

AZBOX

LOCKED UP IN THE REBOOTING SEQUENCE

i.e

BOOTING or CHECKING or LOADING

Compiled by ACWxRADAR

From the original authors: Pr2, Addressis2k, Herbie and Hectore. I Thank you all!

I am sure that everyone has by now heard of someone who has encountered the dreaded “stuck in reboot” scenario with an AZBox or you may have even had this happen to you. It is a very frustrating experience and difficult to find the answers of “what to do?”.

First of all, what can cause this problem? You may have lost power to your unit during an update of the firmware, the firmware you were trying to install was corrupt or you selected the Hardware Accelerator feature and your box did NOT like it. There may be other reasons, but these are the main ones.

Hopefully this procedure will help you and avoid the hassle of returning it.

Let's dive into the procedure now and see if we can fix it.

What does the procedure consist of?

First, we must interrupt the boot sequence of the AZBox. Then we need to make some alterations to the actual system setup. Then, create a hard communication path to the CPU and peripheral memory devices of the AZBox through the Ethernet cable. Then, we will write the necessary recovery cleanup files to the AZBox and make changes to correct the error via that Ethernet communication path. We require several things, all of which are quite inexpensive if not free. One USB to UART TTL converter cable, FileZilla, PuTTY, and Pumpkin for software programs and then a couple of cleanup files.

How do I communicate and take control of the AZBox CPU?

There is a “backdoor” communication port inside the AZBox on the main board called the YAMON interface. It consists of four square pins in a single row.

Using this YAMON interface and the appropriate support hardware and software, you can gain access to the CPU of the AZBox and take control of it. Then you can write commands to set up a new communication path and use that to send cleanup files to the AZBox. Thus being able to overwrite errors or replace entire files.

What is a YAMON interface?

YAMON™ is a PROM monitor used on MIPS Technologies' development boards. YAMON detects the specific board and CPU at run-time (bootup). The same binary image is used for all boards and CPUs supported by YAMON and includes boot code as well as traditional monitor functionality used for loading, executing and debugging applications. YAMON source code is highly portable to other MIPS-based platforms.

How do I connect to this YAMON interface?

The YAMON interface uses a UART for its communications means with the rest of the outside world. You therefore need a UART TTL to serial or USB converter. Since it is becoming less common to find a PC with a serial port, you should opt to seek a USB to UART TTL converter cable like the one below.



I did some searching for converters available readily in North America and found a source through Digi-Key. They offer the converter we need that is manufactured by FTDI (Future Technology Devices Incorporated LTD). I ordered and tested two versions and both do work with the AZBox's UART:

FTDI model TTL-232R-3V3 = DigiKey stock number 768-1015-ND

FTDI model TTL-232R-5V = Digikey stock number 768-1028-ND

The driver for the converter can be downloaded from the FTDI site @ <http://www.ftdichip.com/Products/Cables/USBTTLSerial.htm>, but it is recommended that you plug the converter in and allow the hardware wizard to search for the drivers required automatically. You should browse their Web site to learn more. They have a lot of interesting information available to you. Take advantage of it.

The converter cables I listed come with a 6-pin header connector at one end. However, the UART connector in the AZBox is only a 4-pin connector. So, if you can locate a blank 4-pin header it will look much more professional when completed. You can also use a longer (more pins) header and cut it down, or you can use the stock header and simply remove the connection leads that are not used and tie them back and insulate them from shorting to each other or anything else.

Only three wires/connections from the output of the UART TTL - USB converter will be used, RXD, TXD and GND. See the diagram below for reference as to how the converter cable is wired from stock.

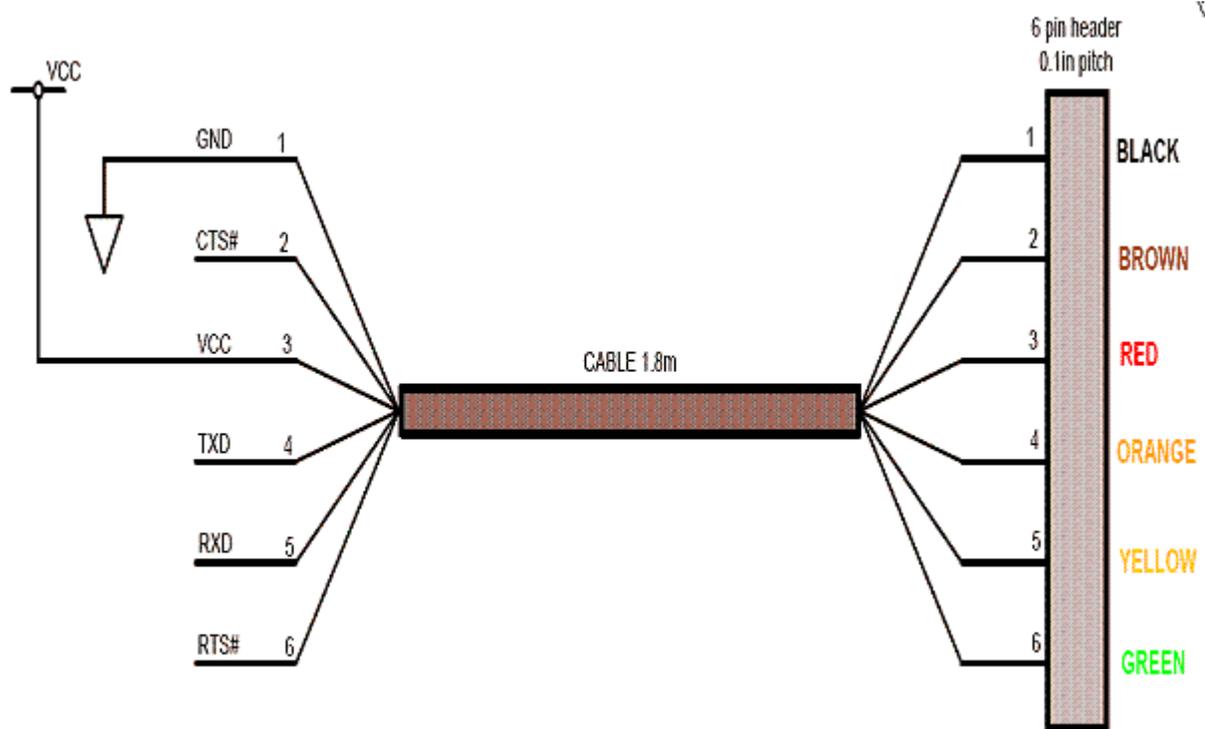


Figure 4.1 TTL-232R-5V and TTL-232R-3V3, 6 Way Header Pin Out

On the UART connector end, you will only use wire colors BLACK (GND), ORANGE (TXD) and YELLOW (RXD). Remove them by taking a sewing needle and very gently prying up the plastic keeper tab while pulling on the lead wire. There is a small spring latch on the pin connector in the plastic housing that catches on the plastic keeper. If you pry the plastic retainer up, the spring clip will pass by and the lead can be removed. You just do not want to bend the plastic keeper too far out or it will break off.

Insert these three pins into the new 4-pin header with pin #1 being the TXD (ORANGE wire), pin #2 being the GND (BLACK wire), pin #3 being left without a connection and pin #4 being the RXD (YELLOW wire).

Photo below of how the new 4-pin header (on the right) should look when completed.



After you have completed the rewiring, plug the USB end into the USB port of your PC that you will be using. Do not connect it to your AZBox. Allow your PC's hardware wizard to search for the driver automatically. If you encounter an odd response, such as it seems to want to install the driver a second time, just proceed with that course. When it is all done and you detect the message to reboot your computer to completely install the device, proceed with that instruction and reboot your PC.

Then, go to your device manager and look up your assigned or active USB ports, **CONTROL PANEL ► SYSTEM ► HARDWARE ► DEVICE MANAGER ► PORTS (COM & LPT)** and look for the new port labeled USB SERIAL PORT. Note which COM port number your computer has assigned to the adapter and write that down. Right click on that port and click on PROPERTIES, then on PORT SETTINGS and change the BPS RATE from 9600 to 115200, then click OK and close that. When you get to the point of configuring the PuTTY FTF, make sure you also change the BPS rate to 115200 there, too and type in the COM port # that you wrote down earlier.

 Internet Internet Explorer	 My Documents
 E-mail Microsoft Office Outlook	 My Pictures
 Shortcut to putty	 My Music
 Microsoft Office Word 2003	 My Computer
 Shortcut to MaZ	 My Network Places
 Launch ACC.exe	 Control Panel
 Paint	 Set Program Access and Defaults
 VLC media player	 Connect To
All Programs 	 Help and Support
	 Search
	 Run...

 Accessibility Options	 Add Hardware	 Add or Remov...	 Administrative Tools	 Automatic Updates	 Date and Time
 Java	 Keyboard	 Mail	 Mouse	 Network Connections	 Network Setup Wizard
 Scheduled Tasks	 Security Center	 Sounds and Audio Devices	 Speech	 System	 Taskbar and Start Menu

System Properties [?] [X]

System Restore Automatic Updates Remote

General Computer Name **Hardware** Advanced

Device Manager

 The Device Manager lists all the hardware devices installed on your computer. Use the Device Manager to change the properties of any device.

[Device Manager](#)

Drivers

 Driver Signing lets you make sure that installed drivers are compatible with Windows. Windows Update lets you set up how Windows connects to Windows Update for drivers.

[Driver Signing](#) [Windows Update](#)

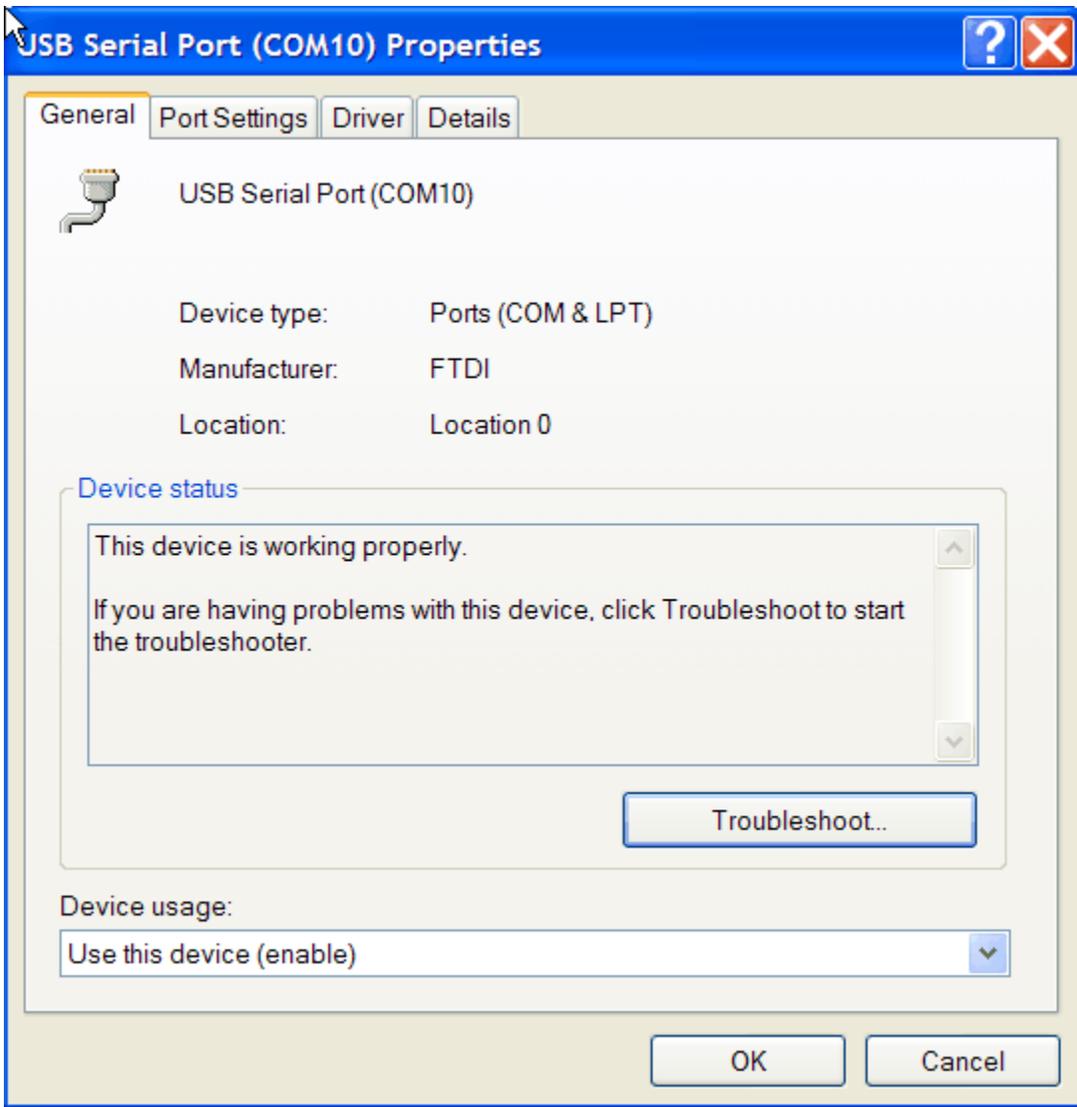
Hardware Profiles

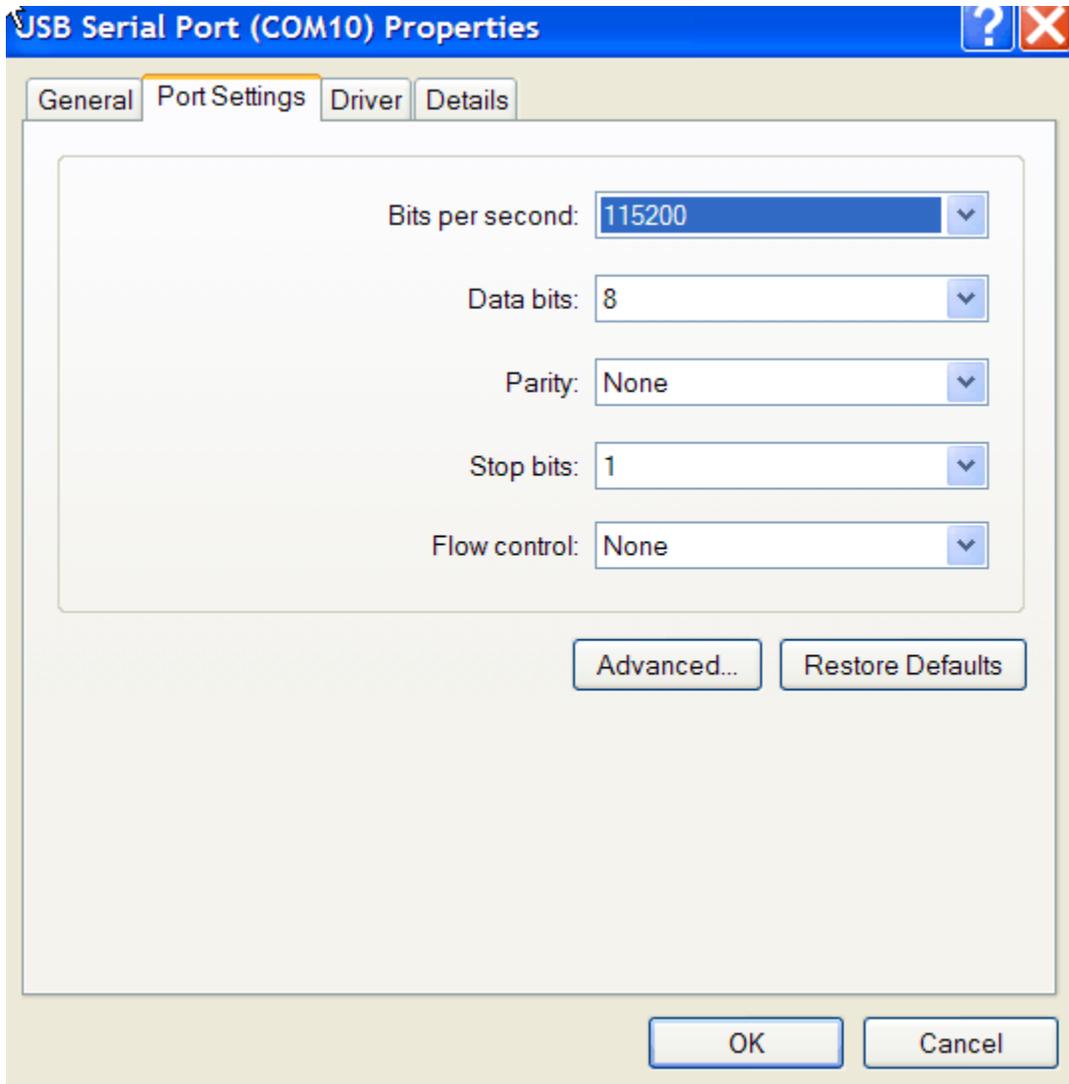
 Hardware profiles provide a way for you to set up and store different hardware configurations.

