, top level menu. The charts on the following pages show the menus organized into four main groups: installation menus, channel selection menus, status menus, and diagnostic menus.







How To Use The Menus

About Menu

The front panel LCD will display the About menu when the unit is plugged in or after factory reset. This menu identifies the unit model (“MOTOROLA DSR-4410”) and the software version that is currently installed.



This menu is displayed for only 30 seconds, after which the front panel LCD will display the Main menu.

Main Menu

This menu is the top-level menu and can be arrived at from any other menu by pressing the Enter button while the cursor is blinking next to the menu name. This menu allows the user to select any one of the four main menu groups: installation menus, channel menus, status menus, and diagnostic menus.



The unit allows the user to scroll only to menus that are in the same group. To scroll to a menu that is in a different menu group, the user must first return to the main top-level menu and then select the desired menu group.

Installation Menus: Group 1

The purpose of the installation menus is to configure the ports and choose settings that will remain fixed over a period of time. These settings include video output format, audio output format, Ethernet port addresses, and bypass mode operation. This section describes in detail each of the installation menus, fields, and options displayed on the LCD panel.

Return to the main top-level menu and then select the applicable menu group.

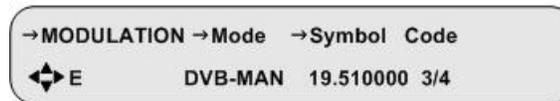
With the blinking cursor at the upper left, press Enter button to return to the main top-level menu. Press the ◀ ▶ buttons until the cursor is at the Install label, and press the Enter button. The unit will present the last previously selected sub-menu.

Manual Tune Menu

This menu allows the user to initially acquire a DigiCipher II system signal and download virtual channel tables by selecting a transponder frequency for each of the two L-band inputs, which are labeled Port 0 and Port 1.



When either Port 0 or Port 1 is selected the user must additionally specify an L-band frequency and modulation format; refer to the Modulation menu description.



Because the North American C-band frequency plans are standardized, select a transponder number for these satellites. Use the Xpndr option in the Mode field and the Xpndr (transponder) fields for these.

If, however, selection of an International C-band, a functional transponder, or a Ku-band satellite is preferred, use the L Freq option in the Mode field and directly enter the L-band frequency. The DSR-4410 requires no distinction between Ku-band and C-band signals after selecting the L-band carrier frequency.

Input Field

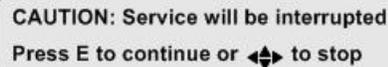
The Input field displays the input to which the receiver is currently tuned. It allows manual selection of Port 0, Port 1, or the ASI input so that the unit can acquire the DigiCipher II system signal and automatically download network data required for operation.

To select the input:

Press the **▶** button until the cursor is at the Input label, and press the Enter button.

Press the **▲ ▼** buttons to scroll to the input that is connected. Unless changed, a receiver will display values for Port 0. Press Enter to confirm the selection and return to the top line of the menu. If Port 0 or Port 1 is selected, then move to the Mode field, Xpndr field or Lfreq field. These fields are not visible when ASI In is selected.

The following Caution screen will appear, asking the user to confirm the selection.



CAUTION: Service will be interrupted
Press E to continue or <=> to stop

If you press any ◀ ▶ ▲ ▼ button at this point, the Caution screen will disappear and the ManualTune menu will reappear without any changes. But, to make a selection, press the Enter button to set the port selection.

Mode Field

The Mode field allows selection of the frequency plan type for the satellite to which the unit is tuned. If the application is a North American C-band satellite select the transponder number in the Xpndr field. Otherwise, use the L Freq option and the LFreq field. The L Freq option can be used for all satellites, including current C-band, Ku-band, and future satellites where the frequency plans are unknown at the time of receiver manufacture.

Press the ▶ button until the cursor is on the Mode label. Then press the Enter button to move into the field. There are two choices, Xpndr or L Freq. Press the ▲ ▼ buttons to display the choice. Then press the Enter button to confirm the selection.

If Xpndr is selected, choose a transponder in the Xpndr field. The frequency in the LFreq field will be set automatically based on internal transponder tables.

If L Freq is selected, dashes (--) will appear in the Xpndr field since the transponder/frequency relationship is not known. Select a transponder frequency between 950 and 2150 MHz in the LFreq field. The user will not be able to select a transponder in the Xpndr field.

The default setting is Xpndr. This field is not available when the ASI In option in the Input field is selected.

Xpndr Field

This field allows selection of an initial satellite transponder number and can only be used if the Xpndr option in the Mode field is chosen. The Xpndr field cannot be edited if L Freq in the Mode field has been chosen. Press the ▶ button until the cursor is at the Xpndr label. Then press the Enter button to move into the field.

Then press the ▲ ▼ buttons to select the desired transponder number. Since the associated transponder/frequency tables are stored in the unit, scrolling through the transponder numbers, the user will notice that the associated frequency (shown in the LFreq field to the right) will automatically change with the selection (970-1430 MHz). There are 24

transponder options, and when the transponder selection is displayed, press the Enter button to confirm selection and move the cursor back up to the field label.

This field is not available when the ASI In option in the Input field is selected.

LFreq Field (for Custom Plans)

This field allows the user to directly tune the frequency, if the L Freq option in the Mode field is chosen. The LFreq field cannot be edited if Xpndr in the Type field is chosen. Press the **▶** button until the cursor is at the LFreq label. Then press the Enter button to move into the field.

Press the **◀ ▶** and **▲ ▼** buttons to select the desired frequency. The transponder number (shown in the Xpndr field) will continue to contain dashes since a transponder number is not required. A frequency between 950 MHz and 2150 MHz may be chosen. Press the Enter button to confirm a selection and move the cursor back up to the field label. The unit requires 30 to 60 seconds to download the network data. Afterward, the user can view the Port Setup menu for the active port to verify the satellite ID and transponder polarity (explained below in the *Port Setup Menu* section).

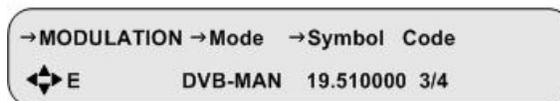
For non-C-band, use the L Freq option to enter the exact center frequency of a carrier, rather than using a nearby, but not exact, C-band frequency. The receiver tuner will pull from a large offset to capture the signal, but long-term tracking is best if the user enters a precise carrier center frequency.

Contact the programmer or network operator for details about the satellite, transponder, and frequencies being used at purchase time. If one frequency is identified as the root transponder, using this frequency may expedite the download process during installation.

This field is not available when the ASI In option in the Input field is selected.

Modulation Menu

This menu, together with the Manual Tune menu, allows the user to initially acquire a DigiCipher II signal. Press the **▲ ▼** buttons until the Modulation menu appears. Press the Enter button to continue.



When the DCII-Man option in the Mode field is selected the user must additionally specify a Symbol/Code/Format combination.



This menu is not available when the ASI In option is chosen. That option is located in the Manual Tune menu.

Mode Field

Press the **▶** button until the cursor is at the Mode label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options: DCII-MAN, DCII-AUTO. Select a mode and press Enter to exit the field.

NOTE:In DCII-MAN (manual) mode, the unit will only search for what is displayed in the Symbol/Code/Format field. If DCII-AUTO has been selected the unit will search through all available combinations to acquire a signal, and then remain parked on a signal once it is acquired.

