

To install a Super Joey:

Follow these steps to install the Super Joey. The Hopper and standard Joeys should still be installed in accordance with the IJA.

- Run RG-6 cable from LNBF to “To LNBF” port on integrator
- Connect integrator’s “To Advanced Client Port” to Super Joey’s Coax port via RG-6 cable rated to 2150 MHz
- Connect “To HVN” port on integrator to client port on either splitter or solo node
- Bond integrator to solo node with 10 gauge ground wire
- Download Hopper and activate all receivers before connecting any Super Joey or Joeys to AC power
- Follow on-screen steps in the Super Joey wizard
- Verify Hopper is connected to the internet and bridging is turned on to share the benefits of connectivity with every receiver in the system
- During Customer Education, point out the two extra tuners provided by the Super Joey on the TV Activity Screen

Super Joey Requirements:

- Super Joey only works with a single Hopper system
- Super Joey only works with a solo node, do not install with a duo node
- A Super Joey can be used on a system of 2-5 TVs
 - 5 TV installation (1 Hopper, 3 Joeys, 1 Super Joey)

Cabling and Device Requirements:

- Super Joey must be connected to integrator with RG-6 cable rated to 2150 MHz
- Maximum of 2 inline devices (taps, splitters, HIC) between any two Hopper/Joey/Super Joey receivers
 - Integrator and node do not count towards 2 device limit
- Use a splitter with the fewest ports needed, try not to leave unused ports on a splitter

Installing the Integrator:

- Integrator must be used to connect Super Joey to a DPP LNBF or switch and a port on the MoCA Home Video Network
- Integrator is approved as a grounding device to bond to the solo node
- If integrator is installed on the interior of the home and cannot be bonded to the node, ground-block must be installed on the cable feeding from the DPP LNBF/Switch to the integrator
 - If ground-block is used, it must be connected to the solo node with 10 gauge ground wire

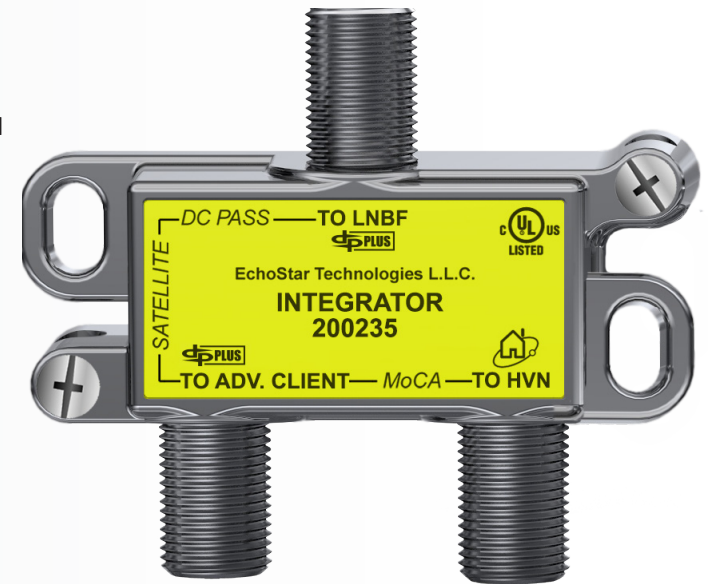
MoCA Troubleshooting:

- Verify all devices and components have been connected in accordance with the cabling and device requirements
- Run a limit scan with a jumper to bypass the node to check signal strength
- Check MoCA signal from the Hopper Menu **Settings>Network Setup>Whole Home**
 - Identify receivers with weak MoCA signals from this menu
- Inspect cables and connectors along the cable run to the receivers with weak MoCA
 - Verify cable rating is appropriate for the receiver (i.e. RG-6 2150MHz for Super Joey)
 - Replace damaged or corroded cables and connectors
 - Verify the connectors are properly prepped and torqued to 30 in. lbs

Additional Information:

For additional information on the Super Joey, search for the training video on Portal or head to the Super Joey thread on Forum.

#TVs	Super Joey
1 Hopper	Not available
2 Hopper, Joey	Optional
3 Hopper, Joey, Joey	Optional
4 Hopper, Super Joey, Joey, Joey	Standard
5 Hopper, Super Joey, Joey, Joey, Joey	Standard
6+	Super Joey not available on system of more than 5 TVs



Super Joey (Back)

