




 Rosy D (ID: JKF): Hi, my name is Rosy D (ID: JKF). How may I help you?


 Rosy D (ID: JKF): Hello Ross.


 Rosy D (ID: JKF): How are you doing today?


 Ross Swarthout: When will the USB OTA tuner be in stock


 Ross Swarthout: From the dish store


 Rosy D (ID: JKF): I will be happy to provide the details USB OTA tuner stock details.


 Rosy D (ID: JKF): Please give me 2-3 minutes to research this for you.


 Rosy D (ID: JKF): Thank you for your patience.


 Rosy D (ID: JKF): The USB OTA is in stock from the DISH Store.


 Rosy D (ID: JKF): You can purchase it.


 Ross Swarthout: It shoes out of stock on my screen


 Ross Swarthout: Shows


 Rosy D (ID: JKF): I apologize for the inconvenience.


 Ross Swarthout: This is for the Hopper


 Rosy D (ID: JKF): I am very sorry for the delay.


 Rosy D (ID: JKF): Please let me check with my supervisor.


 Rosy D (ID: JKF): Thank you for your patience.


 Rosy D (ID: JKF): I am very sorry to inform you that the USB OTA is not available through online store.


 Rosy D (ID: JKF): If you want I will go head and send it.


 Ross Swarthout: I can order it?

 Rosy D (ID: JKF): Yes Ross.

 Rosy D (ID: JKF): Would you like to order it right now?

 Ross Swarthout: Let me get back to you as I'm not sure if I want to add to both Hoppers.

 Ross Swarthout: Thanks for the info

 Rosy D (ID: JKF): You are welcome Ross.