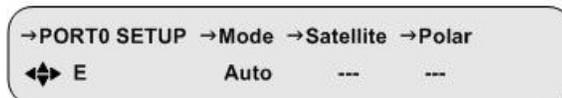
Symbol/Code/Format Field

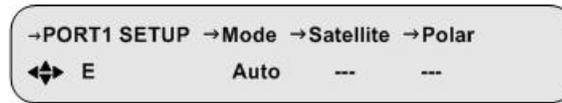
Press the **▶** button until the cursor is at the Symbol label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options. Using the **▲ ▼** buttons, scroll through the Symbol/Code/Format combinations. Select the combination provided by your programmer and press Enter to return to top menu.

This field is not available when the DCII-Auto option in the Mode field is selected.

Port0 and Port1 Setup Menus

In order to use virtual channels one or both ports must be associated with a particular satellite and polarity. These menus allow the user to associate the satellite and polarity with Port0 and Port1. Press the **▲ ▼** buttons until the Port0 Setup menu or Port1 Setup menu appears.





Port0 and Port1 may be setup manually or automatically, and each individually. The user enters the satellite and polarity information directly when the port is setup manually. Otherwise, when the port is setup automatically, the unit associates the port with the satellite and polarity information that matches the first virtual channel that is chosen (and acquired) after the user manually tunes that port (refer to the *Manual Tune Menu* section). Entering the incorrect satellite name will show warning not an input.

This menu is not available when the ASI In option is chosen. That option is located in the Manual Tune menu.

Mode Field

The Mode field allows the user to select the mode by which the user sets up the port. Press the **▶** button until the cursor is at the Mode label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to view the desired mode. There are two options, Manual and Auto. Press the Enter button to exit.

Satellite Field

This field allows the selection of a satellite name, when the Manual option in the Mode field is selected. The satellite name is depicted as a three-character abbreviation.

Press the **▶** button until the cursor is at the Satellite label. After pressing the Enter button to enter this field, use the **◀ ▶** buttons to select the character position to be changed. Then use the **▲ ▼** buttons to scroll through the character choices. Press the Enter button to confirm selection and exit the field.

This field is not editable when the Auto option in the Mode field is selected. This field displays the satellite to which the port is related. This field will display dashes (---) when the port is not related to a satellite.

Polarity Field

This field allows the selection of a polarity, when the Manual option in the Mode field is selected. Press the **▶** button until the cursor is at the Polarity label. After pressing the Enter button to enter this field, press the **▲ ▼** buttons to display the options: H/LHP (Horizontal/Left-Hand Polarity) or V/RHP (Vertical/Right-Hand Polarity). Select a polarity and press Enter to exit the field.

This field is not editable when the Auto option in the Mode field is selected. This field displays the polarity to which the port is related. This field will display the default when the port is not related to a satellite. The defaults for Port0 and Port1 are H/LHP and V/RHP, respectively.

Audio1 and Audio2 Menus

Press the \blacktriangle \blacktriangledown buttons until an Audio1 menu or Audio2 menu appears. These menus have three fields that allow the user to customize the audio output based on options provided by the Dolby Digital compression system.



DialNorm Field

Press the \blacktriangleright button until the cursor is at the DialNorm label. This field allows the user to normalize speech levels to a constant level over all channels—raising or lowering the volume of the dialogue to a level that is appropriate for the background sound track. Press the Enter button to move into the field. There are two options, On and Off. The default selection is On. Press the \blacktriangle \blacktriangledown buttons to change the setting. Press Enter to confirm selection.

AudioMix Field

Press the \blacktriangleright button until the cursor is at the AudioMix label, and press the Enter button to move into the field. This field allows selection of the audio downmix options. The choices are Stereo, Surround, Mono, or Dual Mono. Press the \blacktriangle \blacktriangledown buttons to display the options. The default setting is Stereo.

If you select Dual Mono, a warning screen will appear. The warning screen is needed because of possible conflicts between this menu and the channel selection menus that specify audio language. It appears if the user had previously used the Language menu (channel selection group) to select a single language for Mono or Stereo output and then

changed to Dual Mono output. The unit will now seek to have a language defined for both left and right dual mono outputs.

CAUTION: Check audio language selection
Press E to continue or  to stop

- By pressing the Enter button (ignoring the caution and taking no action in the Lang menu of the channel selection group), the unit will change to Dual Mono, and it will use the language previously selected for Mono (or Stereo) for both left and right.
- Conversely, if the user had previously selected Dual Mono output in two languages, but later changed to Stereo or Mono output in this menu, the output will default to the Dual Mono language that has been defined for the left channel.

Compress Field

Press the  button until the cursor is at the Compress label, and press the Enter button to move into the field. This field allows control of the degree of audio level compression. The options are Heavy, Moderate, and Off. The default setting is Off. Press the   buttons to display the options. Press the Enter button to confirm the selection.

Audio1 Gain and Audio2 Gain Menus

Press the   buttons until the Audio1 Gain menu or Audio2 Gain menu appears. These menus allow adjustment of the audio signal output level from 0 to -20dB in 1dB increments.

→AUDIO1 GAIN →Mode →Left →Right
 E Joint +00 +00

→AUDIO2 GAIN →Mode →Left Right
 E Joint +00 +00

The user may adjust the output levels of the left and right channels independently or jointly. The output level of the right channel tracks the setting for the left channel when the output levels are adjusted jointly.

Mode Field

The Mode field allows the user to select the mode by which the user adjusts the Audio Gain port. Press the **▶** button until the cursor is at the Mode label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to view the desired mode. There are two options, Independent and Joint. Press the Enter button to exit.

Left and Right Fields

The Left and Right fields allow adjustment of the output level of the Left and Right audio signals. Press the **▶** button until the cursor is at the desired label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to simultaneously adjust the output level for the left and right audio signals. The default setting is zero. Press the Enter button to confirm the selections.

The Right field is not editable when the Joint option is chosen for the Mode field.

Alarm Menu

Press the **▼** button until the Alarm menu is located. This menu allows the user to set up different bypass modes in case the unit goes into an alarm condition.



Trigger Field

Press the **▶** button until the cursor is at the Trigger label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options

The Trigger field allows the user to select the trigger condition for which the alarm is activated. When the alarm is activated the Alarm LED illuminates and the alarm relay indicates an alarm condition. The alarm is activated for any of the following conditions:

- The tuner loses lock when the input is RF
- The unit cannot lock to the ASI input when the input is ASI
- The unit is unable to render video
- The unit is not authorized to access the selected service
- The unit loses power

There are five choices: Disabled, Auto, No Signal, No Video, No Auth (Authorization). Use this option to select which of the above conditions activates the alarm. The default setting is Auto.

Bypass Field

Press the **▶** button until the cursor is at the Bypass label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options. If you select Bypass, the Bypass mode will be activated, and the unit will loop through the auxiliary video and audio inputs regardless of DigiCipher II system service authorization status. The Bypass LED on the front panel will be lit when the unit is in the bypass state.

If Disabled is selected, the unit will ignore the auxiliary inputs for video and audio and it will always attempt to output the satellite data regardless of authorization status.

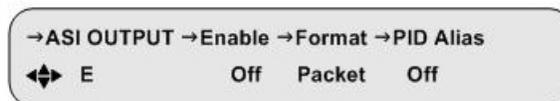
If Alarm is selected, the unit will automatically switch to the bypassed state it enters the alarm condition. At such time, the Aux Video and Audio inputs will be routed to the IRD output, and the front panel Bypass LED will be lit. When the unit exits the alarm condition, the unit will switch back to satellite video and audio.