[Hardware Profiles](#)

[OK](#) [Cancel](#) [Apply](#)



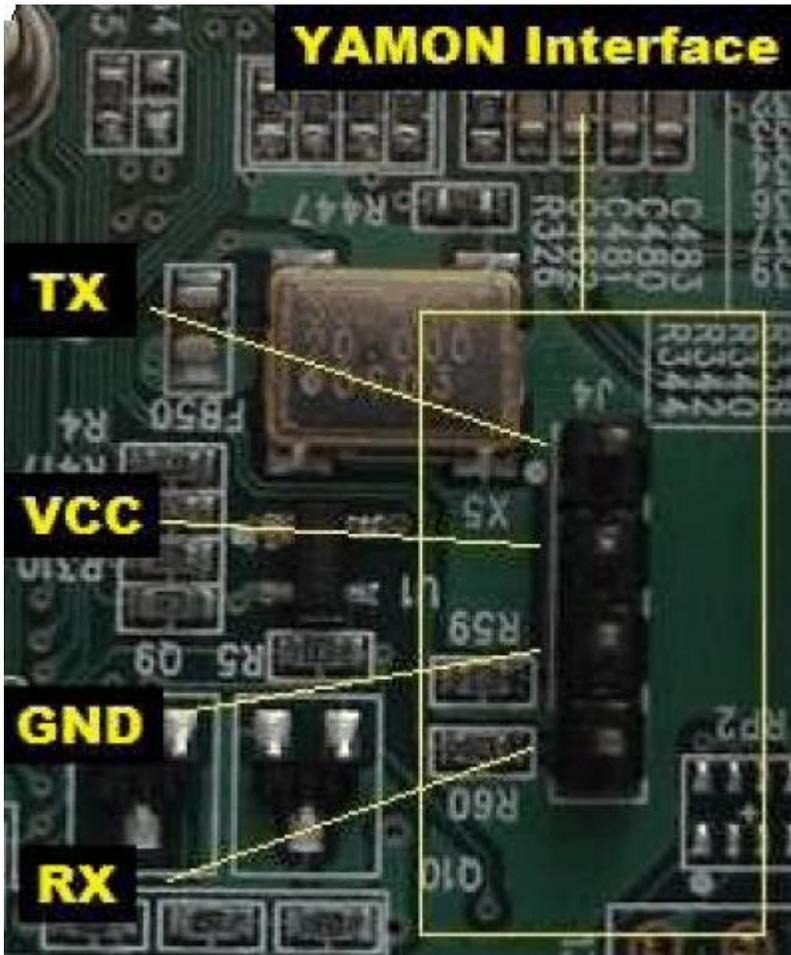




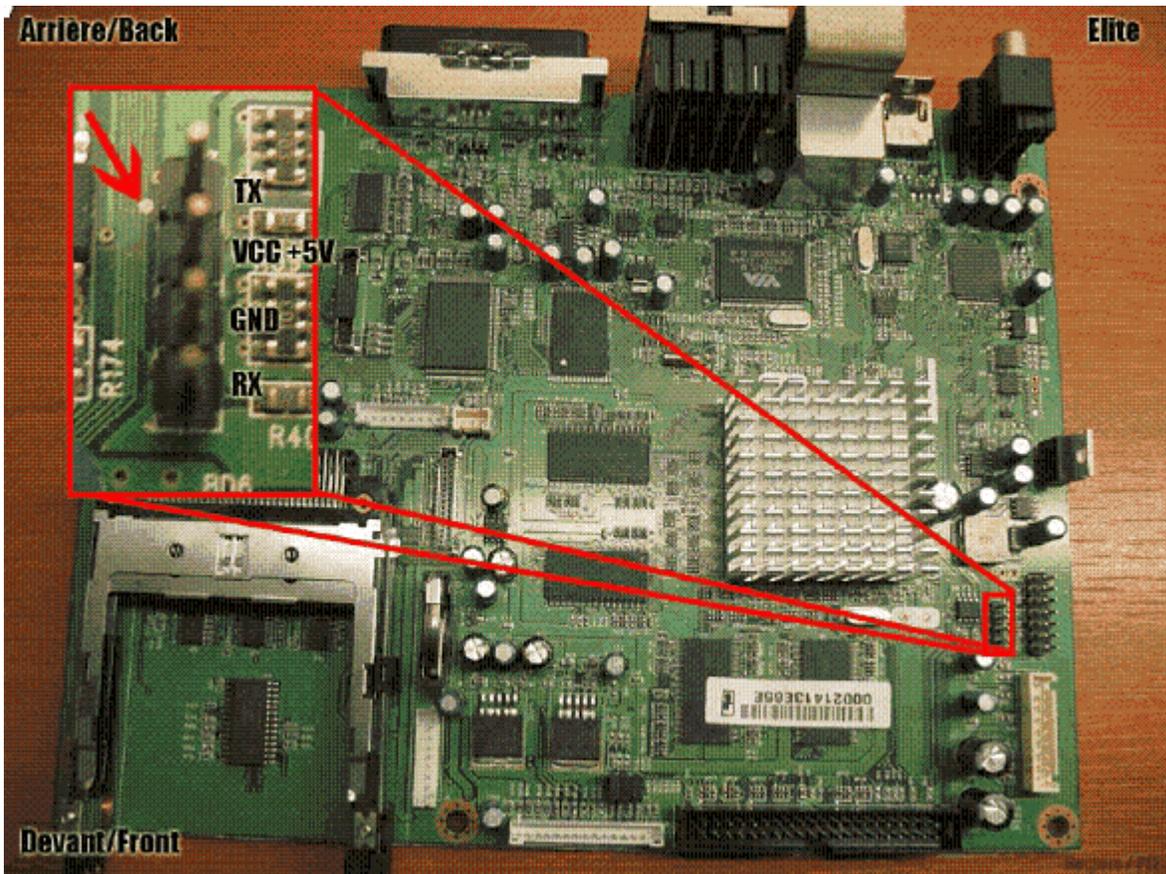
Your PC's path to these destinations may appear different from what I have shown here, but this should guide you in the right direction.

Where is this YAMON interface?

Now we need to locate the UART or YAMON interface in your AZBox. It is in different locations depending upon your AZBox model. This is what it looks like up close:

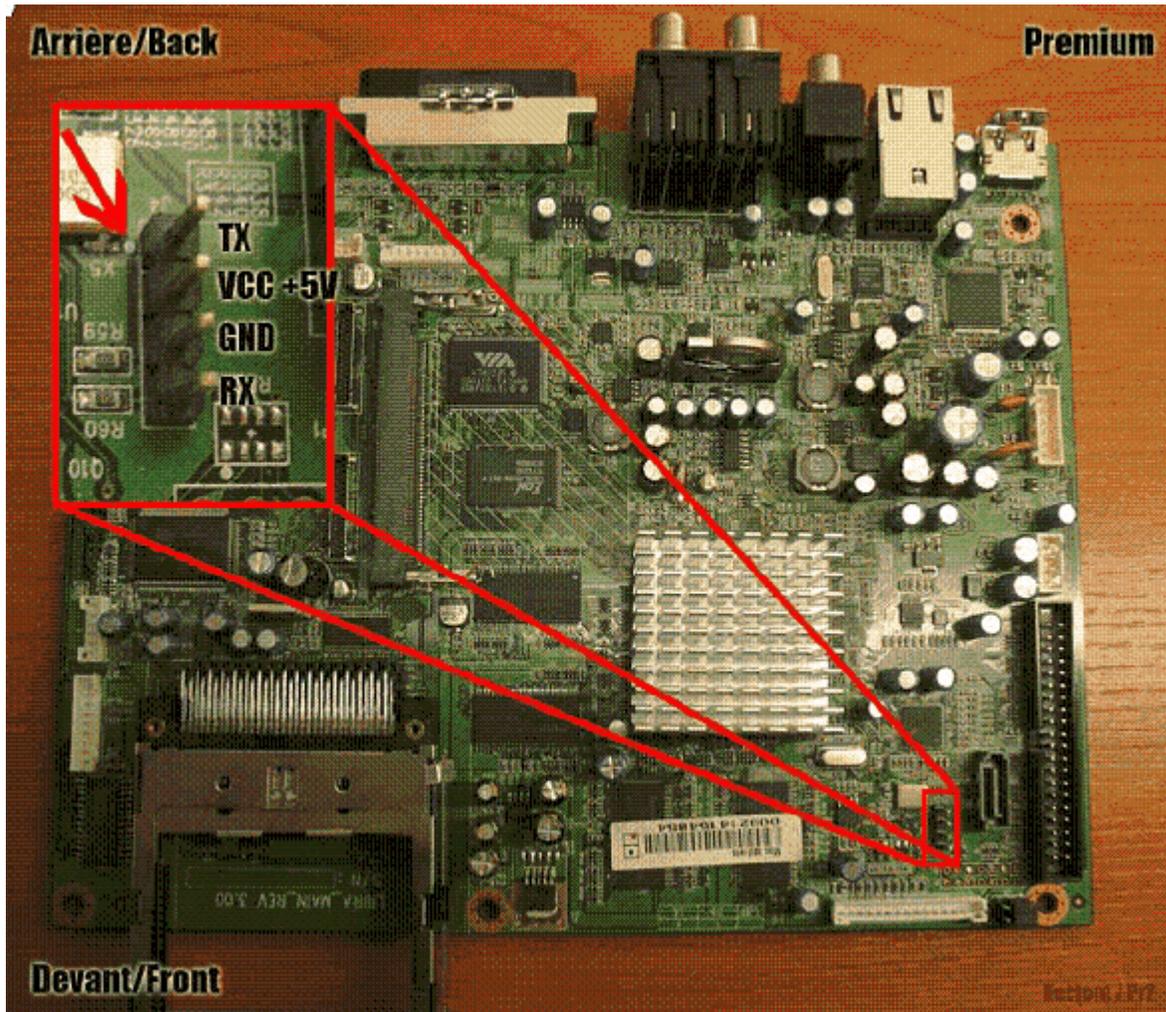


ELITE ▼



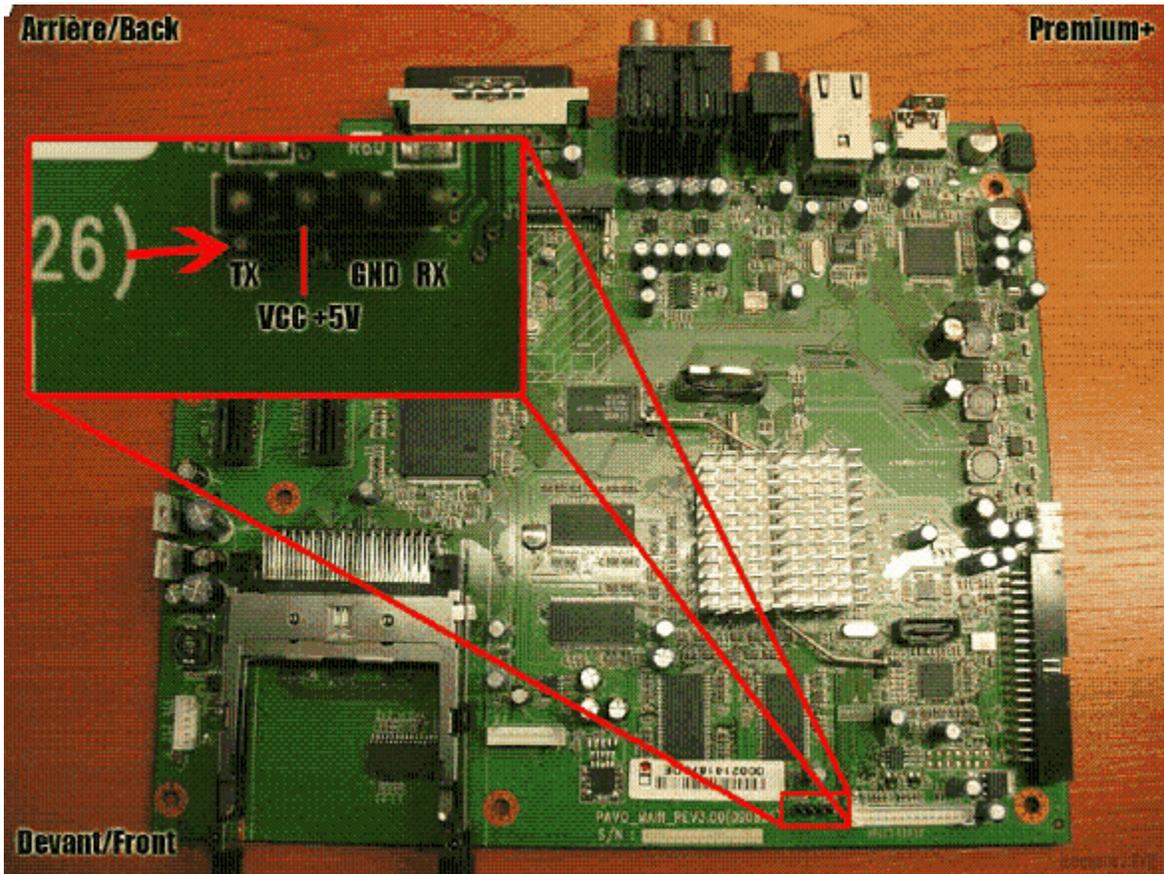
ELITE ▲

PREMIUM ▼



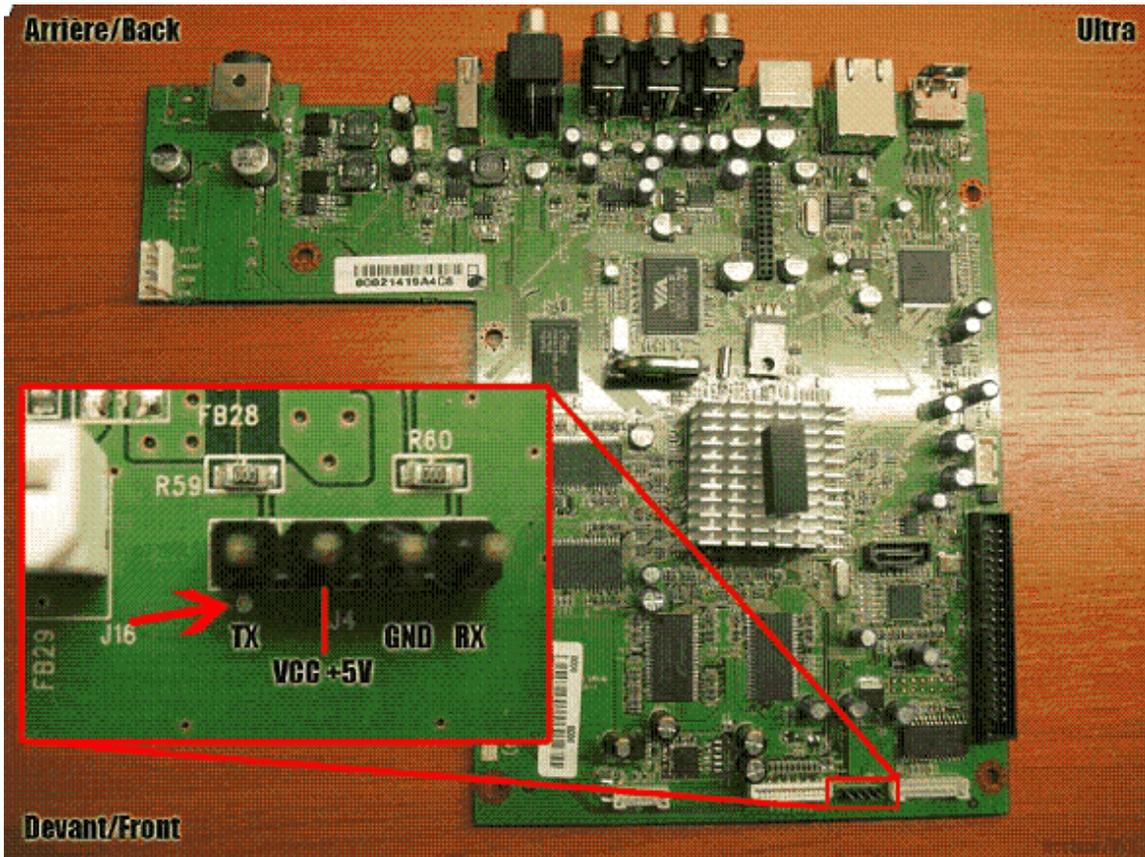
PREMIUM ▲

PREMIUM PLUS ▼



PREMIUM PLUS ▲

ULTRA ▼



ULTRA ▲

How do I communicate with this YAMON interface?

You will require a terminal emulator software such as PuTTY to serve as a client for Telnet/SSH protocols and as a serial console client.

