

DISH Note

Point Dish Signal Meter Changes

Audience: DNS/CSC

Release Date: 05/26/07

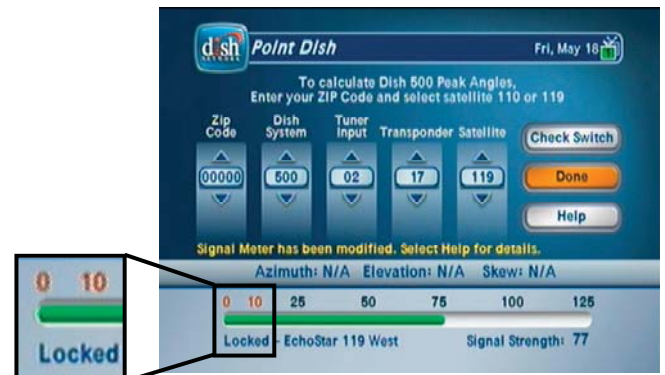
Revised: 00/00/00

Improvements to the signal strength meter on the Point Dish screen will soon be available through a software upgrade on later models of DISH Network receivers. All transponder readings have been adjusted so that the readings are consistent across different receiver models and signal loss occurs at approximately 10 points.

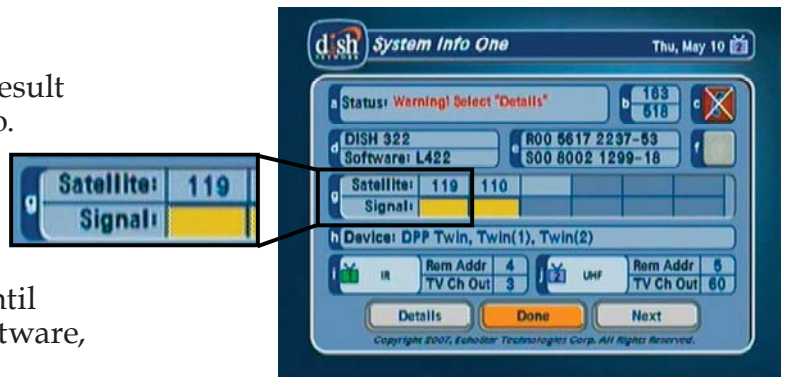
- The improved Point Dish meter can be identified by a red "0" and "10" above the signal strength bar and flashing yellow text that reads "Signal Meter has been modified, Select Help for details."
- Displayed signal strength readings will be lower due to the recalibration; however, actual received signal strength did not change.

Note: the visible decrease in signal will vary by transponder and could be as much as 40 points.

- Loss of signal will occur around 10 points, regardless of the satellite or transponder. This improvement helps identify exactly where signal loss occurs.
- In addition to the current red and green signal bar status, a yellow status will be added to the Point Dish signal bar and System Info One screen field 'g'. This shows when the signal strength is marginal. Marginal signal can result in intermittent signal loss or pixelling video.
- The improved Point Dish signal meter will eventually be added to factory software. Until this improvement is available in factory software, the original signal strength meter will be displayed in the Point Dish screen before current software is downloaded. After the software downloads, the indicated signal strength will decrease when viewed with the improved signal meter.
- The steps used to peak and troubleshoot the dish antenna remain unchanged. Customer's signal strength should be maximized for the best possible satellite signal reception.



Screen 1. Improved Point Dish Signal Meter



Screen 2. System Info One Screen with Yellow Signal Level