Test Field

The Test field provides an alarm test. The alarm is activated when this field is set to On. The Test field returns to the default value (Off) when the field is exited.

ASI Output Menu

Press the **▲ ▼** buttons until the ASI Output menu appears. This menu allows the user to configure the digital ASI output. It is used to define the format of the ASI output and to enable PID aliasing.



Format Field

Press the **▶** button until the cursor is at the Format label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options: Off, Packet, or Byte. The default is Byte. The Packet and Byte options specify the transport stream packet structure. When the ASI Output is enabled, the unit outputs MPEG-2 transport stream packets either as a burst of contiguous bytes (Packet option) or as individual bytes (Byte option). For additional information regarding these two MPEG-2 transport stream packet formats, refer

to EN 50083-9, “Cabled distribution systems for television, sound, and interactive multimedia signals; Part 9: Interfaces for CATV/SMATV headends and similar professional equipment for DVB/MPEG-2 transport streams.”

PID Alias Field

Press the **▶** button until the cursor is at the PID Alias label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options: Off, On. The default is ON. When PID aliasing is OFF, the ASI output contains the entire transport stream. When PID aliasing is ON, the ASI output contains only video, audio and data components of the channel. The PID values are remapped to a consistent numbering scheme.

Reset Menu

Press the **▲ ▼** buttons until the Reset menu appears. This menu allows the user to execute factory defaults or power cycle.



Reset Type Field

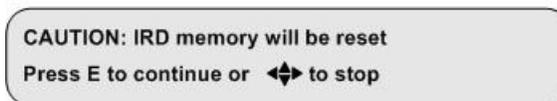
Press the **▶** button until the cursor is at the Reset Type label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options: No, Factory Defaults, or Power Cycle. The default is No.

Factory Defaults Option

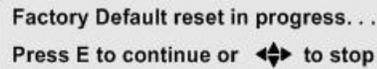
The Factory Defaults option allows the user to reset the system to the programming values originally set by the factory firmware.

Caution: Selecting this reset option will delete all setups that have been entered and all downloaded information. Use this option cautiously. It will interrupt service output.

Press the Enter button and a warning message appears saying that all programming will be lost if the action proceeds.



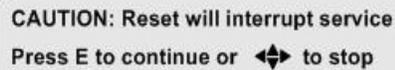
Press a directional (◀ ▶ ▲ ▼) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed. The following message will appear.



```
Factory Default reset in progress. . .
Press E to continue or ⬅➡ to stop
```

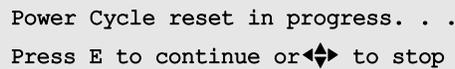
Power Cycle Option

The Power Cycle option will reboot the unit without losing internal user setup information or downloaded network information. Press the Enter button and a warning message appears saying that the current service will be interrupted if the action proceeds.



```
CAUTION: Reset will interrupt service
Press E to continue or ⬅➡ to stop
```

Press a directional (◀ ▶ ▲ ▼) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed. The following message will appear.



```
Power Cycle reset in progress. . .
Press E to continue or ⬅➡ to stop
```

MAC Address Menu

Press the ▲ ▼ buttons until the MAC Address menu appears. This menu displays the MAC address of the Ethernet port. The address is represented in a hexadecimal format. It is non-editable.



```
→MAC ADDRESS
⬅ E          hh-hh-hh-hh-hh-hh
```

IP Address Menu

Press the ▲ ▼ buttons until the IP Address menu appears. This menu allows the user to enter an IP address for the Ethernet port. The address is represented in the common dotted-

decimal format. Contact the network administrator for details about configuring the Ethernet port for operation on your local network.



Press the **▶** button until the cursor is at the Address label, and press the Enter button to move into the field. Press the **◀ ▶** and **▲ ▼** buttons to enter the desired address and then press Enter to confirm the selection.

Subnet Mask Menu

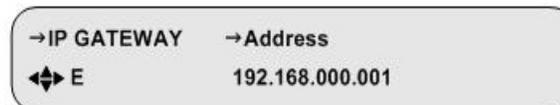
Press the **▲ ▼** buttons until the Subnet Mask menu appears. This menu allows the user to enter a subnet mask for the Ethernet port. The subnet mask is represented in the common dotted-decimal format. Contact the network administrator for details about configuring the Ethernet port for operation on your local network.



Press the **▶** button until the cursor is at the Address label, and press the Enter button to move into the field. Press the **◀ ▶** and **▲ ▼** buttons to enter the desired address and then press Enter to confirm the selection.

IP Gateway Menu

Press the **▲ ▼** buttons until the IP Gateway menu appears. This menu allows the user to enter an IP gateway address that the Ethernet port should use. The IP Gateway is an address that is represented in the common dotted-decimal format. Contact the network administrator for details about configuring the Ethernet port for operation on your local network.



Press the **▶** button until the cursor is at the Address label, and press the Enter button to move into the field. Press the **◀ ▶** and **▲ ▼** buttons to enter the desired address and then press Enter to confirm the selection.

Core Menu

Press the \blacktriangle \blacktriangledown buttons until the Core menu appears. This menu allows the user to change the front panel LCD contrast, select where text (e.g., subtitles) is displayed, and turn on/off the LNB power output.



Contrast Field

To adjust the LCD contrast, press the \blacktriangleright button until the cursor is at the Contrast label, and press the Enter button to move into the field. Press the \blacktriangleleft \blacktriangleright and \blacktriangle \blacktriangledown buttons to select a value between 1 and 30, with 1 representing the least contrast and 30 the most. Adjust the contrast so that the LCD panel can be read clearly. Press Enter to confirm the selection.

Show Text Field

This field allows the user to select whether text is displayed in one or both of the video outputs. Press the \blacktriangleright button until the cursor is at the Show Text label, and press the Enter button to move into the field. Press the \blacktriangle \blacktriangledown buttons to display the options: Video1&2 and Video2. The default is Video1&2.

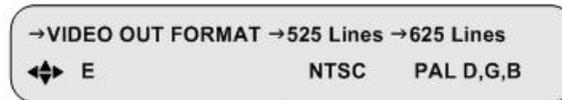
LNB Power Field

This field allows the user to select whether the unit provides power to the external LNB. Press the \blacktriangleright button until the cursor is at the LNB Power label, and press the Enter button to move into the field. Press the \blacktriangle \blacktriangledown buttons to display the options: Off and On. The default is OFF. When the ON option is chosen the unit supplies 20 VDC on both antenna input connectors.

Video Out Format Menu

Press the \blacktriangle \blacktriangledown buttons until the Video Out Format (Video Output Format) menu appears. It has two fields that allow modification of the output format. Note that the receiver does not convert 525-line video to 625-line video or convert 625-line video to 525-line video. When the input to the uplink encoder is 525-line, the field here selects the receiver output to be NTSC or PAL M, and the 625-line field has no impact. When the input to the uplink

encoder is a 625-line, the field selects the type of PAL the receiver outputs, and the NTSC or PAL M selection has no impact.



525 Lines Field

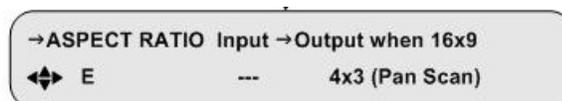
Press the **▶** button until the cursor is at the 525 Lines label, and press the Enter button to move into the field. This field allows selection of the output format for 525-line video as either NTSC or PAL M. The default setting is NTSC. Press the **▲ ▼** buttons to display the options. Press the Enter button to confirm the selection.