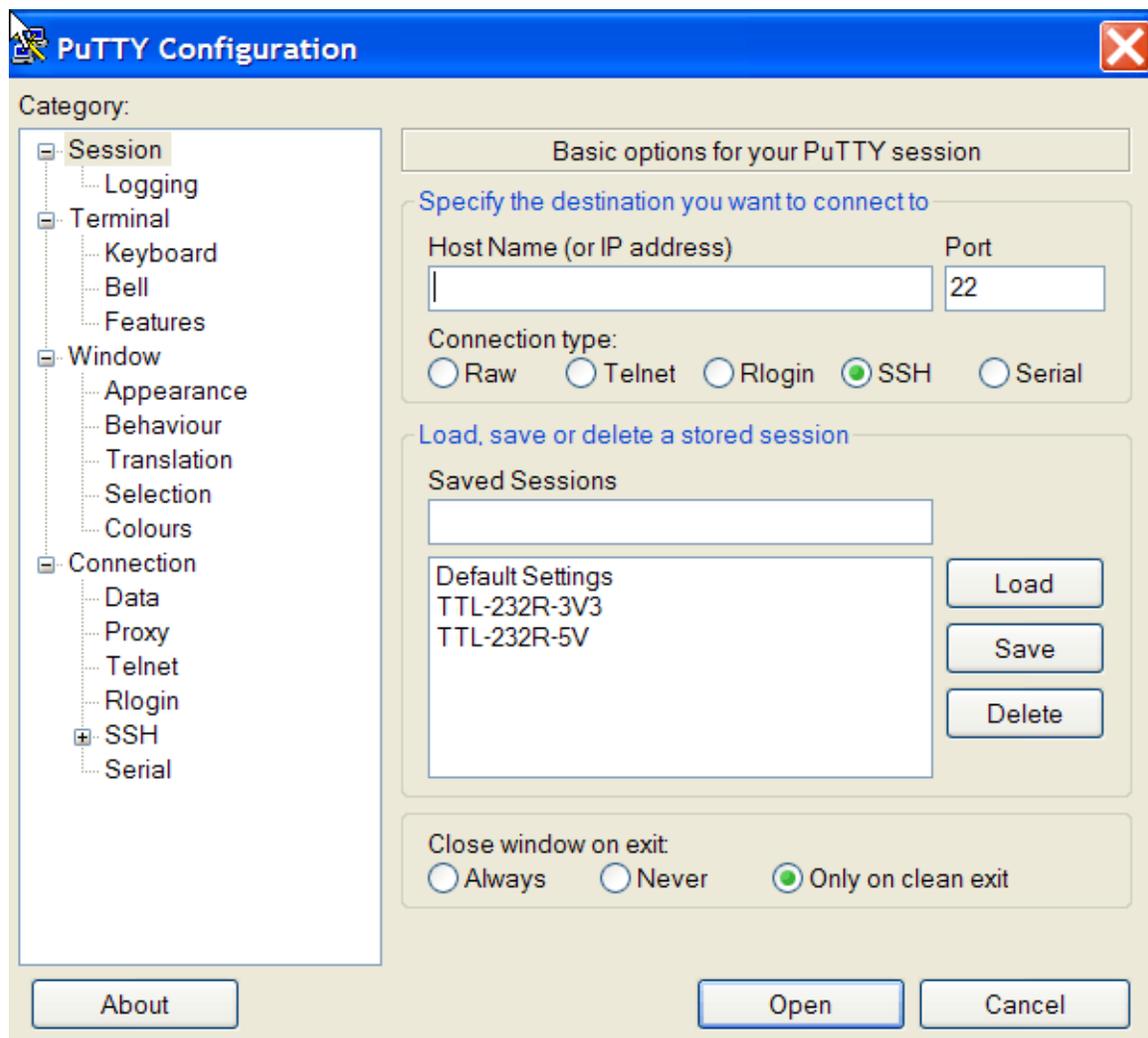
Where do I get PuTTY?

<http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>

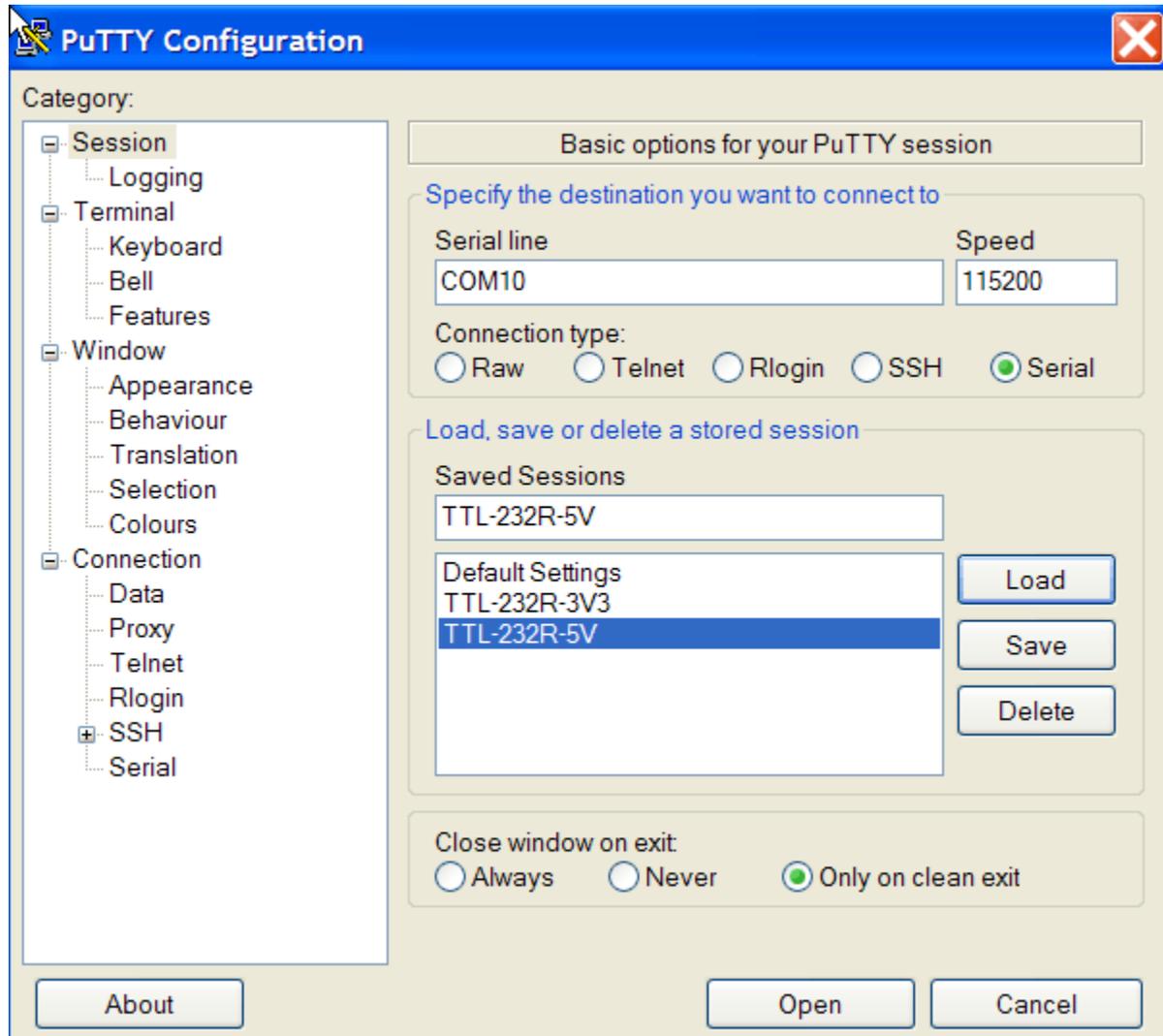
Download putty.exe for Windows with Intel x86.

How do I use PuTTY?

When PuTTY is downloaded to your PC, you do not need to install it. It is just an executable program that runs automatically when you click on it. Images of PuTTY are shown below. The first image is PuTTY's main opening page.

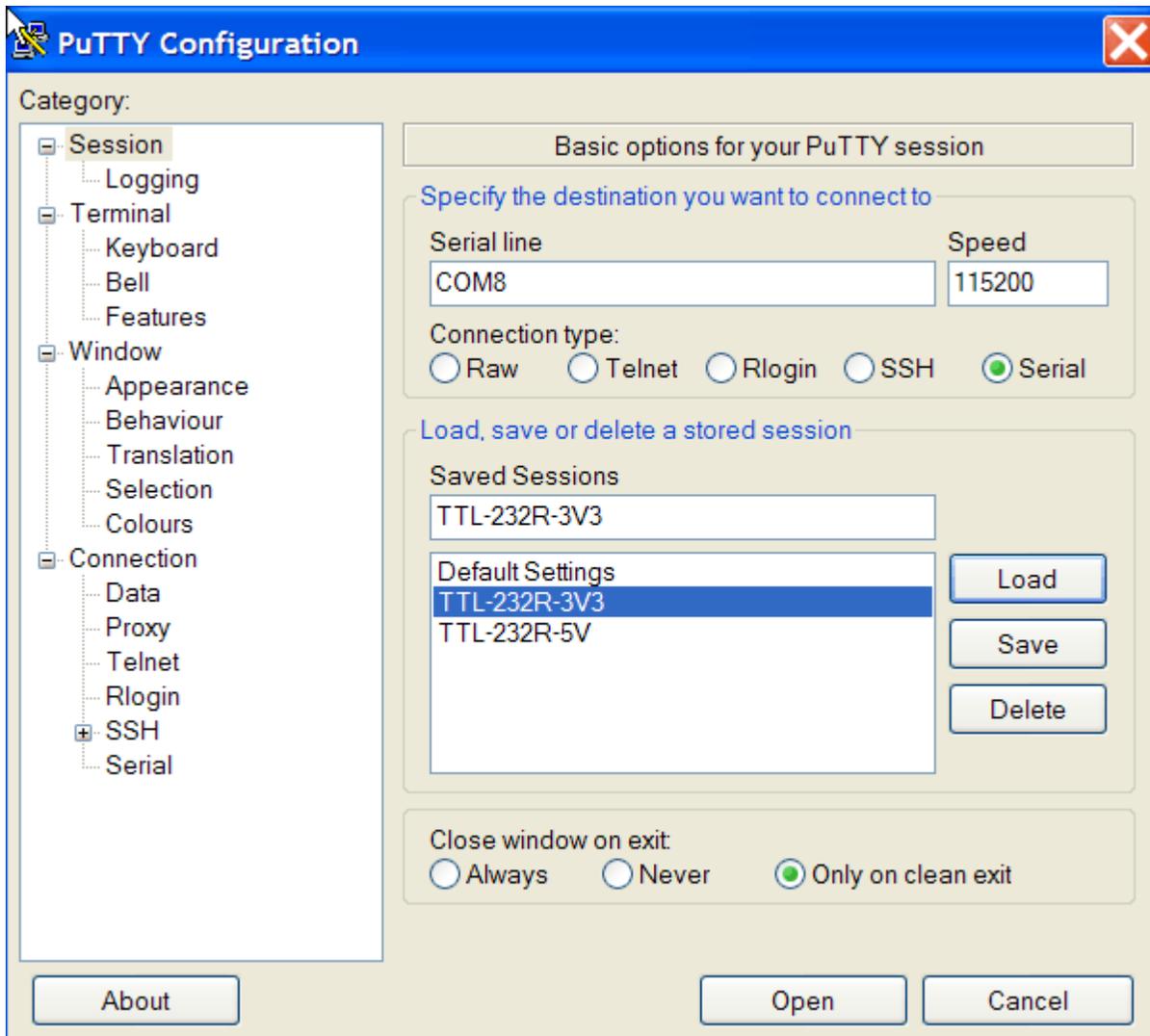


You select SESSION and SERIAL connection type. Then you type in the appropriate COM port that you will connect your converter to (COM6, COM10 etc. – the COM port you wrote down earlier). Then you MUST change the BPS rate from the default 9600 to 115200 and then click on OPEN at the bottom to start the emulation.



You can type in a name for the specific “SESSION” and SAVE it on this screen to avoid retyping every time you wish to open it, making a nice sort of short cut for you. Once the settings are saved under that specific name, you can simply highlight that session name in the list, click LOAD and then click OPEN to start it up. Very simple, you will see when you get there. This will save you a little typing if you need to retry the procedure a few times.

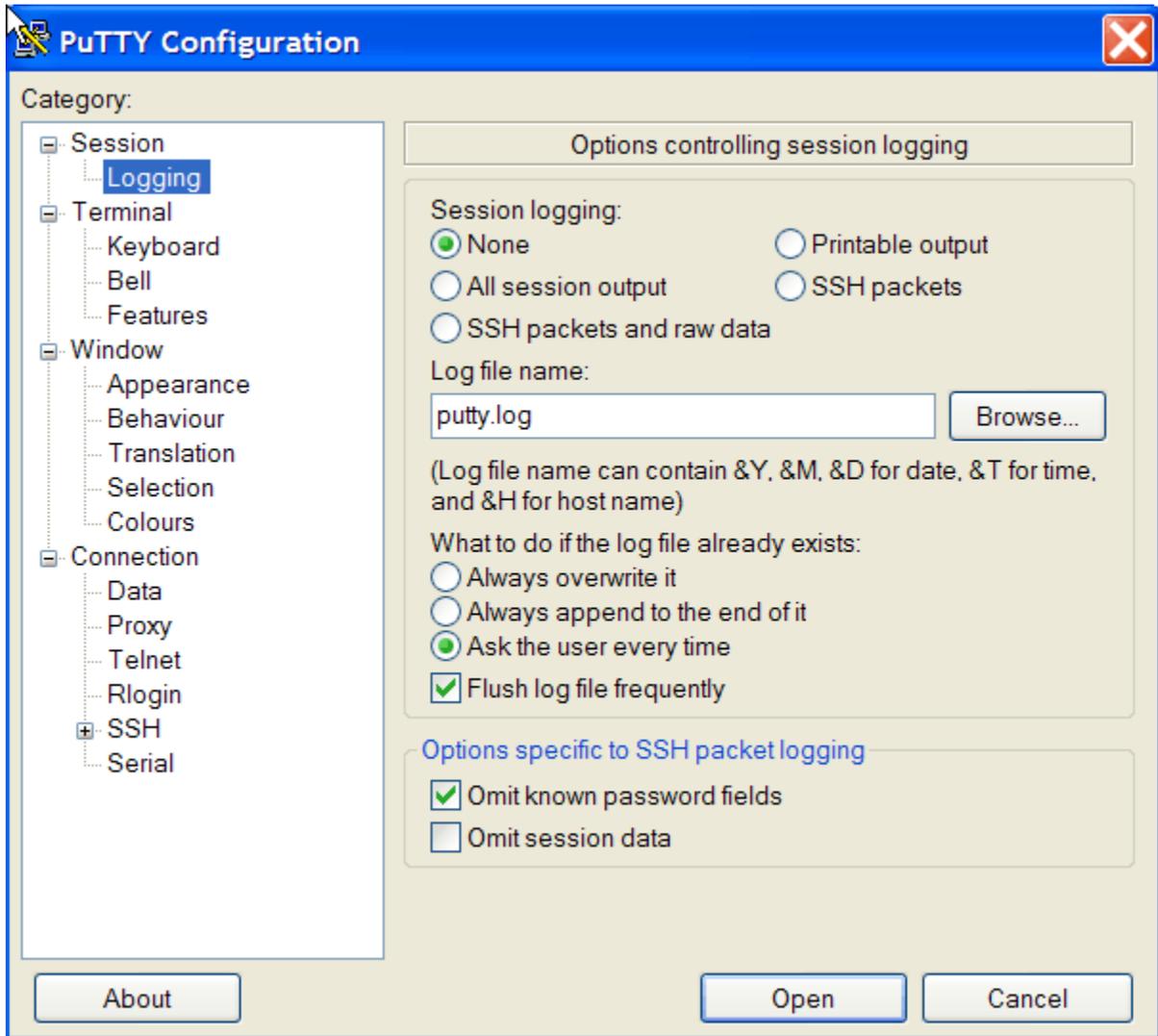
Notice that I have two sessions stored in my PuTTY (one for each of the adapters I purchased to test). They set up with different COM port assignments, even though I was connecting the to the same USB port. Observe this in the next image.



According to the manufacturer FTDI (Future Technology Devices Inc) of the converter chip (FT232R) inside the cable, unique port assignments are made because the converter chip in each converter cable contains an EPROM that is serialized. Your PC reads this serial number and treats each device as a new and unique device. It is the serial number of that internal EPROM device within the chip that causes your PC to react this way. Not because of the difference in the -3V3 and the -5V activity of the device. So, if you had two identical cables, (TTL-232R-5V) and connected them to the same USB port, they would be assigned a unique virtual COM port number due to this serial number. This is just a little information for you to be aware of in case you happen to be playing with other cables. The one driver works for most all converter cables.

The 3V3 and the 5V relates to the logic level on the UART side, 3.3 volts or 5 volts.

The next item of discussion regards making a LOG of the activity that is going to come scrolling across the UART bus. If you want to save the entire history of the communication activity that was monitored to show someone for troubleshooting purposes, you can set up PuTTY to LOG all of this for you automatically. Below SESSION, there is an option named LOGGING. Click on that and you will see PuTTY log control when it is not set up to log anything at all or NONE (default):



You may simply change the option from NONE to PRINTABLE OUTPUT and PuTTY will keep a log of your communication activities for that session. There are several other options to select to make that log operate how you desire. Do you want to delete the log and start over upon the next session? Do you want to keep adding to the log? Or do you want to be prompted each time for what to do on that occasion? These are just options to play with if you desire. If you set up this logging option, and want to have it run every time you OPEN the session you SAVED, you must select it and then return to the SESSION panel and RESAVE the session with this option set. Otherwise it will default to NONE or NO log created.

Let's give PuTTY a try, shall we?

Be extremely careful to connect your converter cable to your YAMON interface connector correctly. You do not want to damage a good AZBox or make a defective AZBox worse! Plug your converter cable into your desired USB port on your PC. With your AZBox cover off and rear power switch OFF, plug the UART end of the cable into the YAMON port with the appropriate orientation.

Start PuTTY and set up your parameters. Select the connection type as SERIAL, enter your COM#, and enter 115200 BPS. Then click on OPEN. PuTTY is now monitoring for activity on the YAMON interface. Since the box is off, it sees no activity (see the image below):



Now, turn the rear power switch of the AZBox to ON.

