

# Remote Set Up Guide



52.0

dish

# 1. Using the Remote Buttons

To ensure you are in SAT mode, press the SAT button located on the side of the remote (see page 2) to display programming and to use the features described in this section.

**Note:** Some features may not be available depending on your receiver model.





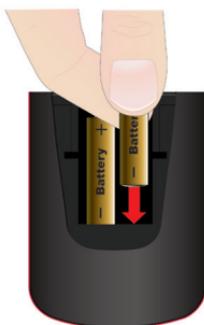
- 1 **Power**
  - Turns the receiver on/off
- 2 **SAT/TV/AUX**
  - Mode indicator lights up when in that mode
- 3 **Home**
  - Displays Home menu
- 4 **Apps**
  - Displays Apps menu
- 5 **DVR**
  - Displays recorded programs
- 6 **Guide**
  - Displays the Guide
- 7 **Back/Live TV**
  - Returns to previous menu
  - Press and hold to return to viewing live TV
- 8 **Options**
  - Opens Options menu
- 9 **Info/Help**
  - Retrieves info on programs
  - Press and hold for help
- 10 **Search**
  - Searches for programs
- 11 **Arrow/Select Buttons**
  - Navigates you through your Hopper experience
- 12 **Skip Back/Back**
  - Press to skip back 10 seconds in a program
  - Press and hold to reverse the program
- 13 **Pause/Play**
  - Pauses or plays a live or recorded program
- 14 **Skip Forward/Forward**
  - Press to skip forward 30 seconds in a program
  - Press and hold to forward through the program
- 15 **Recall**
  - Returns to previously viewed channel(s)
- 16 **Vol and Mute Buttons**
  - Controls TV volume  
*Programming required*
- 17 **CH**
  - Channels up/down
  - Navigates one full page in menus
- 18 **Number Buttons**
  - Enters a channel number
  - Navigates through menus and program guide
- 19 **SAT/TV/AUX Mode**
  - Changes which device the remote controls
- 20 **Input**
  - Swaps the tuner
  - Swaps the input in TV mode

## 2. Inserting the Batteries

- a.** Push the tab toward the top of the remote to release the battery door latch and lift the battery door from the remote.



- b.** Insert 2 AA batteries, putting the negative ends first. Match the plus (+) ends with the plus markings on the battery case.



- c.** Slide the top of the remote battery cover back into place and push the bottom of the cover until it clicks closed.

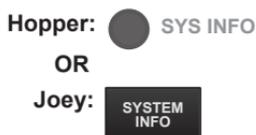


### 3. Pairing the Remote to a Hopper or Joey Receiver

- a.** Turn your receiver and TV on.



- b.** Press SYSTEM INFO on the front panel of the receiver.



- c.** Press the SAT button on your remote. When the remote is paired, it gives a series of ascending tones.



- d.** Press the BACK/LIVE TV button to return to live TV.



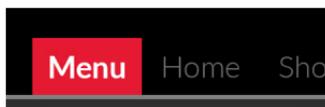
## 4. Restoring Your Remote Settings

After your remote is paired, restore your remote settings to update the remote with settings that were previously backed-up. Use your remote to complete this step.

- a. Press the HOME button.



- b. Press the UP Arrow to access the tabs, then using the LEFT Arrow highlight **Menu** and press SELECT.



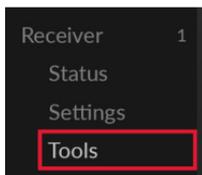
- c. Highlight **Settings** and press SELECT.

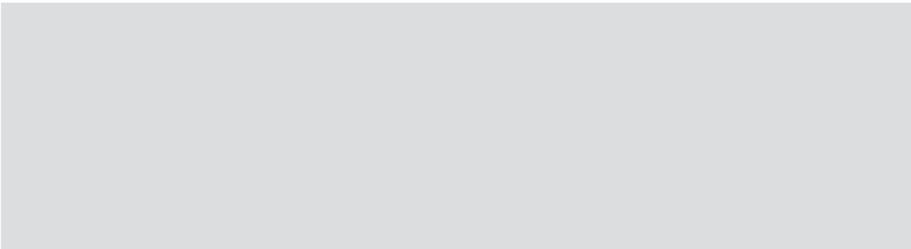


- d. Highlight **Diagnostics** and press SELECT.



- e. Press the DOWN Arrow to highlight **Tools** under Receiver.





- f.** Highlight **Restore Settings** and press SELECT.



- g.** Highlight **Restore to Remote Control** and press SELECT.

**Note:** Do not move your remote or receiver during this process.



- h.** Highlight **Finished** and press SELECT when the remote settings have been restored.



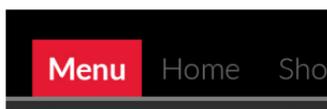
## 5. Accessing Your Remote Settings

If you would like the VOLUME and MUTE buttons on your DISH remote to work with your TV or other devices, go to the Remote Control Settings menu to program your DISH remote. Use your remote to complete this step.

- a. Press the HOME button.