625 Lines Field

Press the **▶** button until the cursor is at the 625 Lines label, and press the Enter button to move into the field. This field allows selection of the output format for 625-line video as either PAL B, PAL D, PAL G, PAL I, or PAL N. The default setting is PAL D, G, B. Press the **▲ ▼** buttons to display the options. Press the Enter button to confirm the selection.

Aspect Ratio Menu

Press the **▲ ▼** buttons until the Aspect Ratio menu appears. It displays the current input aspect ratio and has one field that allows the output aspect ratio to be changed when the up linked video has an aspect ratio of 16x9. Note that if the unit receives input of 4x3, the output will always be 4x3.



Input Field

The Input field displays the aspect ratio of video that the unit is currently receiving. It is non-editable.

Output Field

Press the **▶** button until the cursor is at the Output label. Press the Enter button to enter the field. There are two options: 16x9 or 4x3 PAN (information in the video material directs which portion of the 16x9 image to output). Press the **▲ ▼** buttons to display the options.

The output default setting is 4x3 PAN. If 4x3 PAN information is not available when the 4x3 PAN option is chosen, the unit will output the center portion of the 16x9 image.

If you select a new aspect ratio a warning screen will appear.

CAUTION: Change will interrupt service
Press E to continue or  to stop

Press a directional (   ) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed.

Firmware Menu

Press the   buttons until the Firmware menu appears. This menu displays the unit's firmware release information, which is equivalent to the product version number. This menu cannot be changed, but since the firmware is periodically updated, this menu will confirm that the update was successful. This menu is used most commonly in troubleshooting.

→FIRMWARE Boot:High Upgrade
 E XXXXXX:XXXXXX 000000

Boot:High Field

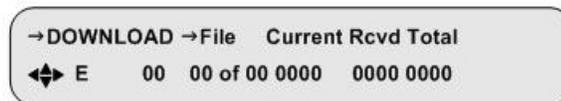
The Boot:High field displays the version of boot code and the high code. The boot code is loaded at the factory. The high code may be upgraded to later versions by a download that is delivered over the satellite signal (from either the L-band or ASI input). The version of both the boot and high code is represented by a 6-digit hexadecimal number. This field is non-editable.

Upgrade Field

The Upgrade field displays the version of the upgrade code that is available. This field displays “000000” when no upgrade code is available. Available upgrades are installed the next time the unit is powered on. This field is non-editable.

Download Menu

Press the \blacktriangle \blacktriangledown buttons until the Download menu appears. This menu allows the user to monitor the status of the current code download. This menu is used most commonly in troubleshooting.



During a background code download the unit collects the upgrade code in the background while concurrently decoding video and audio services. The user can select this menu anytime before, during, and after a background code download.

File Field

The File field consists of two sub-fields; the first sub-field is editable and selects, by index, a download file for monitoring. The second sub-field is non-editable and indicates the total number of files that have been downloaded and/or are available to be downloaded.

Current Field

The Current field pertains to the file selected in the File field and indicates the ID for the current segment received by the unit during the download of the file. This field is non-editable.

Revd Field

The Revd field indicates ID for the last segment of the file selected in the File field. This field is non-editable.

Total Field

The Total field indicates the number of segments that the unit has received for the file selected in the File field. This field is non-editable.

NOTE: Having completed the installation menus, move the cursor to the menu name. Then press the Enter button to move to the main menu for the installation group. Now press the \blacktriangle \blacktriangledown buttons until the Channel Selection menu appears.



Channel Menus: Group 2

Channel Menu

Press the \blacktriangle \blacktriangledown buttons until the Channel menu appears. This menu allows the user to select an active VCT, select the virtual channel, and view the name of the current transponder.



The DigiCipher II system allows for retune events in which a programmer sends over-the-satellite messages to specified receivers to change the service they output for a specified time period, then return to a specified service. During a retune event, the user is locked out from editing this menu to ensure that the receiver does not get lost when returning from the retune event.

VCT Field

This field allows selection of a Virtual Channel Table (VCT) number. (Review the section entitled *Changing Networks/VCT*.) Please contact the program provider for the correct VCT number to enter for that commercial system. Press the \blacktriangleright button until the cursor is at the VCT label, and press the Enter button to move into the field. While insuring that the cursor remains on the up/down symbol, press the \blacktriangle \blacktriangledown buttons to scroll throughout the available VCT's. (If the network has four VCT's, then only four VCT's will appear in this field.) Press the Enter button to confirm the selection.

This field also provides a second method for selecting the VCT: Use the \blacktriangleleft \blacktriangleright buttons to select the digit to change and then, while the cursor is on that digit, press the \blacktriangle \blacktriangledown buttons to display the required value. Repeat for each applicable digit.

Channel (Chnl) Field

The Chnl (Channel) field allows selection of the virtual channel for the output service. Channels that do not exist will appear within parentheses, for example (346). Virtual channel options within the table range from 000 to 999. Press the \blacktriangleright button until the cursor is at the Chnl label, and press the Enter button to move into the field. While insuring that the cursor remains on the up/down symbol, press the \blacktriangle \blacktriangledown buttons to scroll throughout the available virtual channels. (If the chosen VCT contains twenty-four virtual channels, then only twenty-four virtual channels will appear in this field.) Press the Enter button to confirm the selection.

This field also provides a second method for selecting the virtual channel: Use the ◀ ▶ buttons to select the digit to change and then, while the cursor is on that digit, press the ▲ ▼ buttons to display the required value. Repeat for each applicable digit.

The unit displays warning messages for the following conditions.

- A warning message is displayed when the user changes from a virtual channel to a MPEG program number.

CAUTION: Changing to DCII selection mode
Press E to continue or ◀▶ to stop

Press a directional (◀ ▶ ▲ ▼) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed.

- If the user selects a virtual channel that is not in the chosen VCT, then a warning message, “Not in map,” is displayed to the right of the virtual channel.

→CHANNEL →VCT →Chnl Xpndr
◀▶ E ▲00000 ▼0000 (Not in map)

Then, if the user subsequently presses the Enter button, another warning message is displayed.

CAUTION: Channel dddd not present
Press E to continue or ◀▶ to stop

NOTE: The above warning message is only displayed when the user changes the channel from a valid virtual channel to a nonexistent virtual channel. This message is not displayed if the unit is not already acquired to a virtual channel as would be the case when setting up the unit for future operation. In this example, then, the unit is pre-configured with a virtual channel before the unit is installed.

- Virtual channels identify satellite and polarity attributes. The RF input ports are setup with satellite and polarity attributes; refer to the *Port 0 Setup and Port 1 Setup Menus* description. The unit uses these satellite and polarity attributes to determine which RF port to use. However, if the user selects a virtual channel that does not match the satellite and polarity attributes of either port, then the unit will be unable to determine which port to use and the following warning message is displayed.

CAUTION: Channel dddd not on RF input
Press E to continue or  to stop

Press a directional (   ) button to back out of the field and leave it unchanged. The unit will not be able to decode the chosen virtual channel until a port is setup with the applicable satellite and polarity information.

Transponder (Xpndr) Field

This non-editable field displays the current transponder name (alpha/numeric) that is downloaded. The unit will display dashes (---) when no transponder information is available.