This response is from a good working AZBox (not the entire response of course).

```
COM10 - PuTTY
xosPe0 serial#77c233afc90f101716b6b514e01bc341 subid 0x50
xenv cs2 ok
xosPe0 serial#77c233afc90f101716b6b514e01bc341 subid 0x50
xenv cs2 ok
power supply: ok
dram0 ok (8)
dram1 ok (a)
zboot (0) ok
>
*****
* SMP863x zboot start ...
* Version: 2.4.0-2.8.0.1
* Started at 0x91000000.
* Configurations (chip revision: 6):
*   Use 8KB DRAM as stack.
*   Support XLoad format.
*   Enabled BIST mode.
*   Enabled memory test mode.
*   Use internal memory for stage0/1.
*****
Boot from flash (0x48000000) mapped to 0x8c000000.
Found XENV block at 0x8c000000.
CPU clock frequency: 300.37MHz.
System clock frequency: 200.25MHz.
```

```
COM10 - PuTTY
Found 1 file(s) to be processed in ROMFS.
Processing xrpc_xload_yamon_ES4_prod.bin (start: 0x8c040090, size: 0x0002fe84)
  Checking zboot file signature .. Not found.
  Trying xrpc_xload format .. OK
  Checking zboot file signature at 0x13000000 .. OK
  Decompressing to 0x91200000 .. OK (453328/0x6ead0).
  Load time total 173/255 msec.
Execute final at 0x91200000 ..

*****
* YAMON ROM Monitor
* Revision 02.06-SIGMADESIGNS-01-2.8.0.1
*****
Memory:  code: 0x11000000-0x11040000, 0x11200000-0x11204000
reserved data: 0x11240000-0x12440000, PCI memory: 0x12440000-0x12840000
Environment variable 'start' exists. After 1 seconds
it will be interpreted as a YAMON command and executed.
Press Ctrl-C (or do BREAK) to bypass this.

xrpc succeeded
Stopped due to Ctrl-C
YAMON>
```

If your AZBox makes it up to here:

**Environment variable 'start' exists. After 1 seconds it will be interpreted as a YAMON command and executed.
Press Ctrl-C (or do BREAK) to bypass this.**

This is the point where you may interrupt the boot sequence and take control of the AZBox CPU and data bus by pressing the Ctrl and the C buttons on your keyboard.

If you cannot get to the prompt **“Press Ctrl-C (or do BREAK) to bypass this.”** Your AZBox cannot be recovered with this procedure and you will, unfortunately, need to contact your place of purchase to return the box for repair.

If your box gets this far, you have some hope. When the prompt above is displayed, you have a very short time to press Ctrl-C to interrupt the boot up sequence and take control of the AZBox CPU and communication buss. This may require a few attempts to press Ctrl-C at the right moment .

If you test this with a good box and have pressed Ctrl-C, your good box will continue to display “Booting” as if it is locked up since we have interrupted the boot up process. The CPU of the AZBox is now awaiting our manual commands to proceed.

If you wish, you may close this session with PuTTY and turn your AZBox off for now. We'll come back to this point a little later on.

We will take a slight detour here for a discovery mission. We need to ensure that we are hard wired with everything (no WiFi). I have connected my PC to my router with a standard Ethernet cable and I have connected my AZBox to the same router with a standard Ethernet cable. You could connect directly between the PC and the AZBox with a crossover Ethernet cable, but we will do it through the router to make it simpler for most to use by following the route through the router.

If you were using WiFi from your PC, open your Network connections page in the CONTROL PANEL ► NETWORK CONNECTIONS area and **enable the LOCAL AREA CONNECTION** and **disable the WIRELESS NETWORK CONNECTION**. Wait a moment and then test to see if you still have internet access by testing one of your oft visited websites. I simply try Google and conduct a test search for something to ensure that it is truly operating and not just working offline.

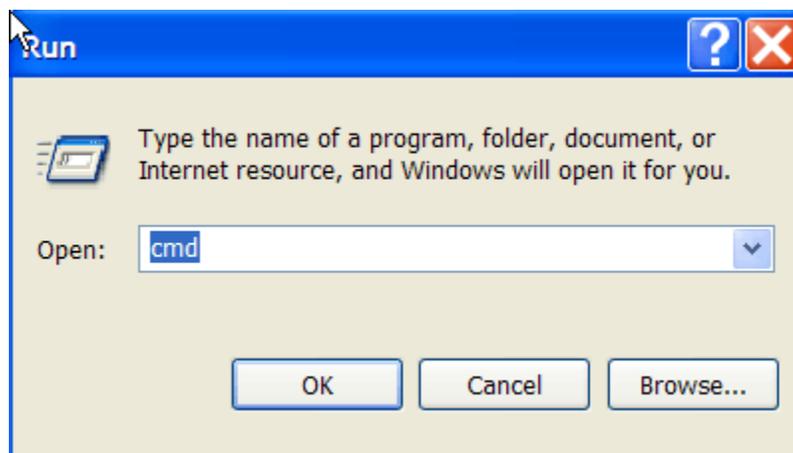
I will assume that your hard wired connection is fully operational and continue with the tutorial. If it is not working, mark this point in the tutorial and fix that situation and then return to here.

Do not worry about your AZBox's internet connection at this point, we will set that up during the process of the recovery in a special way. Just ensure that you have the Ethernet cable connected between your AZBox and another open port on your router.



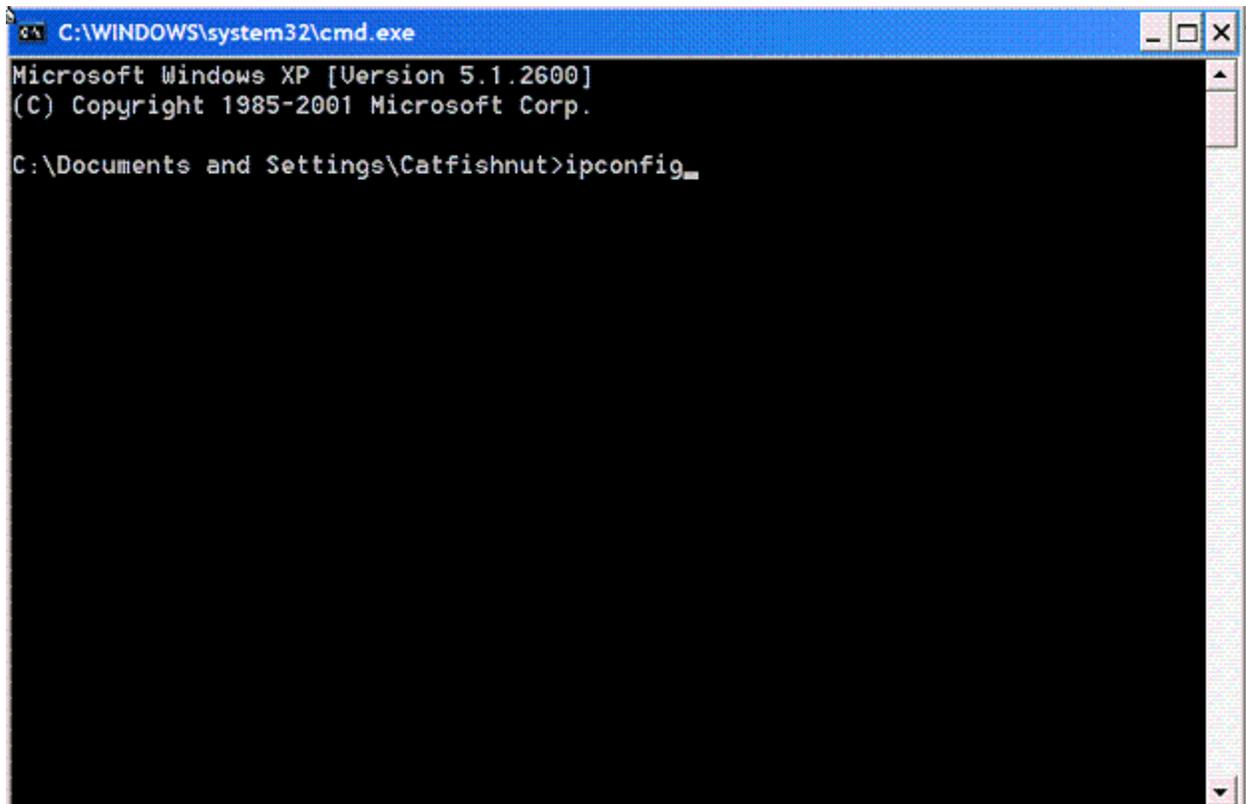
We will now have a hard-wire connection between the PC and AZBox through the router.

We need some information regarding your network. Click on your START button of your PC and select RUN.



Now click on OK.

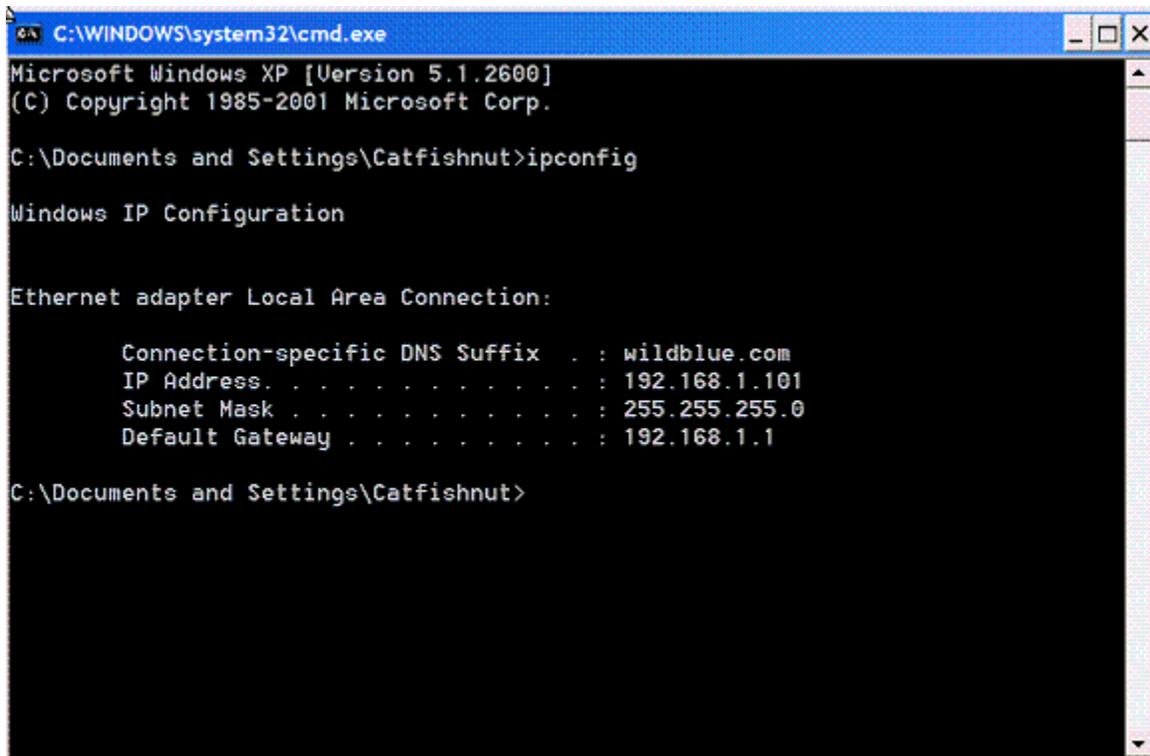
Now type the command: **ipconfig**



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Catfishnut>ipconfig_
```

Click on enter or the return key:



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Catfishnut>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

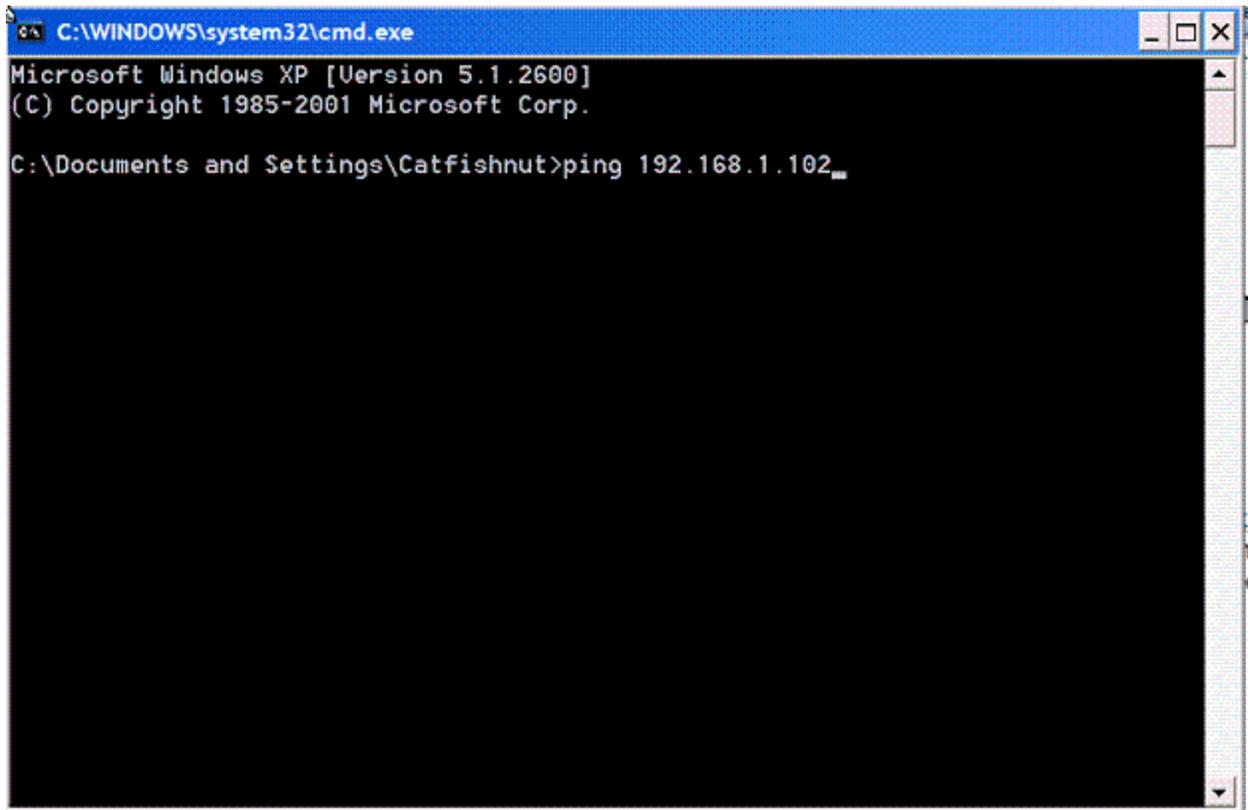
    Connection-specific DNS Suffix  . : wildblue.com
    IP Address. . . . . : 192.168.1.101
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1

C:\Documents and Settings\Catfishnut>
```

NOTE: If you type the command: **ipconfig /all** you will obtain more data about your entire network, but we don't need all of that information for this project. This is just for your information. We just need to know the IP address of the PC (192.168.1.101).

While I am at this point, I will test my wired connection with my **good working AZBox** that has already been set up with my home network. This is just to display the response for you to see. I originally assigned a static IP address of 192.168.1.102 to my **good AZBox**. So, I will type in the command:

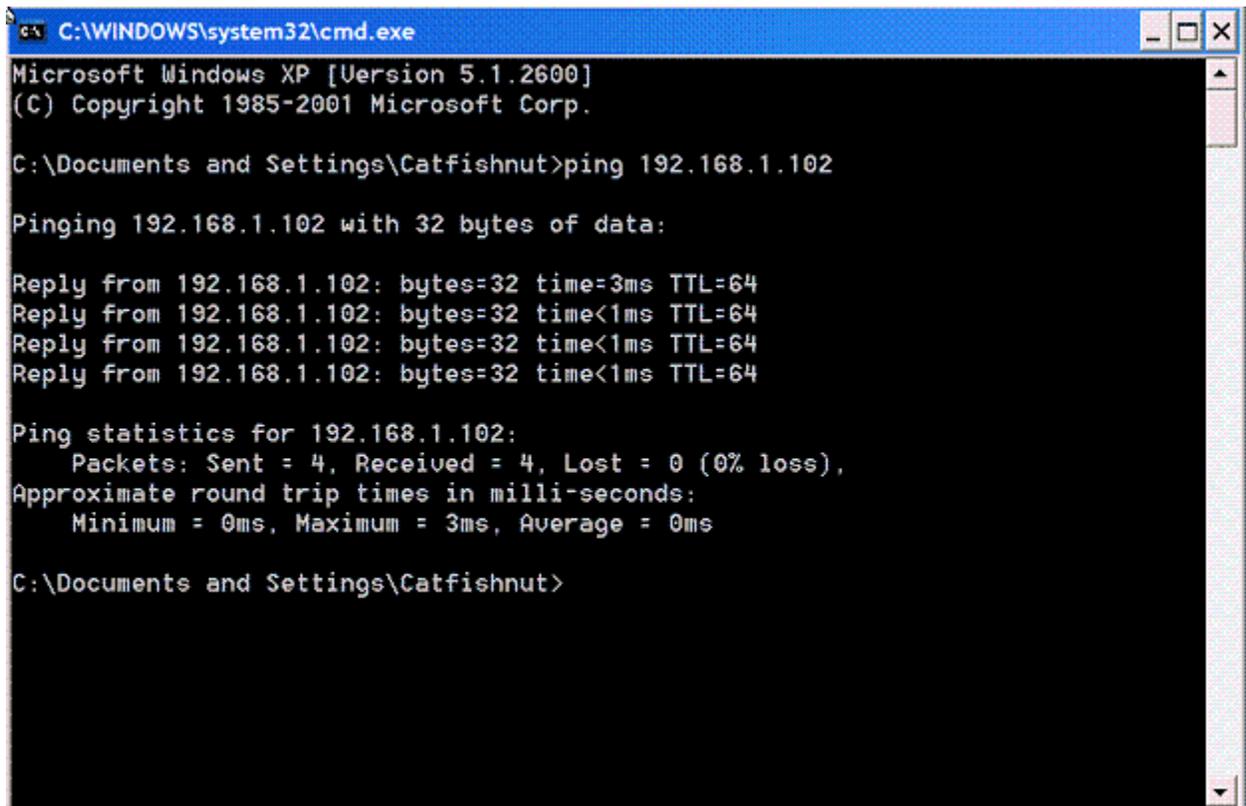
ping 192.168.1.102



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Catfishnut>ping 192.168.1.102_
```

And then press enter to see this screen appear:



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Catfishnut>ping 192.168.1.102

Pinging 192.168.1.102 with 32 bytes of data:

Reply from 192.168.1.102: bytes=32 time=3ms TTL=64
Reply from 192.168.1.102: bytes=32 time<1ms TTL=64
Reply from 192.168.1.102: bytes=32 time<1ms TTL=64
Reply from 192.168.1.102: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.1.102:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 3ms, Average = 0ms

C:\Documents and Settings\Catfishnut>
```

What purpose was behind this, you ask? This tells me that my hard-wired connection is properly connected and I proved it to myself by pinging the IP address of my [good working AZBox](#).