- b. Press the UP Arrow to access the tabs, then using the LEFT Arrow highlight **Menu** and press SELECT.



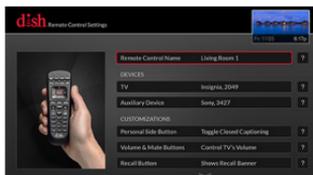
- c. Highlight **Settings** and press SELECT.



- d. Highlight **Remote Control** and press SELECT.



- e. Highlight **Devices**, **Customizations**, or **Advanced Features** and press SELECT to program that specific setting.



- f. For additional information, highlight the ? button and press SELECT.



## 6. Backing-up Your Remote and Receiver Settings

After changing your remote settings, it is recommended that you back-up these settings. These steps back up both the receiver and remote settings. Use your remote to complete this step.

- a. Press the HOME button.



- b. Press the UP Arrow to access the tabs, then using the LEFT Arrow highlight **Menu** and press SELECT.



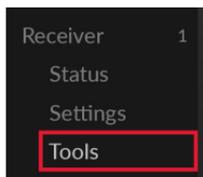
- c. Highlight **Settings** and press SELECT.

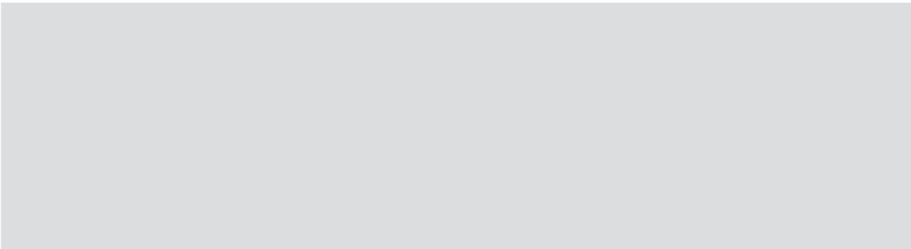


- d. Highlight **Diagnostics** and press SELECT.



- e. Using the DOWN Arrow, highlight **Tools** under Receiver.





- f.** Highlight **Back Up Settings** and press SELECT.



- g.** Highlight **Continue** and press SELECT.  
**Note:** Do not move your remote or receiver during this process.



- h.** Highlight **Finished** and press SELECT when the backup is completed.



## Limited Warranty



This Limited Warranty is a legal document. Keep it in a safe place. Remember to keep your Sales Receipt for warranty service. We will consider any items you return without a copy of the Proof of Purchase to be out of warranty.

This warranty extends only to the original user ("you," "your") of the DISH remote control and is limited to the purchase price of the remote control. DISH Network L.L.C. and its affiliated companies ("we," "our," "us") warrant this remote control against defects in materials or workmanship as follows.

For one year from the original date of purchase, if we find the remote control is defective subject to the limits of this warranty, we will replace the remote at no charge for parts or labor. We warrant any such work done against defects in materials or workmanship for the remaining part of the original warranty period.

This warranty does not cover installation of the DISH Network System; consumer instruction; physical set up or adjustment of any consumer electronic equipment; remote control batteries; signal reception problems; loss of use of the equipment; unused programming charges due to equipment malfunction; cosmetic damage; damage due to lightning, electrical or telephone line surges, fire, flood, or other acts of Nature; accident; misuse; abuse; repair or alteration by other than our factory service; negligence; commercial or institutional use; improper or neglected maintenance; equipment sold AS IS or WITH ALL FAULTS; equipment removal or reinstallation; shipping damage if the equipment was not packed and shipped in the manner we prescribe; nor equipment purchased, serviced, or operated outside the contiguous United States of America.

REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. WE SHALL NOT BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS DEVICE, NOR FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE RESULTING FROM THE USE OF, OR INABILITY TO USE, THIS DEVICE. SOME STATES MAY LIMIT OR EXCLUDE THE FOREGOING LIMITATION, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL OUR LIABILITY, IF ANY, EXCEED THE PURCHASE PRICE PAID FOR THIS DEVICE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS DEVICE IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WE RESERVE THE RIGHT TO REFUSE TO HONOR THIS WARRANTY IF WE DETERMINE ANY OF THE ABOVE EXCEPTIONS TO HAVE CAUSED THIS DEVICE NOT TO HAVE PERFORMED PROPERLY. THIS WARRANTY SHALL BE VOID IF ANY FACTORY-APPLIED IDENTIFICATION MARK, INCLUDING BUT NOT LIMITED TO SERIAL OR CONDITIONAL ACCESS NUMBERS, HAS BEEN ALTERED OR REMOVED. THIS WARRANTY SHALL ALSO BE VOID IF THE DEVICE HAS BEEN OPENED BY AN UNAUTHORIZED PERSON (with the exception of opening the battery cover).



## ***Accessory Warranty***

An accessory is any DISH-branded equipment, displaying the DISH logo, excluding the receiver, Smart Card, cables and hookups, and non-mechanical components. A one-year warranty becomes effective upon the activation of the DISH system or date of purchase, if bought separately. A proof of purchase is required to verify the purchase date. If an accessory has an expired warranty, no exchange will be issued. You may purchase replacement accessories from DISH or your local retailer.