MPEG Select Menu

This menu allows the user to select which service is displayed at the video and audio outputs by specifying the MPEG program number. Press the   buttons until the MPEG Select menu appears. The MPEG program number can be used instead of a virtual channel, but only if the unit is already tuned to the appropriate L-band or ASI input signal.

→MPEG SELECT →Program
 E  00000

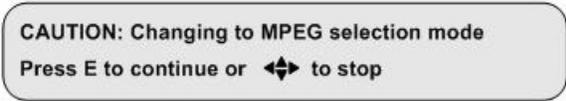
Program Menu

Press the  button until the cursor is at the Program label, and press the Enter button to move into the field. While insuring that the cursor remains on the up/down symbol, press the   buttons to scroll throughout the available MPEG programs. (If the current L-band or ASI input signal contains four MPEG programs, then only four MPEG programs will appear in this field.) Press the Enter button to confirm the selection.

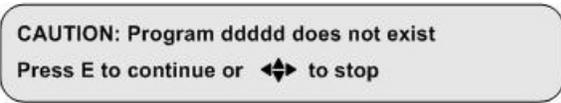
This field also provides a second method for selecting the MPEG program: Use the   buttons to select the digit to change and then, while the cursor is on that digit, press the   buttons to display the required value. Repeat for each applicable digit.

The unit displays warning messages for the following conditions.

- A warning message is displayed when the user changes from a virtual channel to a MPEG program number. Press a directional (◀ ▶ ▲ ▼) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed.



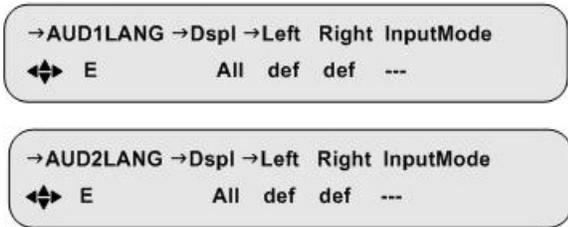
- A warning message is displayed when a MPEG program number is selected which does not exist.



Press a directional (◀ ▶ ▲ ▼) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed.

Audio1 and Audio2 Language (Aud1Lang, Aud2Lang) Menus

These menus have three fields that allow the user to modify and view the status of the language for the Audio1 and Audio2 outputs. This menu also allows the user to view the mode of the audio signal as it is received from the programmer and before any subsequent down mixing that the unit may perform. Press the ▲ ▼ buttons until the Aud1Lang menu or Aud2Lang menu appears.



NOTE:The two digits in the Left, Right fields indicate the occurrence of the specified language. The range is between 00 and 99. For example, “Eng13” for the 13th version of English. This feature is used when there are multiple dialects within a language.

Display (Dspl) Field

Press the ▶ button until the cursor is at the Dspl (Display) label, and press the Enter button to move into the field. The Display field allows the user to select the options that are

displayed in the Left (channel) and Right (channel) fields. There are three options: All, Avail, and Status. Press the \blacktriangle \blacktriangledown buttons to display the options.

The All option allows the user to scroll throughout the languages that exist in the database while in the Left and Right fields. You may wish to select languages that are not functional at this time but will be functional in the future - when they are present on the channel. Press the Enter button to confirm the selection.

The Avail (Available) option allows the user to scroll through the languages supported by the system while the cursor is in the Left and Right fields. Furthermore, selection of this option allows the user to scroll through only the languages available for the active service. (If the active service has only three languages, as listed for the virtual channel or program, only three will appear. If the user changes the service, the number of languages may also change.) Press the Enter button to confirm the selection.

The Status option allows the user to view the actual audio language. The actual language can differ from the chosen language when the user's choice for language is unavailable. The rules that govern which language the unit chooses are described in the next section.

Left and Right Fields

Press the \blacktriangleright button until the cursor is at the Left label, and press the Enter button to move into the field. If the user selects the Dual Mono downmix, Left and Right will have separately editable fields. Otherwise, they will be controlled together as a pair from the Left field alone. These fields allow the user to scroll throughout the following three options: (1) all languages if the Display field is set to All, (2) the currently available languages if the Display is set to Avail, or (3) Def (default) if the Display field is set to either All or Avail. Press the \blacktriangle \blacktriangledown buttons to display the options. Press the Enter button to confirm the selection.

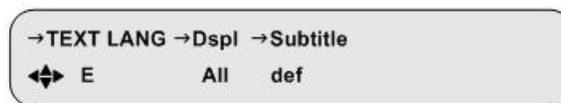
When making choices, keep the following factors in mind:

- If Def (default) is selected, the Audio 1 and Audio 2 outputs will default to the first and second language, respectively, that is listed for the service. It is suggested that programmers run their language listing so that this default is the language in which lip movements match the audio.
- If the AudioMix option is Surround, Stereo, or Mono and the user's choice for language is not available, the audio output will be the default language.
- If the AudioMix option is Dual Mono and a language pair is not available that matches the user's choice for Left and Right languages, the unit will select and output the first occurrence of the Left language choice. The system cannot take a Left from one audio pair and a Right from another. And if there is no match for the Left language choice, the unit will use the default language.

- There is an interaction between the Language (Lang) menu and the AudioMix field of the Audio menu (installation menu group):
- If the user had previously selected Stereo or Mono in the AudioMix field and a specific language as the audio output in the Lang menu, but later changes the AudioMix menu setting to Dual Mono, the Dual Mono will change in this menu to the same language specified for both Dual Mono channels. A caution screen will also appear. After changing the AudioMix menu to Dual Mono, the user should reselect the languages desired here, in this menu.
- If the user previously selected Dual Mono in the AudioMix field with two different languages as audio outputs in the Language menu, but later selects Stereo, Stereo Surround, or Mono in the AudioMix field, the output in this Language menu will default to the first occurrence of a specified language (the one defined for the Left channel first, then for Right channel if there is no match for the Left). The same caution screen will appear.

Text Language (Text Lang) Menu

This menu has two fields that allow the user to modify and view the status of the language for the subtitle display. Press the **▲ ▼** buttons until the Text Lang (Text Language) menu appears.



Display (Dspl) Field

Refer to the Dspl (Display) field description under the Audio1 Language menu for the All, Available, and Status options. This field also has a fourth option, which is Off, and which disables subtitles.

Subtitles (Sub) Field

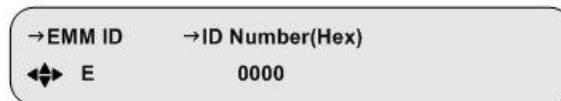
This field allows selection of the language for subtitle output. Press the **▶** button until the cursor is at the Sub (Subtitles) label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options. Press the Enter button to confirm the selection.

Entitlement Management Message ID (EMM ID) Menu

The Entitlement Management Message (EMM) ID menu allows for additional flexibility in access control. It allows the user to enter a new EMM provider ID number if provided by the programmer.

Caution: If you do not know what the EMM provider ID is, do not enter anything. Use the default setting of zero.

Press the **▲ ▼** buttons until the EMM ID menu appears.



ID Number Field

The ID Number field allows the user to change the ID number, which is represented in the hexadecimal format. Press the **▶** button until the cursor is at the ID Number label, and press the Enter button to move into the field. Use the **◀ ▶** buttons to select the digit to change and then, while the cursor is on that digit, press the **▲ ▼** buttons to display the required value. Repeat for each applicable digit. Press the Enter button to confirm the selection.