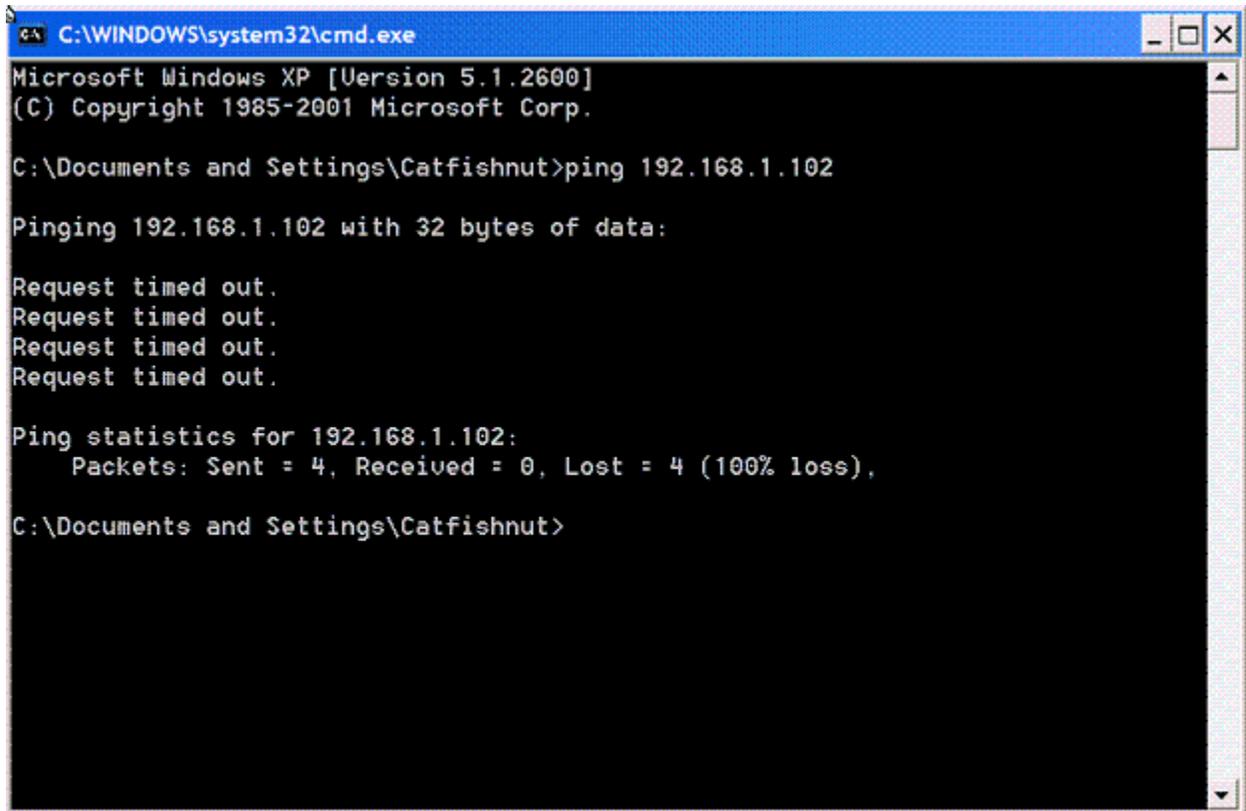
Through doing this I now know that my Ethernet cable wiring and the connection through my router is all good.

If you do not have a second AZBox that is working to test this with you will have to use some other device to test this communication path with or simply just be confident that your Ethernet cabling is correct.

You should know that your cable between the PC and the router is good, since you have disabled the WiFi and the Ethernet cable is the only route that is enabled and you can still access the internet. That is self explanatory.

If you wish to test the continuity of the Ethernet cable that you have plugged into your AZBox, simply unplug it from the AZBox and plug it in to the PC (if you have more than one Ethernet port on you PC, ensure that you unplug the other devices from this port) and test your internet connection again. If it works, then that cable's continuity is also good and you are ready to go.

If the Ethernet connection was bad (my cable was made wrong or the router's switch was defective or the AZBox was turned OFF or if I used the wrong IP address I would have detected a response like the one below (request timed out):

A screenshot of a Windows XP command prompt window. The title bar reads "C:\WINDOWS\system32\cmd.exe". The window content shows the following text:

```
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Catfishnut>ping 192.168.1.102

Pinging 192.168.1.102 with 32 bytes of data:

Request timed out.
Request timed out.
Request timed out.
Request timed out.

Ping statistics for 192.168.1.102:
    Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),

C:\Documents and Settings\Catfishnut>
```

Keep in mind that I am referring to a **good working AZBox** for the previous connection tests and not the defective or locked up AZBox. The preceding has just been information to help you confirm that your cables are correct.

If you have more than one AZBox in the house, make sure that you power the other boxes down before you proceed with the recovery process. You only want to be communicating with the bad box when we establish that connection. You do not wish to have a false connection to a good working AZBox when you start sending commands and files. Otherwise you might hose up a good AZBox.

With all the other AZBoxes powered down, and the bad one powered up, repeat the ping command for 192.168.1.xxx and if you get the "Request timed out" error for the address you selected (xxx), then you can write that address down and use it later during this process. The purpose of this is to determine an unused IP address within your network (a free address that is not being used by any other device). This will be temporary so don't worry about it too much.

The address you select will be 192.168.1.xxx. xxx may be anything from 2 to 253. Provided that no other device on your network is using the same address (.xxx).

Do I send the cleanup files to the AZBox using PuTTY?

No.

PuTTY will be used to simply pry open the back door. Once the door is open, we will set up the AZBox's Ethernet port so that we can use other programs to send the cleanup files to the AZBox.

What other programs do I need then?

Pumpkin and Filezilla.

What the heck is Pumpkin?

PumpKIN is an open source, fully functional, free TFTP server and TFTP client, which implements TFTP according to [RFC1350](#). It also implements block size option, which allows transfer of files over 32MB, as well as transfer size and transfer timeout options described in [RFC2348](#) and [RFC2349](#).

The primary use of PumpKIN is maintenance of the network equipment (such as router firmware upgrade) that fetches images from TFTP server, although it is also useful **for transferring files** between parties involved in a conversation over ntalk connection using our [T42](#) software (it also detects ntalk conversation held over now obsolete program 'wintalk').

What the heck is TFTP?

Trivial File Transfer Protocol (TFTP) is a file transfer protocol known for its simplicity. It is generally used for automated transfer of configuration or boot files between machines in a local environment.

Where can I download Pumpkin?

<http://kin.klever.net/pumpkin/binaries>

What is FileZilla?

FileZilla is a free, open source FTP software, consisting of FileZilla Client and FileZilla Server. Binaries are available for [Windows](#), [Linux](#), and [Mac OS X](#). It supports [FTP](#), [SFTP](#), and [FTPS](#) (FTP over [SSL/TLS](#)). As of 18 October 2010, FileZilla Client was the 7th most popular download of all time from [SourceForge.net](#).^[1]

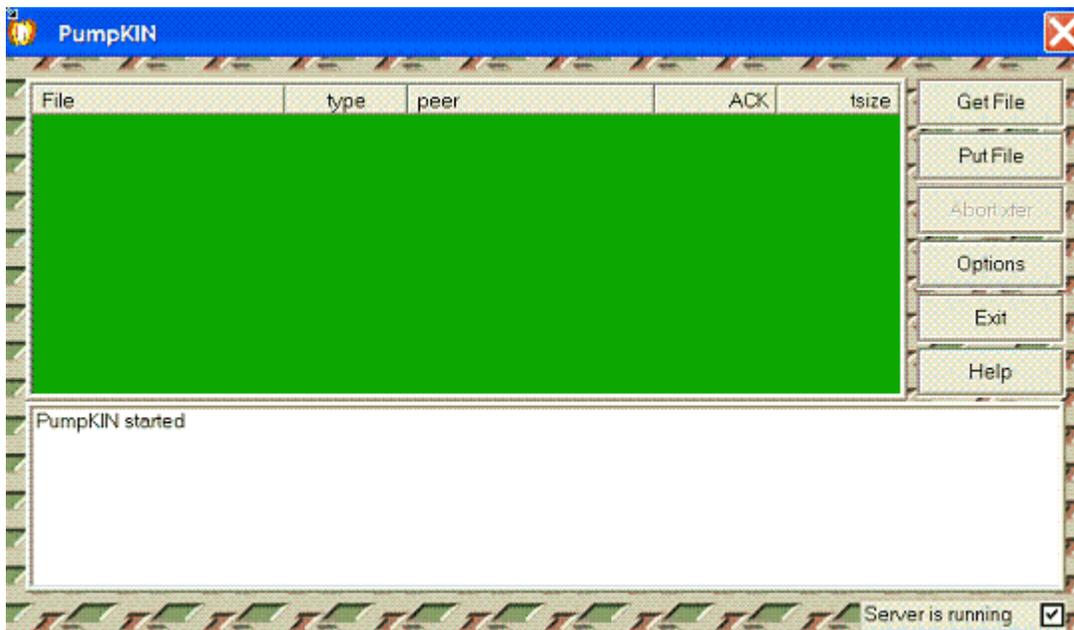
Where can I download FileZilla?

<http://filezilla-project.org/>

What do I do with Pumpkin?

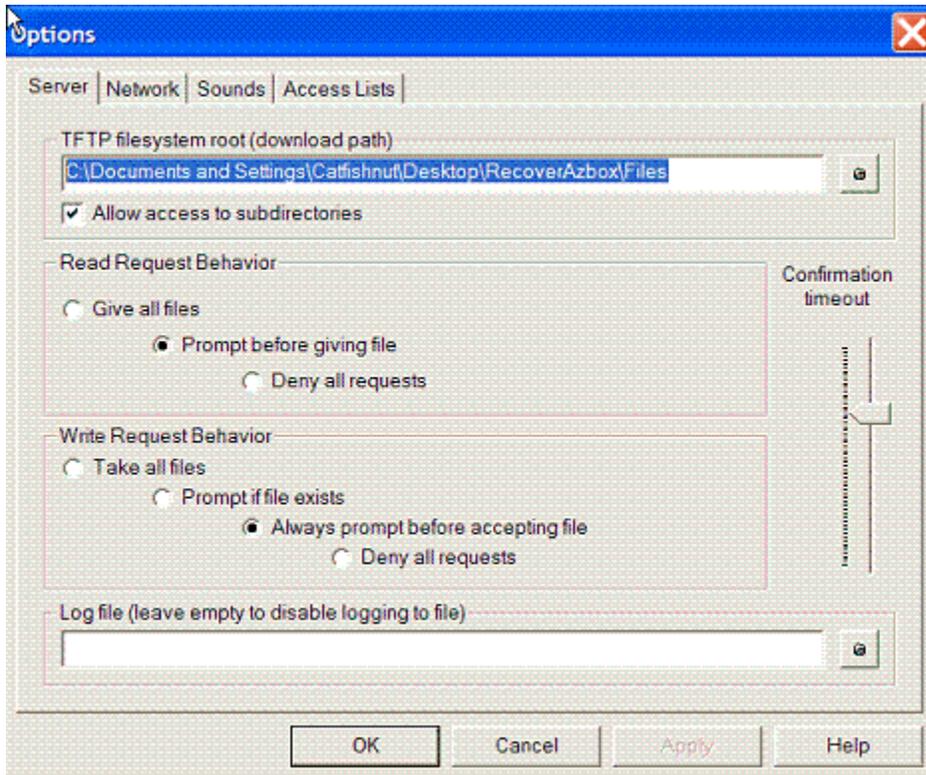
You will use Pumpkin to TFTP the cleanup or rewrite files over to your AZBox, once the communication path has been established using PuTTY. If your firewall denies access, you will have to set the allowance or exception for Pumpkin to run on your system.

When you open Pumpkin you will view this screen:

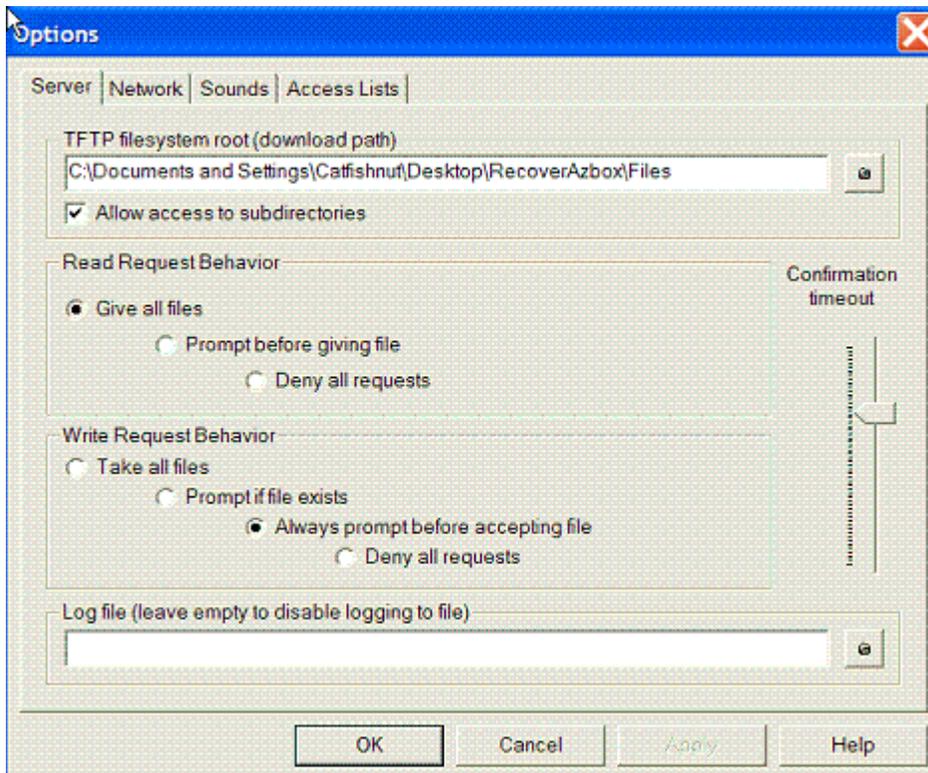


Press the radio button OPTIONS on the right side.

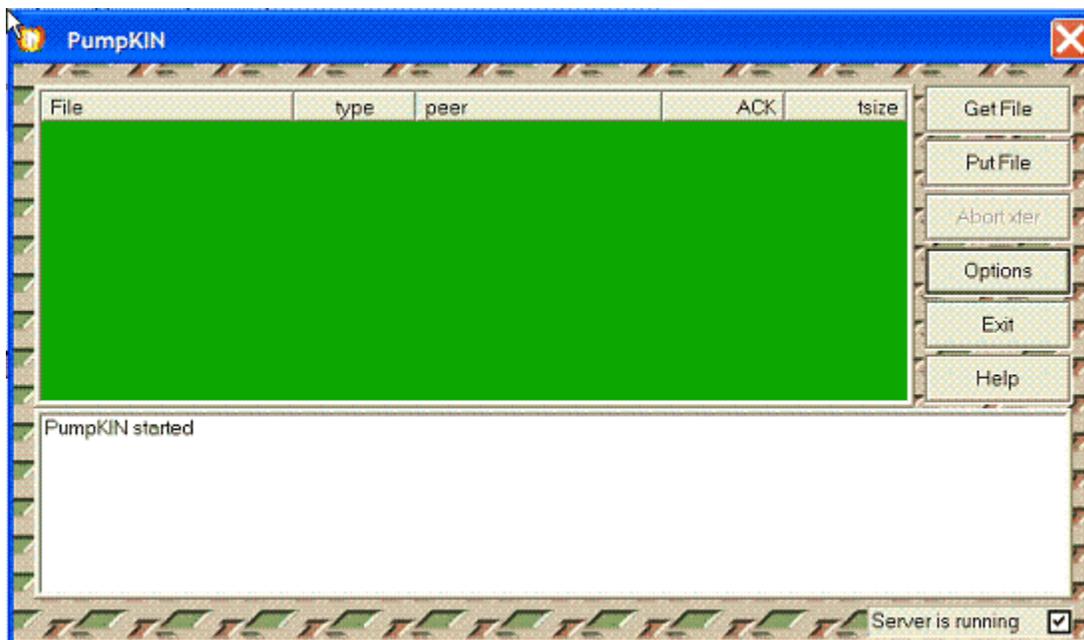
The highlighted field: TFTP filesystem root (download path) must be set to the recovery files location. Click on the button to the right of this field to browse for where you dropped the files (unzipped them to).