## ***Regulatory Information***

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by following one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this device may void your authority to operate this equipment.



## ***Safety Instructions***

You must keep safety in mind while using this device. Keep these and any other instructions for future reference.

**Observe Warnings:** Carefully follow all warnings on the device and in the operating instructions.

**Heat:** Do NOT place the device near heat sources such as radiators, stoves, heat registers, or other appliances that produce heat.

### **Care and Use**

**Cleaning:** Do NOT use liquid, abrasive, solvent, or aerosol cleaners. Use a damp cloth for cleaning.

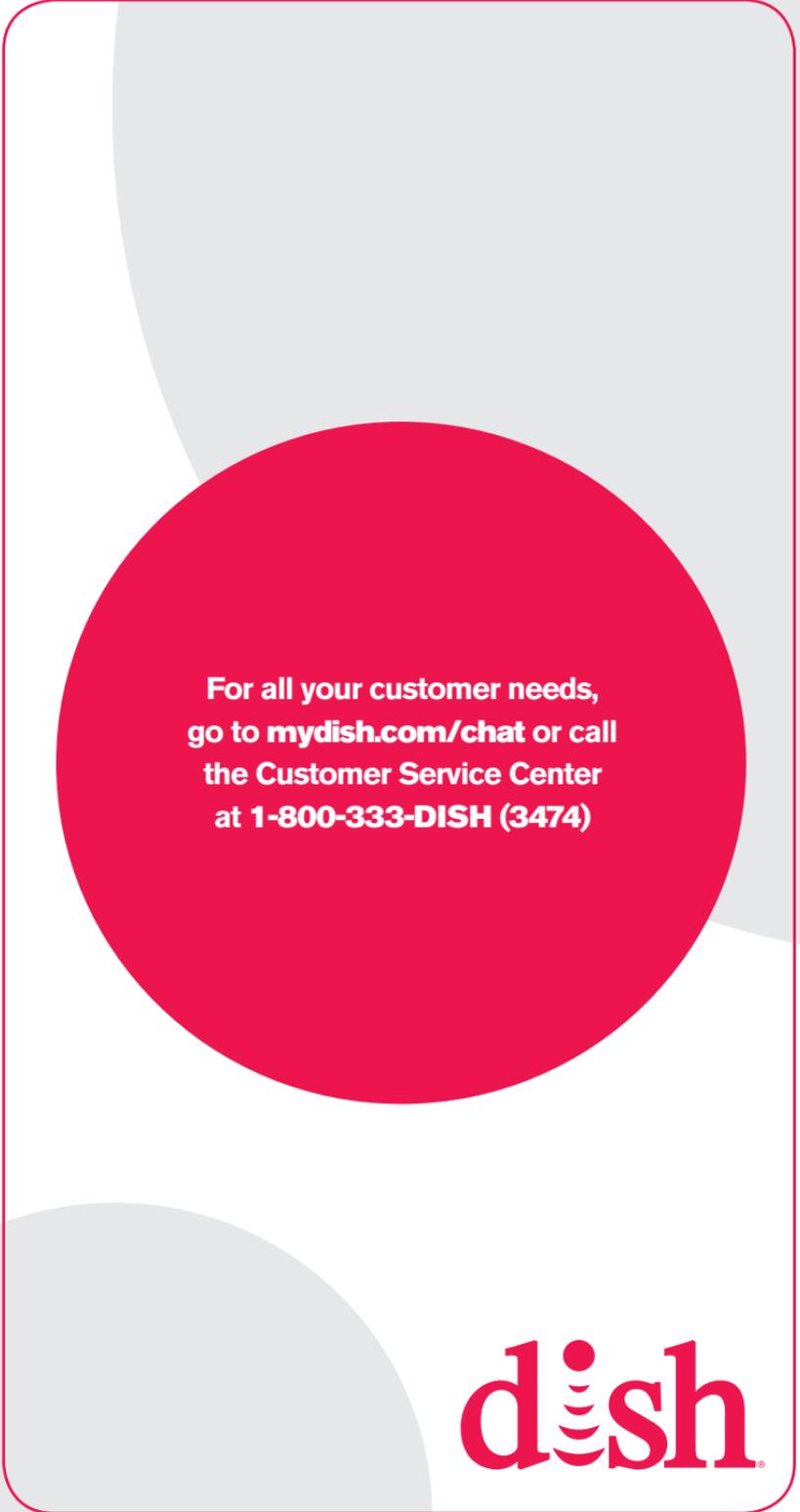
**When Not in Use:** Remove the batteries if this device is to be left unattended or unused for a long period of time.



Refer servicing to qualified personnel when a solid object or liquid has fallen onto or into the device.



Do NOT attempt to service this device. Refer all servicing to qualified personnel. Opening covers other than the battery cover will void the warranty.



**For all your customer needs,  
go to [mydish.com/chat](http://mydish.com/chat) or call  
the Customer Service Center  
at 1-800-333-DISH (3474)**