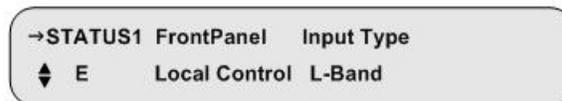
NOTE: Having completed the channel selection menus, move the cursor to the menu name. Then press the Enter button to move to the Main, top-level menu. Press the **◀ ▶** buttons until the cursor is at the Status label, and press the Enter button. The unit will present the Status1 menu.

Status Display Menus: Group 3

Status display menus provide information regarding the current status of the unit. They group together important parameters and display them conveniently together for the user to review the receiver's operation. These fields are not editable, and the displayed information is either (1) the result of changes in an installation or channel selection menu, or (2) a parameter the unit reports as part of its operation.

Status1 Menu

Press the \blacktriangle \blacktriangledown buttons until the Status1 menu appears.



Front Panel Field

The Front Panel field indicates whether the user is able to control the IRD completely from the front panel or whether some front panel functions are disabled.

Input Type Field

The Input Type field indicates the input connector on which the active signal is received.

Status2 Menu

Press the \blacktriangle \blacktriangledown buttons until the Status2 menu appears. This screen displays the source name, channel number, and the signal quality.



Source Field

The Source field displays the source name, which was entered by the programmer or network operator at the encoder/uplink to identify the source. Dashes are displayed when no information is available.

Channel Field

The Channel field displays the selected virtual channel number (from the Channel menu). Dashes are displayed when no information is available.

Quality Field

The Quality field displays a number from 1 to 100 so that the quality level of the signal can be judged. The signal quality is also displayed as a large bar graph in the Status3 menu. *If the signal is 50 or less, it is marginal. If it is 35 or less, take action to increase the dish size or improve the LNB to prevent occasional loss of output.*

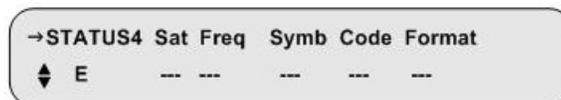
Status3 Menu

Press the ▲ ▼ buttons until the Status3 menu appears. This screen displays the quality level of the signal as a large bar graph that expands to fill the entire LCD screen



Status4 Menu

Press the ▲ ▼ buttons until the Status4 menu appears. This screen displays the satellite name and signal tuning characteristics.



Satellite (Sat) Field

This field displays the satellite name from the downloaded network information. Dashes are displayed when no information is available.

Frequency (Freq) Field

This field displays the downlink frequency of the L-band signal. This may be different from the frequency which had initially been chosen in the Manual Tune menu. Dashes are displayed when no information is available or when the ASI input is in use.

Symbol (Symb) Field

This field displays the symbol rate (megasymbols per second) of the L-band signal. Dashes are displayed when no information is available or when the ASI input is in use.

Code Field

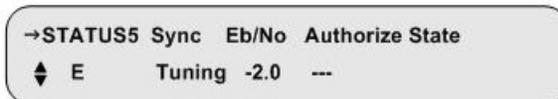
This field displays the code rate (error control coding for forward error correction) of the L-band signal. Dashes are displayed when no information is available or when the ASI input is in use.

Format Field

This field displays the format (combined or split) of the L-band signal. Dashes are displayed when no information is available or when the ASI input is in use.

Status5 Menu

Press the \blacktriangle \blacktriangledown buttons until the Status5 menu appears. This screen displays the sync, Eb/No and authorization state of the unit.

**Sync Field**

This field displays the acquisition Sync state. The Sync state can be either “locked” or “Tuning”.

Eb/No Field

This field displays the Eb/No. Eb/No is a measure of signal to noise.

Authorization State Field

This field displays the authorization state of the current selected channel. Authorization State indicates “how” the IRD is authorized. If the Authorization State is “Not Authorized”, the field will alternate, with an indication of “why” it is not authorized, such as “Not in Sync”.

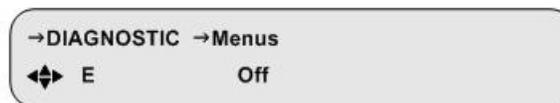
Diagnostics Menus: Group 4

The unit's diagnostic menus allow the user to isolate problems to the unit or the satellite using the front panel. They also enable the user to test waveforms and use other diagnostic information displayed on an NTSC television monitor connected through the rear panel video output.

Caution: Turning on diagnostics will change the video or audio output, and these diagnostic screens or tones may be transmitted to the cable customers if the receiver is connected to the cable plant.

Diagnostics (Diag) Menu

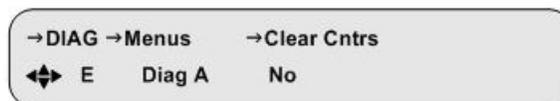
Press the **▲ ▼** buttons until the Diag (Diagnostics) menu appears.



Menus Field

The Menus field allows the user to enable or disable the on-screen diagnostics. Press the **▶** button until the cursor is at the Menus label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to scroll to the televised screen of choice. Refer to *Chapter 8 - Diagnostic Display* for a description of possible diagnostic output and its definition. Press the Enter button to exit this field.

Notice that if the Menus field is ON, Clear Counters field will appear on the Diagnostics menu.



Clear Counters (Cntrs) Field

This field allows the user to reset selected counters in the on-screen diagnostics to zero. This field is primarily for use with Hotline troubleshooting, and it is recommended that it be used only when so directed. If used, it will not effect receiver operation, but it may give misleading troubleshooting results. To clear counters, press the **▶** button until the cursor is at the Cntrs label, and press the Enter button to reset the counters to zero.

Unit Address Menu

Press the ▲ ▼ buttons until the Unit Address menu appears. This menu is for display only, and it shows the unit address. The Unit Address menu displays the decoder’s electronic address in decimal digits. The program provider uses this address to identify a specific unit for authorization and to retune messages. The display enables the user to see the address from the front panel rather than moving to the unit's rear panel to read the label.



TVPass Card Menu

Press the ▲ ▼ buttons until the TVPass Card menu appears. The unit does not initially require a TVPass Card, but if one is required, the program provider will supply one. The program provider uses the TVPass Card's address and decoder address to identify a specific unit for authorization messages. The display enables the user to see the TVPass Card address from the front panel of the unit. There are three Status field options: (1) Not Inserted, (2) xxx-xxxxx-xxxxx-xxx (a unique TVPass Card address), and (3) xxx-xxxxx-xxxxx-xxx Needs Mating.



Audio Test Signal Menu

Press the ▲ ▼ buttons until the Audio Test Signal menu appears. This menu allows the user to select an audio test signal for each of the two audio outputs, Audio1 and Audio2.



L1/R1 Field

This field allows the user to enable the Audio1 test signal. Press the ▶ button until the cursor is at the L1/R1 label. Press the Enter button to enter the field. There are three options: (1) Off, (the default) (2) 1000 Hz at +16 dBm, and (2) 4040 Hz and 3960 Hz at +4 dBm. Test signals override any active service component

Caution: Audio output to the customers may be interrupted.

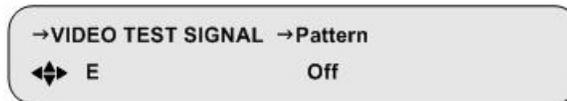
In order to terminate an audio test signal, scroll to OFF or exit the L1/R1 field.

L2/R2 Field

This field allows the user to enable the Audio 2 test signal. Refer to the description for the L1/R1 field.

Video Test Signal Menu

Press the **▲ ▼** buttons until the Video Test Signal menu appears. A full-field video test signal is available, and the user can display different test patterns by selecting the Pattern field.