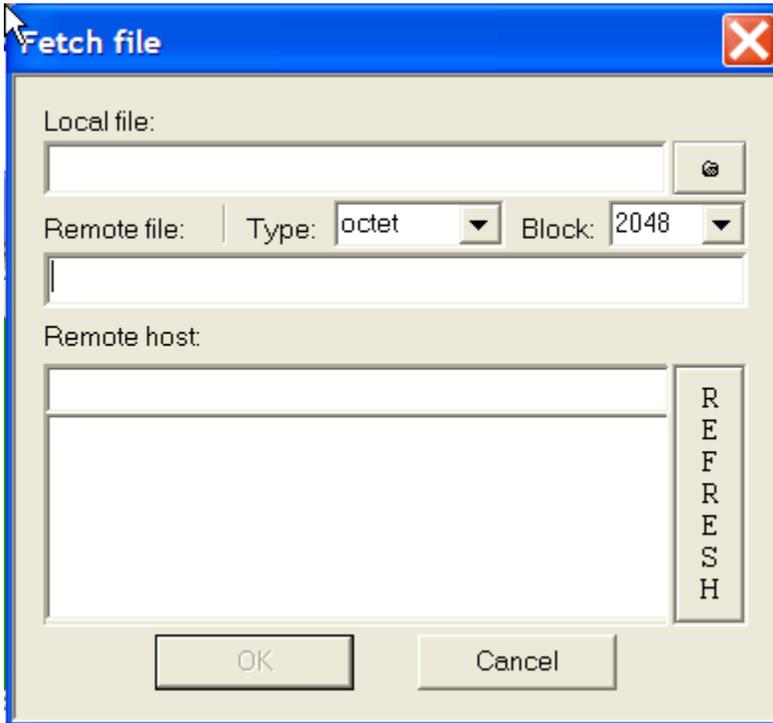
In the setting box Read Request Behavior, check “Give All Files”, then click OK.



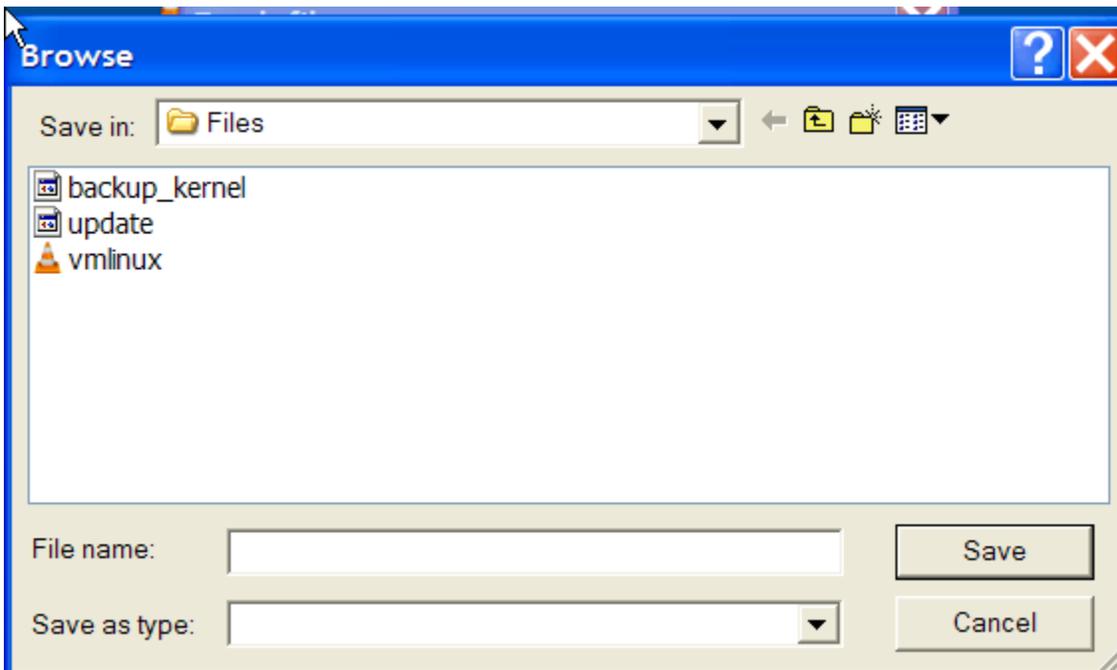
This will return us to the main Pumpkin screen.



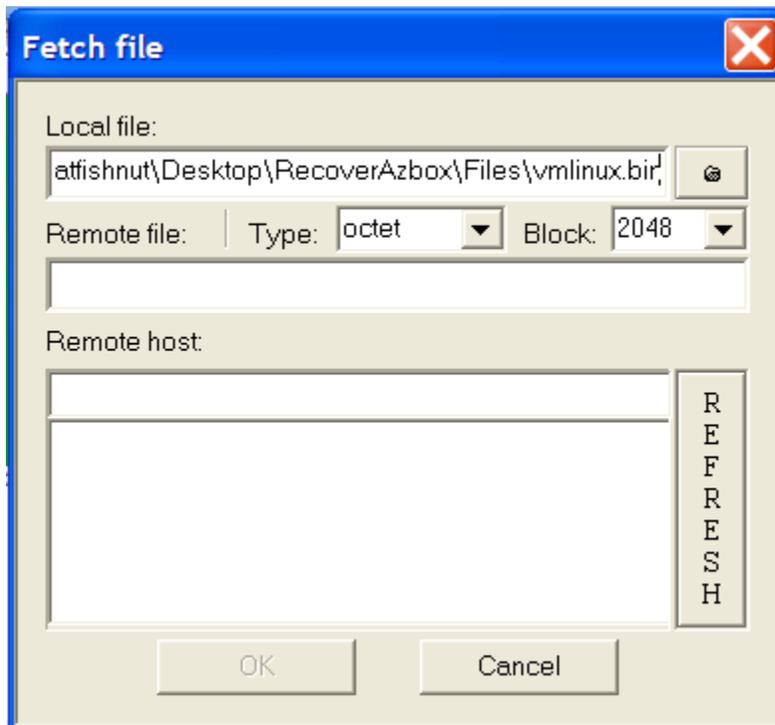
Now, we need to actually select the file. Click on the button GET FILE and the fetch window will open:



Click on the radio button to the right of the LOCAL FILE field:

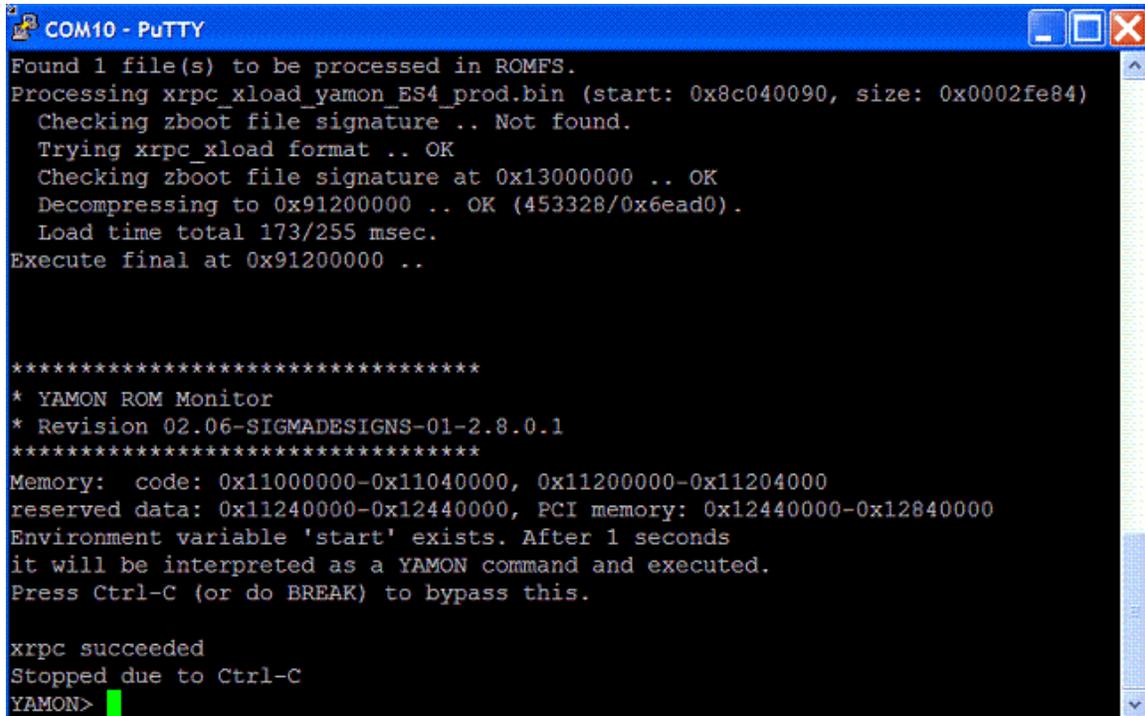


Click on the file  `vmlinux` and press SAVE. Now Pumpkin has the directory (path to the folder) and the recovery file within the folder to access it properly.



START PuTTY

Start PuTTY application and load your session parameters (COM port and BPS set) and click OPEN.



```
COM10 - PuTTY
Found 1 file(s) to be processed in ROMFS.
Processing xrpc_xload_yamon_ES4_prod.bin (start: 0x8c040090, size: 0x0002fe84)
  Checking zboot file signature .. Not found.
  Trying xrpc_xload format .. OK
  Checking zboot file signature at 0x13000000 .. OK
  Decompressing to 0x91200000 .. OK (453328/0x6ead0).
  Load time total 173/255 msec.
Execute final at 0x91200000 ..

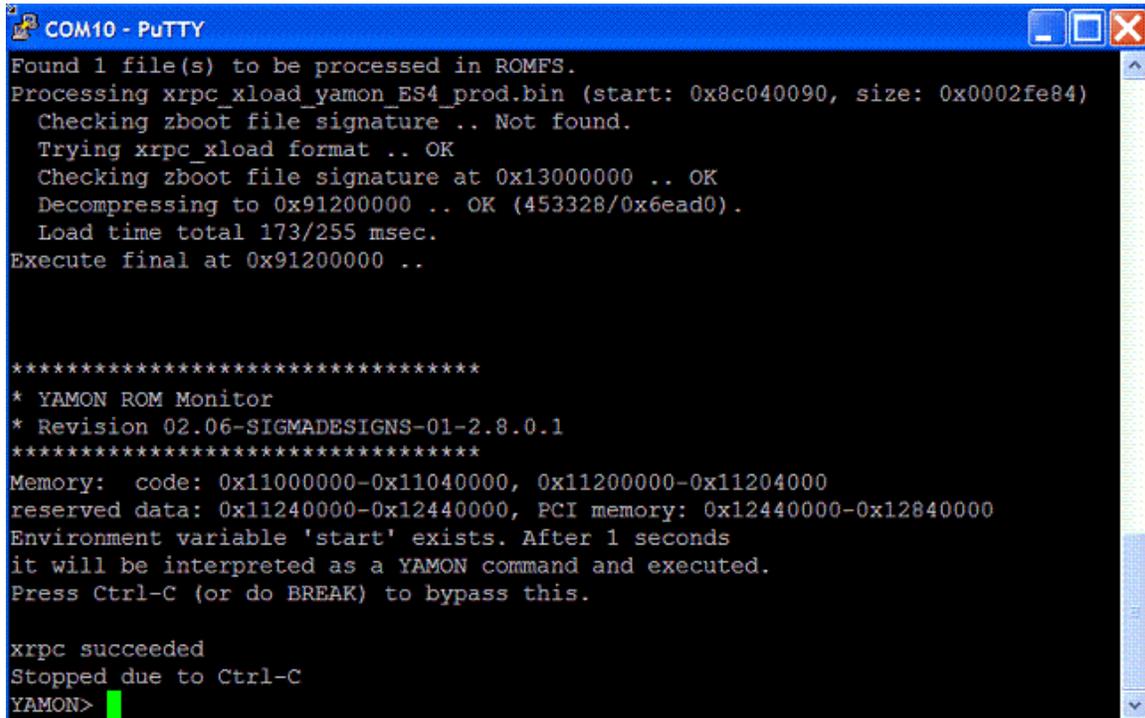
*****
* YAMON ROM Monitor
* Revision 02.06-SIGMADESIGNS-01-2.8.0.1
*****
Memory:  code: 0x11000000-0x11040000, 0x11200000-0x11204000
reserved data: 0x11240000-0x12440000, PCI memory: 0x12440000-0x12840000
Environment variable 'start' exists. After 1 seconds
it will be interpreted as a YAMON command and executed.
Press Ctrl-C (or do BREAK) to bypass this.

xrpc succeeded
Stopped due to Ctrl-C
YAMON> █
```

Interrupt the boot sequence and take control of the CPU

Turn ON your AZBox and Click Ctrl-C at the command prompt.

Type the command **setxenv** and press enter:



```
COM10 - PuTTY
Found 1 file(s) to be processed in ROMFS.
Processing xrpc_xload_yamon_ES4_prod.bin (start: 0x8c040090, size: 0x0002fe84)
  Checking zboot file signature .. Not found.
  Trying xrpc_xload format .. OK
  Checking zboot file signature at 0x13000000 .. OK
  Decompressing to 0x91200000 .. OK (453328/0x6ead0).
  Load time total 173/255 msec.
Execute final at 0x91200000 ..

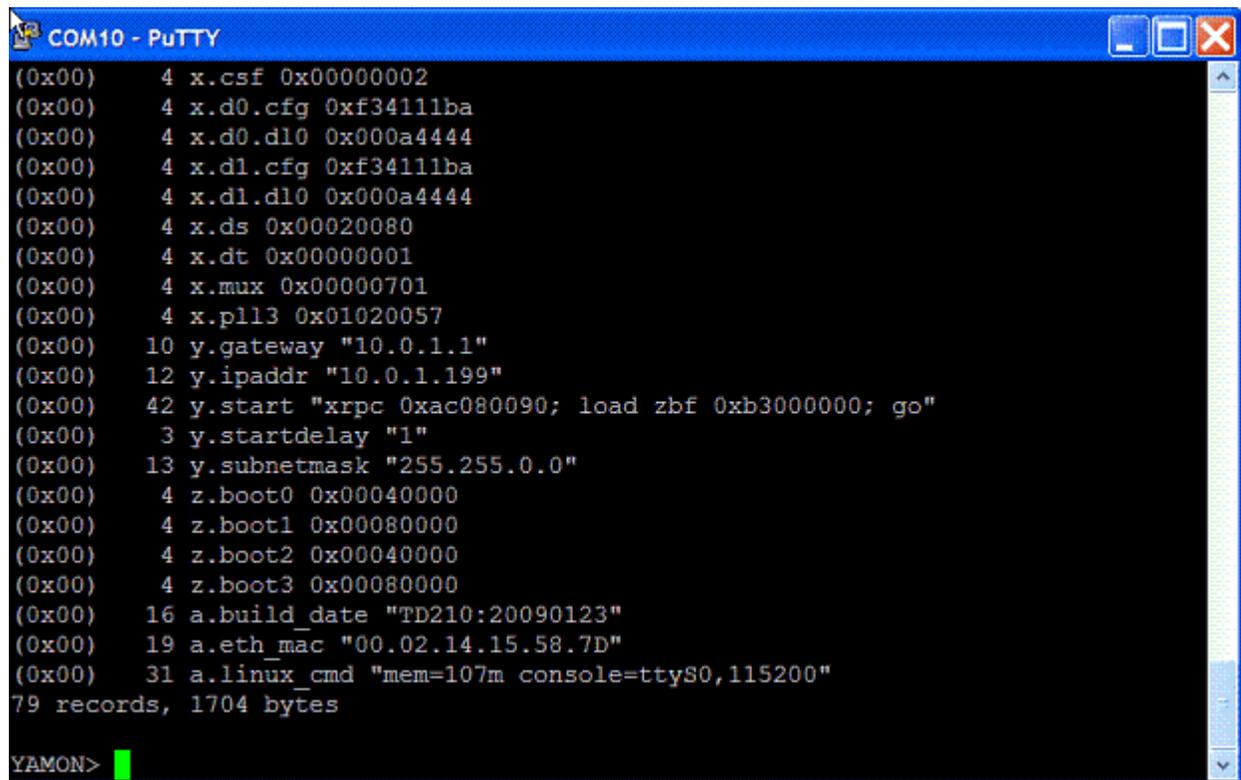
*****
* YAMON ROM Monitor
* Revision 02.06-SIGMADESIGNS-01-2.8.0.1
*****
Memory:  code: 0x11000000-0x11040000, 0x11200000-0x11204000
reserved data: 0x11240000-0x12440000, PCI memory: 0x12440000-0x12840000
Environment variable 'start' exists. After 1 seconds
it will be interpreted as a YAMON command and executed.
Press Ctrl-C (or do BREAK) to bypass this.

xrpc succeeded
Stopped due to Ctrl-C
YAMON> █
```

Ensure Hardware Accelerator is disabled

Towards the end of the script locate line: (0x00) 4 x.p113 0x01020057 See the image below, about midpoint in the screen.

