



DISH Note

WA 1000.4 Dish Deployment

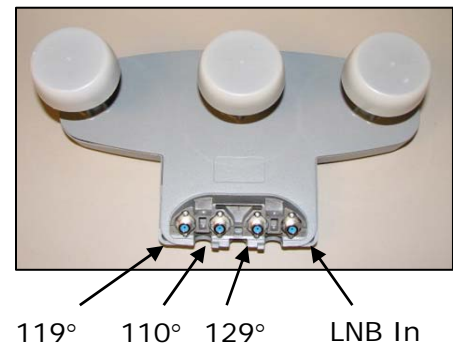
Audience: DNS Technicians; RSP; DNS Sub-Contractors;
Release Date: 09/20/2010

Overview

We will be introducing a new Western Arc LNBF. This will allow the existing 1000.4 Dish antenna to support both Eastern Arc (EA) and Western Arc (WA) installations.

The current 1000.4 Dish Integrated Triple LNBF will continue to be used for EA installations.

Western Arc SD only customers will receive the 1000.4 WA LNBF pointed at 110, 119 & 129 making them HD ready without a Dish upgrade.



Rollout

Starting Sept 29, 2010, you will see a change to work orders reflecting new satellite orbital locations and hardware requirements. Use the DISH 1000.2 as long as stocks remain.

New Connect, DishMOVER, and Upgrade Work Orders

- Work orders that previously called for a DISH 500 or a DISH 1000.2 will specify a 1000.4 antenna and 1000.4 WA LNBF to receive signal from 110, 119 & 129
- Work orders that previously called for the 1000.4 Dish antenna will remain unchanged and the work order will specify 1000.4 EA LNBF

Exclusions

The following will be excluded from receiving a WA 1000.4 installation:

- SD only Latino programming
- SD only Pay In Advance (Flex or Flex 24)
- Installs requiring a DISH 500 as a wing dish
- International installations with 118.7 orbital
- Cash and Carry (Purchased equipment with no promotion, contract, or commitment)

Technician Responsibilities

Technicians must always install the orbital positions specified on the work order; using the appropriate equipment substitution until the 1000.4 WA LNBF is available.

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Takeaway

Use the following Dish Substitution Matrix to determine acceptable hardware substitutions until inventory is available.

Orbitals needed for programming	Orbitals on work order	Hardware Required On Work Order	Allowable Substitution	All MPEG 4 Required?
61.5 72.7 77	61.5 72.7 77	Dish 1000.4 LNB 1000.4 EA	NA (No change)	Yes
110 119 129	110 119 129	Dish 1000.4 LNB 1000.4 WA	1000.2 1000.2 Integrated Triple	No
110 119	110 119 129	Dish 1000.4 LNB 1000.4 WA	1000.2 1000.2 Integrated Triple	No