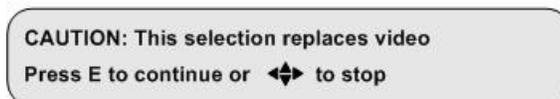
Pattern Field

Press the **▶** button until the cursor is at the Pattern label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the test patterns. Choose from the following options in the Pattern field:

Table 3-1 Pattern Field Options

NTSC/PAL M
525 Composite/625 CCIR 17
525 Combination/625 CCIR 18
525 Color Bar/625 CCIR 330
525 Y Ramp/625 CCIR 331
Program (Off)

Press the Enter button and a warning message appears saying that the current video display will be interrupted if the action proceeds.



Press a directional (◀ ▶ ▲ ▼) button to back out of the field and leave it unchanged. Otherwise, press the Enter button to proceed.

Test signals override any active service component, and the unit displays diagnostics over the video test patterns if diagnostics are enabled. Disable the selected signals by displaying Off or exiting the menu. Press the Enter button to exit from the field.

Vertical Interval Test Signal (VITS) Menu

Press the ▲ ▼ buttons until the Vertical Interval Test Signal (VITS) menu appears. This menu allows the user to insert VITS on lines 17 or 18.



Waveform Field

The Waveform field allows the user to insert a VITS from several internally stored patterns, from a pattern transmitted over the satellite link, or to turn off VITS insertion. Press the ▶ button until the cursor is at the Waveform label, and press the Enter button to move into the field. Press the ▲ ▼ buttons to display the options. Choose from the following options in the Waveform field:

Table 3-2 Pattern Field Options

NTSC/PAL M
Transmitted
Disabled
525 Composite/625 CCIR 17
525 Combination/625 CCIR 18
525 Color Bar/625 CCIR 330
525 Y Ramp/625 CCIR 331

The default waveform is “Transmitted” (indicating whatever signal is provided over the satellite link by the programmer, if one is present). Press the Enter button to confirm the selection.

Notice that if the Waveform option is neither Transmitted or Disabled, the Field and Line fields will appear on the Vertical Interval Test Signal menu.



Field Field

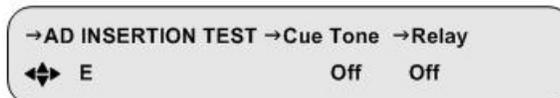
The Field field allows the user to select the field on which the VITS is reinserted by the receiver. There are two choices, Field 1 or Field 2. Press the **▶** button until the cursor is at the Field label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the two options. Press the Enter button to confirm the selection.

Line Field

Press the **▶** button until the cursor is at the Line label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options. The available line numbers are 17 or 18. The default is line 17. Press the Enter button to confirm the selection.

Ad Insertion Test Menu

Ad insertion signals are generated by the unit, but controlled by the uplink programmer. Local cable companies use ad insertion signals to control and to queue the insertion of commercials in cable headends. There are two ways to provide ad insertion-- one is a dedicated digital DTMF differential output for cue tones. The other ad is a dedicated contact closure relay. The Ad Insertion Test menu allows the user to turn cue tones and the relay on and off.



Caution: Output to the customers may be interrupted. When turned on, the ad insertion signals can be sent to the local headed equipment.

Press the **▲ ▼** buttons until the Ad Insertion Test menu appears.

Cue Tone Signal (Cue Tone Sig) Field

The Cue Tone Sig (Signal) field lets the user turn the cue tone test on and off. Press the **▶** button until the cursor is at the Cue Tone Sig label, and press the Enter button to move into the field. Press the **▲ ▼** buttons to display the options. If On is selected, the unit will generate a DTMF code 0-9*#ABCD on the cue tone output. This test will keep repeating until the Off option is selected or the Enter button is pressed to exit the field.



Troubleshooting

Before contacting the Hotline, please review the following problems and suggested solutions.

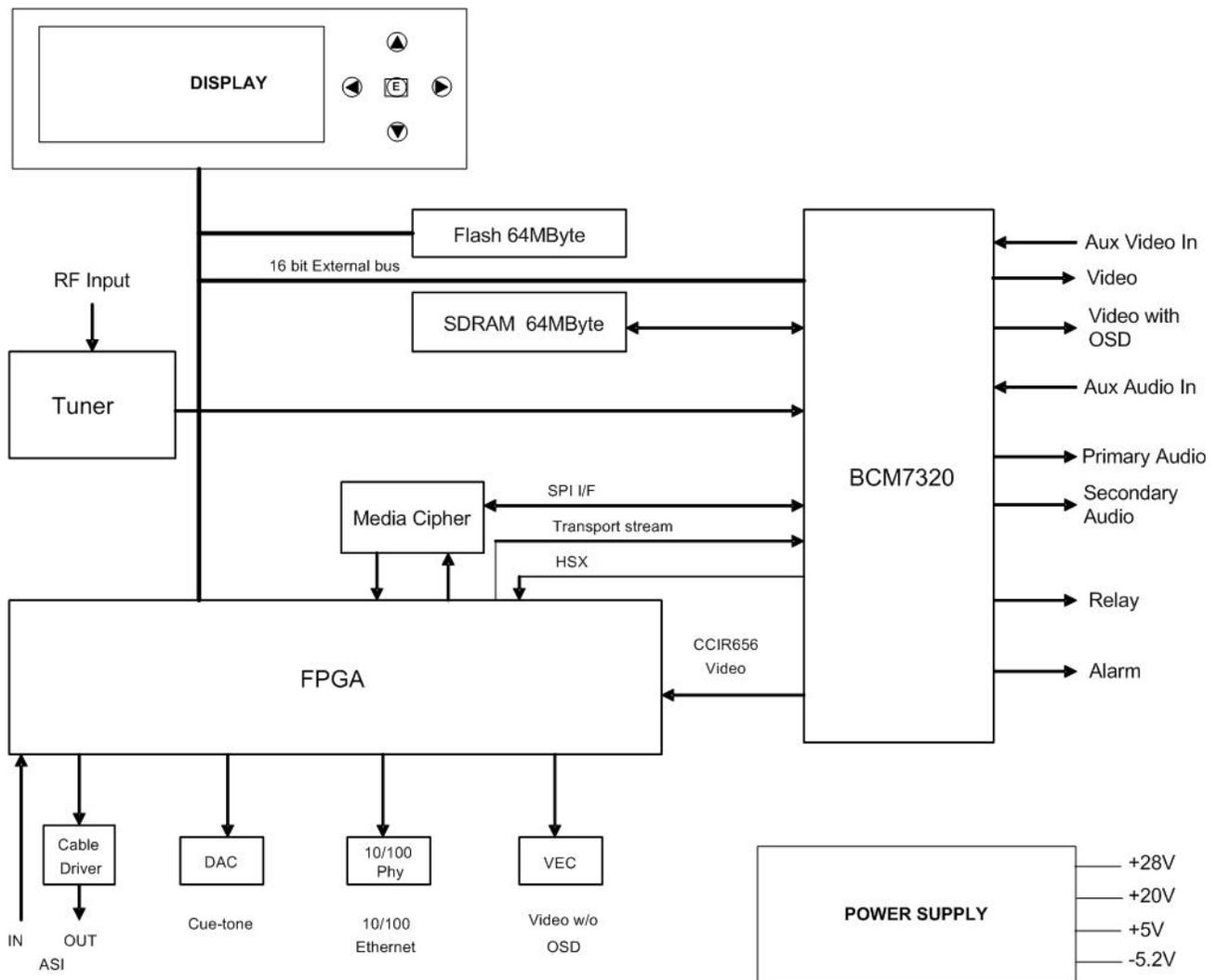
Table 4-1 Troubleshooting Solutions

<i>PROBLEM</i>	<i>POSSIBLE CAUSE</i>	<i>SOLUTION</i>	<i>REFERENCE</i>
LCD blank; no LEDs lit	No power to unit	Plug in the unit	
LEDs lit, but LCD blank, or too dark to read	LCD contrast out of adjustment	Adjust LCD contrast	See: IRD menu, Contrast field
No picture; no level indication	No LNB signal port	Connect LNB coax	See: Connecting a Unit
Poor audio quality or low audio level	Audio levels incorrect	Adjust audio levels	
No video or Bypass Video is present	Unit set in bypass mode	Change to channel available	
No audio or Bypass Audio is present	Unit set in bypass mode	Change to channel available	
Will not acquire	Port not configured	Check port configuration; check manual frequency tune	
Incorrect language	Wrong language setting	Check language screen settings	