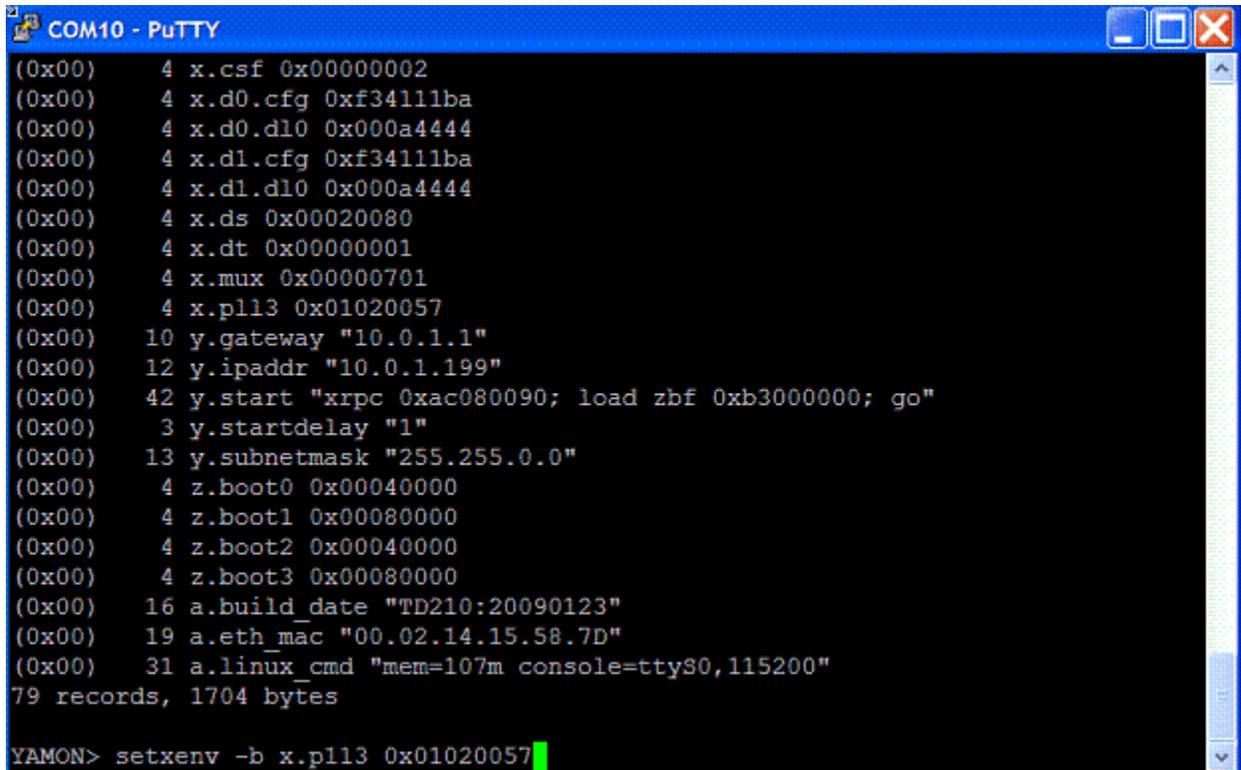
The value 0x01020057 might be 0x01020065. If it is, Hardware accelerator is enabled. We need to disable it.



```
COM10 - PuTTY
(0x00) 4 x.csf 0x00000002
(0x00) 4 x.d0.cfg 0xf34111ba
(0x00) 4 x.d0.dl0 0x000a4444
(0x00) 4 x.d1.cfg 0xf34111ba
(0x00) 4 x.d1.dl0 0x000a4444
(0x00) 4 x.ds 0x00020080
(0x00) 4 x.dt 0x00000001
(0x00) 4 x.mux 0x00000701
(0x00) 4 x.p113 0x01020057
(0x00) 10 y.gateway "10.0.1.1"
(0x00) 12 y.ipaddr "10.0.1.199"
(0x00) 42 y.start "xrpc 0xac080090; load zbf 0xb3000000; go"
(0x00) 3 y.startdelay "1"
(0x00) 13 y.subnetmask "255.255.0.0"
(0x00) 4 z.boot0 0x00040000
(0x00) 4 z.boot1 0x00080000
(0x00) 4 z.boot2 0x00040000
(0x00) 4 z.boot3 0x00080000
(0x00) 16 a.build_date "TD210:20090123"
(0x00) 19 a.eth_mac "00.02.14.15.58.7D"
(0x00) 31 a.linux_cmd "mem=107m console=ttyS0,115200"
79 records, 1704 bytes
YAMON>
```

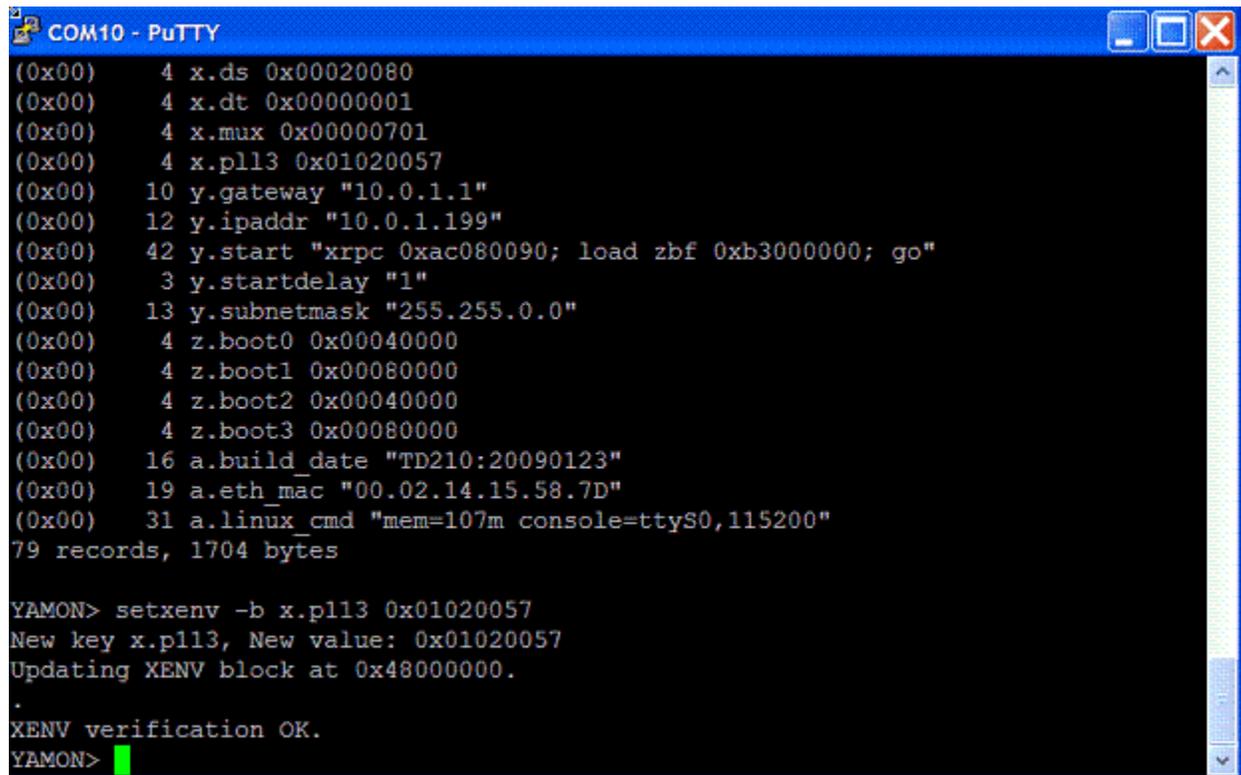
If the value of x.p113 is not 0x01020057 type the command:

setxenv -b x.p113 0x01020057



```
COM10 - PuTTY
(0x00) 4 x.csf 0x00000002
(0x00) 4 x.d0.cfg 0xf34111ba
(0x00) 4 x.d0.dl0 0x000a4444
(0x00) 4 x.d1.cfg 0xf34111ba
(0x00) 4 x.d1.dl0 0x000a4444
(0x00) 4 x.ds 0x00020080
(0x00) 4 x.dt 0x00000001
(0x00) 4 x.mux 0x00000701
(0x00) 4 x.p113 0x01020057
(0x00) 10 y.gateway "10.0.1.1"
(0x00) 12 y.ipaddr "10.0.1.199"
(0x00) 42 y.start "xrpc 0xac080090; load zbf 0xb3000000; go"
(0x00) 3 y.startdelay "1"
(0x00) 13 y.subnetmask "255.255.0.0"
(0x00) 4 z.boot0 0x00040000
(0x00) 4 z.boot1 0x00080000
(0x00) 4 z.boot2 0x00040000
(0x00) 4 z.boot3 0x00080000
(0x00) 16 a.build_date "TD210:20090123"
(0x00) 19 a.eth_mac "00.02.14.15.58.7D"
(0x00) 31 a.linux_cmd "mem=107m console=ttyS0,115200"
79 records, 1704 bytes
YAMON> setxenv -b x.p113 0x01020057
```

After pressing ENTER, the result will be:



```
COM10 - PuTTY
(0x00) 4 x.ds 0x00020080
(0x00) 4 x.dt 0x00000001
(0x00) 4 x.mux 0x00000701
(0x00) 4 x.pll3 0x01020057
(0x00) 10 y.gateway "10.0.1.1"
(0x00) 12 y.ipaddr "10.0.1.199"
(0x00) 42 y.start "xrpc 0xac080090; load zbf 0xb3000000; go"
(0x00) 3 y.startdelay "1"
(0x00) 13 y.subnetmask "255.255.0.0"
(0x00) 4 z.boot0 0x00040000
(0x00) 4 z.boot1 0x00080000
(0x00) 4 z.boot2 0x00040000
(0x00) 4 z.boot3 0x00080000
(0x00) 16 a.build_date "TD210:20090123"
(0x00) 19 a.eth_mac "00.02.14.15.58.7D"
(0x00) 31 a.linux_cmd "mem=107m console=ttyS0,115200"
79 records, 1704 bytes

YAMON> setxenv -b x.pll3 0x01020057
New key x.pll3, New value: 0x01020057
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> █
```

Power OFF your AZBox for at least 10 seconds and then restart it. You do not need to restart the PuTTY session. It will detect the reboot sequence and prompt you for the Ctrl-C command to interrupt it once again. From there you may continue on.

Setup the AZBox Ethernet Network Interface

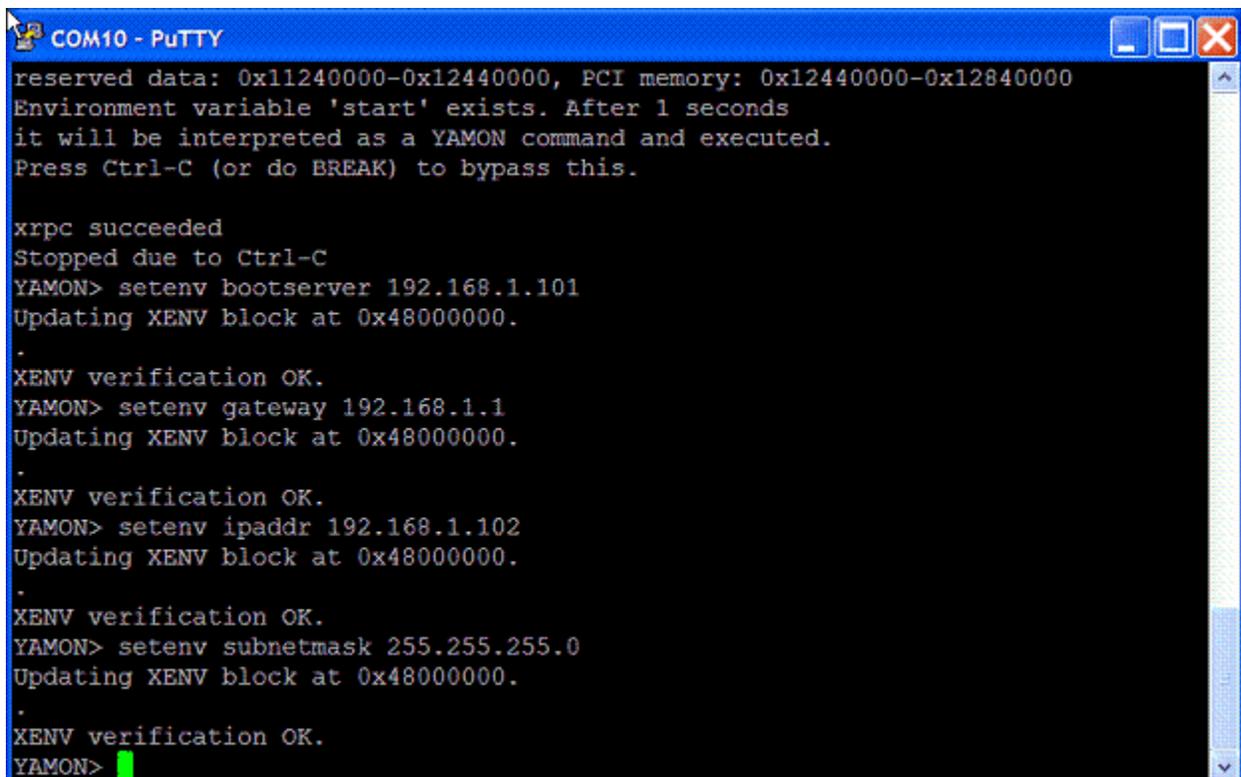
Type in the commands:

setenv bootserver 192.168.1.101 (use your PC's IP address) and press ENTER

setenv gateway 192.168.1.1 (use your router's IP address) and press ENTER

setenv ipaddr 192.168.1.xxx (IP you wish to assign to AZBox) and press ENTER

setenv subnetmask 255.255.255.0 and press ENTER



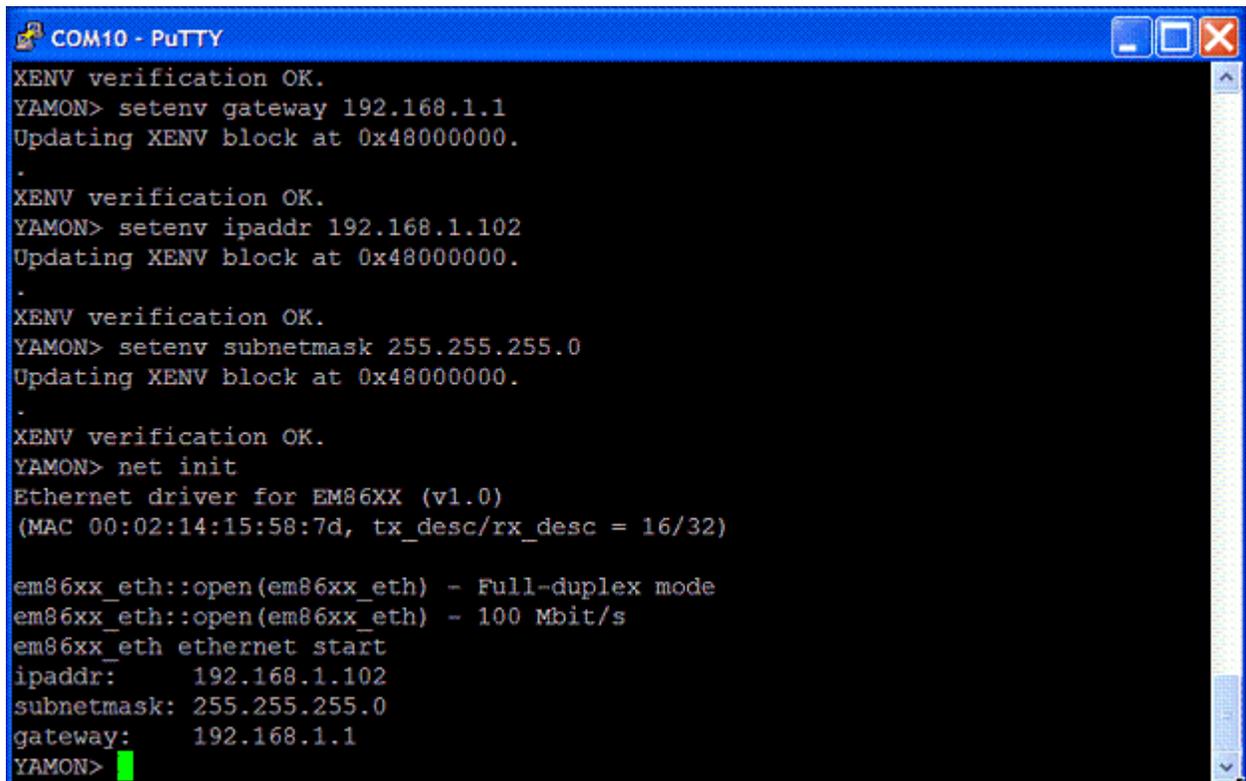
```
COM10 - PuTTY
reserved data: 0x11240000-0x12440000, PCI memory: 0x12440000-0x12840000
Environment variable 'start' exists. After 1 seconds
it will be interpreted as a YAMON command and executed.
Press Ctrl-C (or do BREAK) to bypass this.

xrpc succeeded
Stopped due to Ctrl-C
YAMON> setenv bootserver 192.168.1.101
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv gateway 192.168.1.1
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv ipaddr 192.168.1.102
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv subnetmask 255.255.255.0
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> █
```