Signal Flow





Product Support

If You Need Help

For assistance with Motorola products only, contact the Motorola Technical Response Center (TRC), 24 hours a day, 7 days a week:

- Inside the U.S.: 1-888-944-HELP (1-888-944-4357)
- Outside the U.S.: 1-215-323-0044
- Motorola Online: <http://businessonline.motorola.com>
This offers a searchable solutions database, technical documentation, and low-priority issue creation and tracking.

Calling for Repairs

If repair is necessary, call Motorola's authorized repair vendor, World Wide Digital (WWD) at 1-800-227-0450 or 1-956-541-0600 for a Return for Service Authorization (RSA) number before sending the unit for repair. The RSA number must be prominently displayed on all equipment cartons. WWD is open from 8:00 AM to 5:00 PM Central Time, Monday through Friday.

When shipping equipment for repair, follow these steps:

1. Pack the unit securely.
2. Enclose a note describing the exact problem.
3. Enclose a copy of the invoice to verify the warranty status.

4. Label all cartons with the RSA number.
5. Ship the unit PREPAID to:

World Wide Digital
c/o Loera Customs Brokerage, Inc.
Attn: RSA # ****
5845 E. 14th Street, Suite D
Brownsville, TX 78521



Conversion Tables

Downlink/L-band Frequency Conversions

A distributor or programmer can provide the latest C-band and Ku-band frequency plans at purchase time.

If desired, the following formulas have been provided to perform calculations for both C-band and Ku-band transponders, or if the user is installing for a new satellite.

Calculation for C-Band Transponders

Formula for L-band frequency:	Example calculation if downlink frequency = 3,740 MHz:
5,150 MHz	5,150 MHz
-Downlink frequency (MHz)	-3,740 MHz
L-band frequency (MHz)	1,410 MHz

Calculation for Ku-Band Transponders

Formula for Ku-band frequency:	Example calculation if downlink frequency = 12,019 MHz:
Downlink frequency (MHz)	12,019 MHz
-10,750 (MHz)	-10,750 MHz
L-band frequency (MHz)	1,269 MHz





Language Abbreviations

Note: This list of languages was recommended to system operators as the appropriate identifiers for audio, subtitle, and text information. Refer to Language Menu operation.

LANGUAGE	ABBREVIATION	LANGUAGE	ABBREVIATION
Arabic	ara	Japanese	jpn
Armenian	arm	Javanese	jav
Balinese	ban	Kashmiri	kas
Basque	Baq	Korean	kor
Batak (Indonesian)	btk	Kurdish	kur
Bengali	ben	Latin	lat
Bhojpuri	bho	Malay	may
Bulgarian	bul	Mandar	mdr
Burmese	bur	Marathi	mar
Catalan	cat	Miscellaneous Lang.	mis
Chinese	chi	Mongolian	mon
Croatian	scr	Nepali	nep
Cue (Tones)	cue	Norwegian	nor
Czech	cze	Otomian Lang.	oto
Danish	dan	Pahlavi	pal

LANGUAGE	ABBREVIATION	LANGUAGE	ABBREVIATION
Dutch	dut	Persian	per
Egyptian	egy	Philippine (Other)	phi
English	eng	Polish	pol
Esperanto	epo	Portuguese	por
Faroese	fao	Rajasthani	raj
Finnish	fin	Romanian	rum
French	fre	Russian	rus
German	ger	Samoan	smo
Greek	gre	Scots	sco
Gujarati	guj	Sindhi	snd
Hebrew	heb	Spanish	spa
Hindi	hin	Swahili	swa
Hiri Motu	hmo	Swedish	swe
Hungarian	hun	Tagalog	tgl
Indonesian	ind	Tamil	tam
Interlingua	ina	Thai	tha
Iranian	ira	Urdu	urd
Irish	iri	Vietnamese	vie
Italian	ita	Welsh	wel
Panjabi	pan		



DSR-4410 Specifications

Table 9-1

RF	
Input Frequency Range	950-2150 MHz
Input RF Level	-25 to -65 dBm
RF Port Impedance	75 Ohms
RF Port Return Loss	8 dB minimum
Port-to-Port Isolation	40 dB minimum

Table 9-2

VIDEO	
Frequency response	± 0.9 dB (1 kHz to 4.2 MHz) NTSC ± 0.9 dB (1 kHz to 4.8 MHz) PAL +0/1.5 dB (4.8 MHz to 5.5 MHz) PAL
Video Level	1.0V p-p $\pm 10\%$
Chrominance-luminance Delay Inequality	± 40 nsec
Differential Gain	4.5% p-p maximum (10% to 90% APL)

Table 9-2

VIDEO	
Differential Phase	4.5% p-p maximum (10% to 90% APL)

Table 9-3

TRANSMISSION STANDARD	
DCII Symbol Rates	3.25-29.27 Msps
DCII Code Rates	5/11, 1/2, 3/5, 2/3, 3/4, 4/5, 5/6, 7/8
DVB Symbol Rates	3.25-30 Msps
DVB Code Rates	1/2, 2/3, 3/4, 4/5, 7/8

Table 9-4

AUDIO	
Output level	+16.0 dBm \pm 1.0 dB into 600 Ohms, attenuation adjustable (0 to -15 dB)
Frequency Response	\pm 1.0 dB, 20 Hz to 20 kHz
Total Harmonic Distortion	1.25 dB pp or better at 1 kHz RE: +10 dBm, 20Hz -20 kHz
S/N	85 dB or better at 1 kHz RE: + 16 dBm, measured at 20 Hz-20 kHz
Isolation	80 dB, 1 kHz
Mono Level Balance	\leq 0.75 dB typical

Table 9-5

ELECTRICAL	
Power Requirements	90 to 250 VAC, 47/63 Hz, 40 W

Table 9-5

ELECTRICAL	
LNB Power Supply	19-21 V minimum, 480 mA loaded
<i>Connectors</i>	
RF in	F-type
Video in/out	BNC
QTone	Screw terminal
Audio in/out	Screw terminal
ISOC data	Screw terminal
Contact Closure	Screw terminal
ASI	BNC connector

Table 9-6

MECHANICAL	
Dimensions	H 3.1" (4.4 cm) x W 19.0" (48.3 cm) x D 20.50" (52 cm)
Weight	12 lbs.

***Audio/Data connectors may be ordered through Phoenix Contact part numbers 1840447 / 1840528.**





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