Initialize the Network

Type in the command:

net init and press ENTER



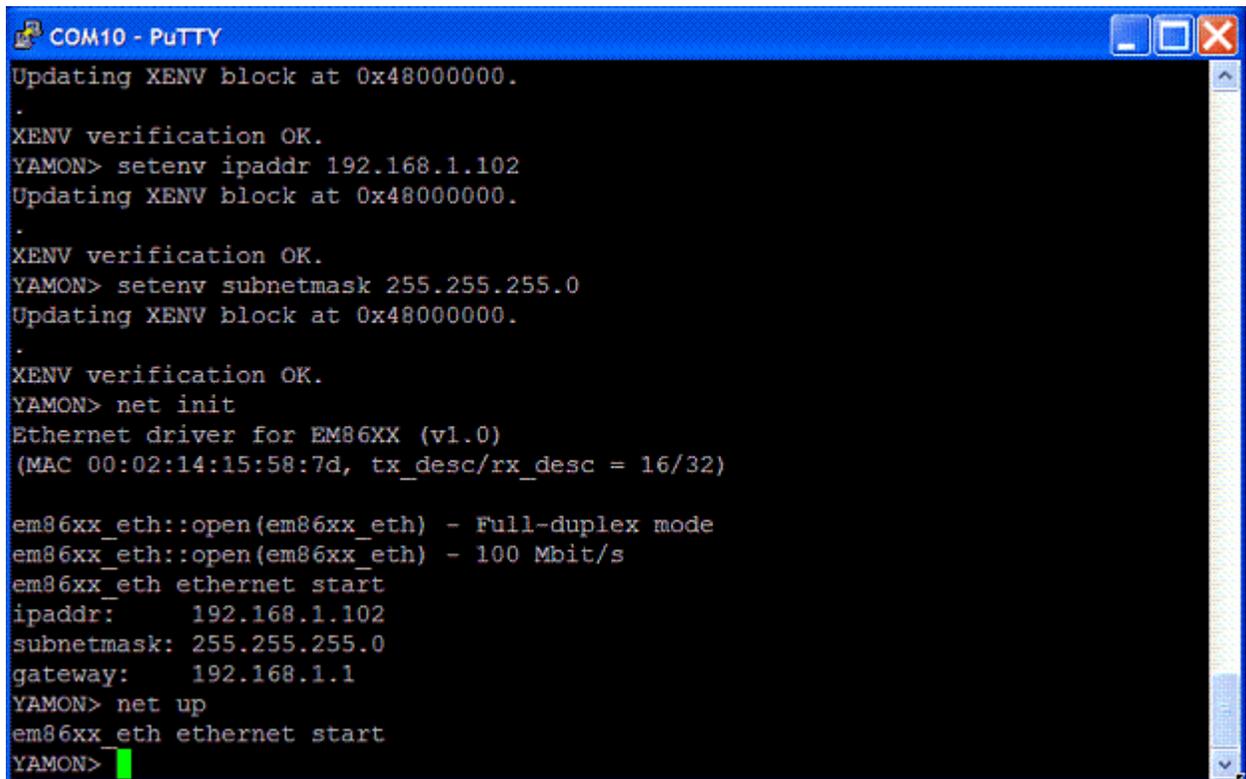
```
COM10 - PuTTY
XENV verification OK.
YAMON> setenv gateway 192.168.1.1
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv ipaddr 192.168.1.102
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv subnetmask 255.255.255.0
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> net init
Ethernet driver for EM86XX (v1.0)
(MAC 00:02:14:15:58:7d, tx_desc/rx_desc = 16/32)

em86xx_eth::open(em86xx_eth) - Full-duplex mode
em86xx_eth::open(em86xx_eth) - 100 Mbit/s
em86xx_eth ethernet start
ipaddr:      192.168.1.102
subnetmask:  255.255.255.0
gateway:     192.168.1.1
YAMON>
```

Enable the Network

Type in the command:

net up and press ENTER



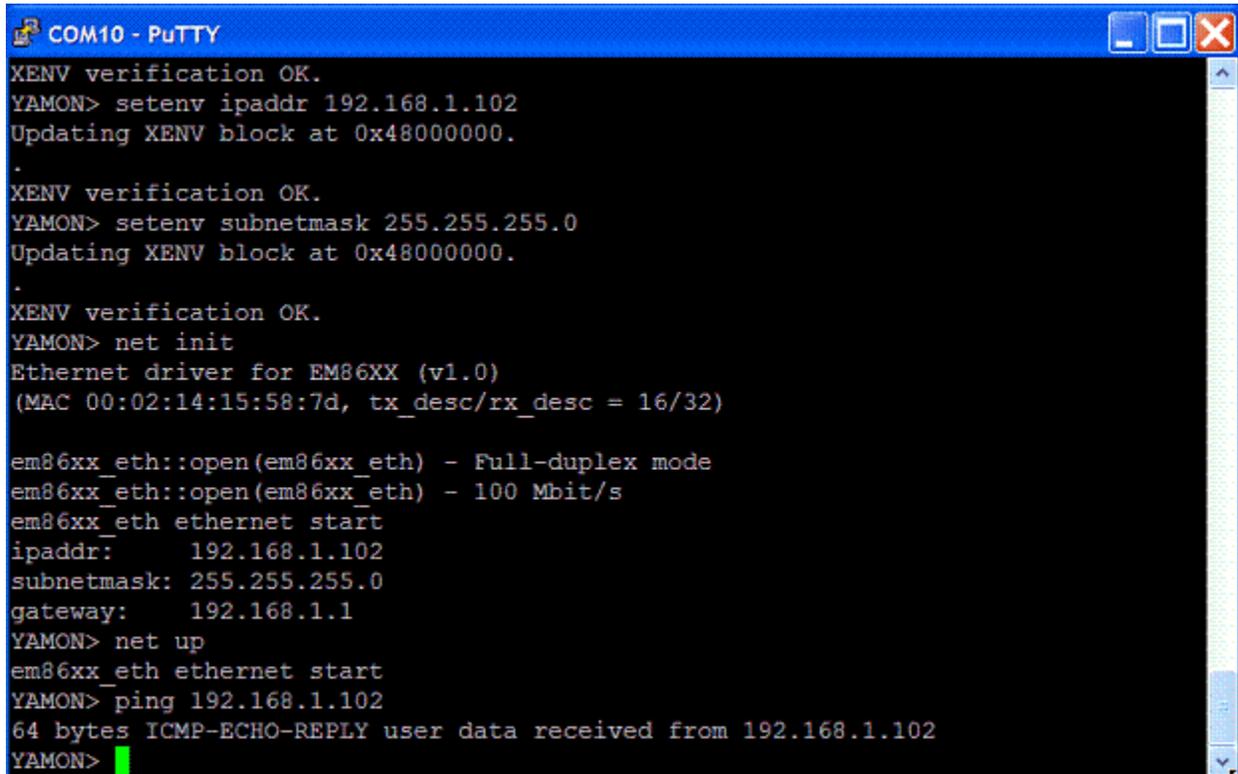
```
COM10 - PuTTY
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv ipaddr 192.168.1.102
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv subnetmask 255.255.255.0
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> net init
Ethernet driver for EM86XX (v1.0)
(MAC 00:02:14:15:58:7d, tx_desc/rx_desc = 16/32)

em86xx_eth::open(em86xx_eth) - Full-duplex mode
em86xx_eth::open(em86xx_eth) - 100 Mbit/s
em86xx_eth ethernet start
ipaddr:      192.168.1.102
subnetmask: 255.255.255.0
gateway:     192.168.1.1
YAMON> net up
em86xx_eth ethernet start
YAMON>
```

Check the Network Connectivity

Type in the command:

ping 192.168.1.102 and press ENTER

A screenshot of a PuTTY terminal window titled "COM10 - PuTTY". The terminal shows the following commands and output:

```
XENV verification OK.
YAMON> setenv ipaddr 192.168.1.102
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> setenv subnetmask 255.255.255.0
Updating XENV block at 0x48000000.
.
XENV verification OK.
YAMON> net init
Ethernet driver for EM86XX (v1.0)
(MAC 00:02:14:15:58:7d, tx_desc/rx_desc = 16/32)

em86xx_eth::open(em86xx_eth) - Full-duplex mode
em86xx_eth::open(em86xx_eth) - 100 Mbit/s
em86xx_eth ethernet start
ipaddr:      192.168.1.102
subnetmask: 255.255.255.0
gateway:    192.168.1.1
YAMON> net up
em86xx_eth ethernet start
YAMON> ping 192.168.1.102
64 bytes ICMP-ECHO-REPLY user data received from 192.168.1.102
YAMON>
```

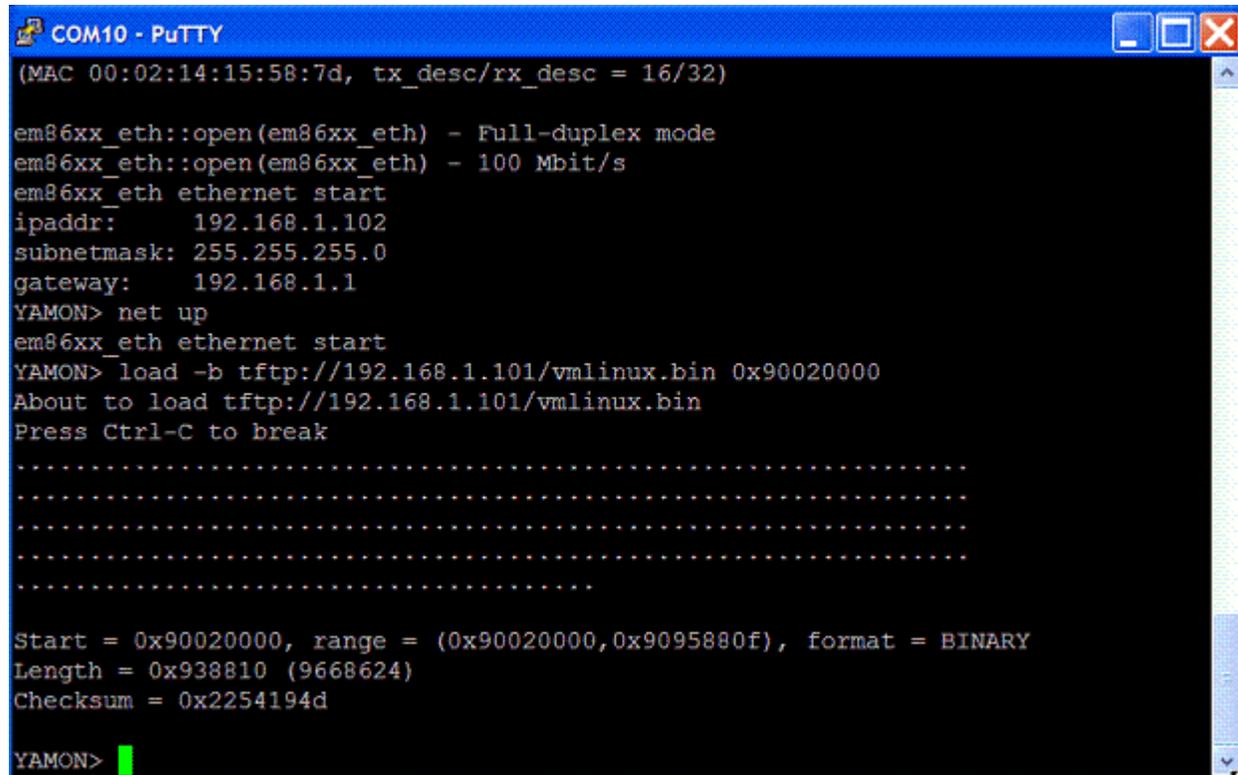
NOTE: If you disconnect PuTTY and power down your AZBox you will have to re-Initialize the network and re-Enable the Network once again before restarting the process.

Send Rescue Linux files to the AZBox

First ensure that Pumpkin is ready. Start pumpkin and ensure that the TFTP filesystem root (download path) is set to the recovery files folder location and ensure that the READ REQUEST BEHAVIOR is set to GIVE ALL FILES.

Then, in PuTTY type in the command:

load -b tftp://192.168.1.101/vmlinux.bin 0x90020000



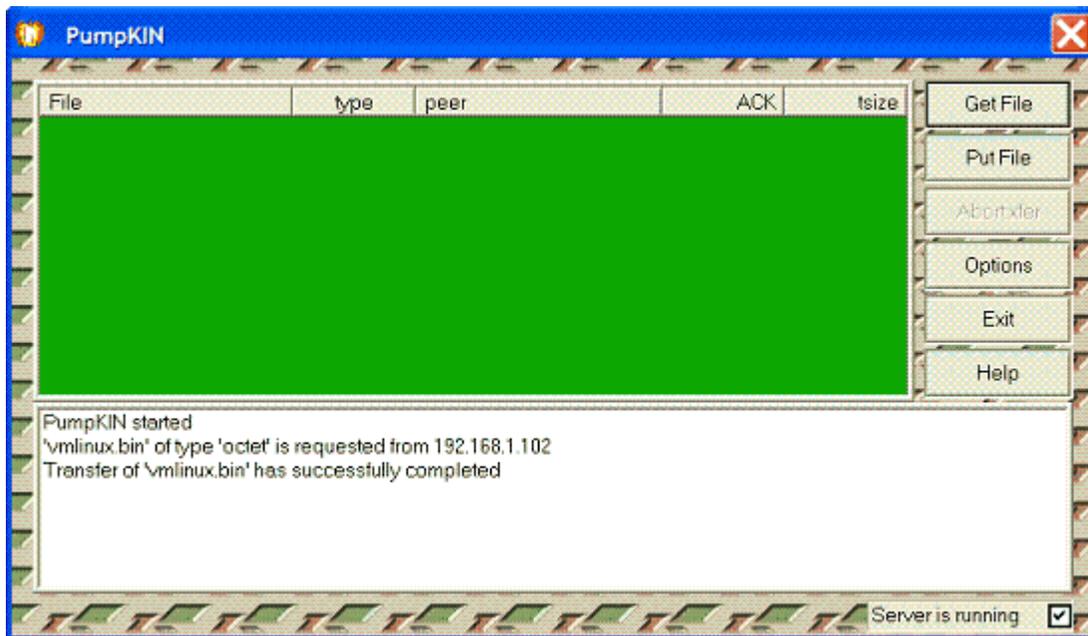
```
COM10 - PuTTY
(MAC 00:02:14:15:58:7d, tx_desc/rx_desc = 16/32)

em86xx_eth::open(em86xx_eth) - Full-duplex mode
em86xx_eth::open(em86xx_eth) - 100 Mbit/s
em86xx_eth ethernet start
ipaddr:      192.168.1.102
subnetmask: 255.255.255.0
gateway:     192.168.1.1
YAMON> net up
em86xx_eth ethernet start
YAMON> load -b tftp://192.168.1.101/vmlinux.bin 0x90020000
About to load tftp://192.168.1.101/vmlinux.bin
Press Ctrl-C to break
.....
.....
.....
.....
.....

Start = 0x90020000, range = (0x90020000,0x9095880f), format = BINARY
Length = 0x938810 (9668624)
Checksum = 0x2254194d

YAMON> █
```

Pumpkin will respond with this message:

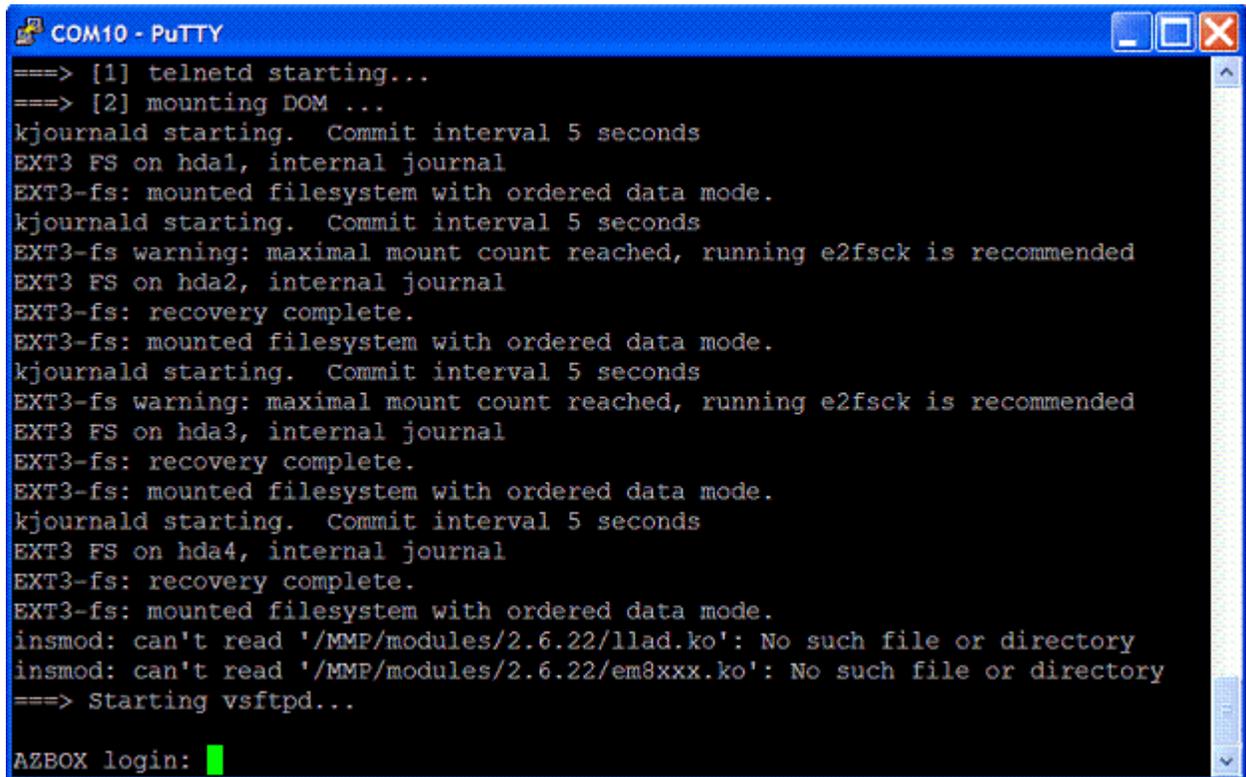


We are now done with the use of Pumpkin. You may close this application.

Return to PuTTY

Type in the command:

go and press ENTER

A screenshot of a PuTTY terminal window titled "COM10 - PuTTY". The window has a blue title bar with standard window controls (minimize, maximize, close). The terminal content shows the following text:

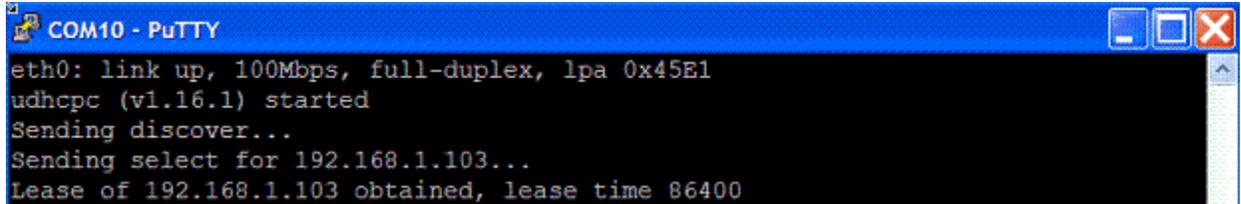
```
====> [1] telnetd starting...
====> [2] mounting DOM ...
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda1, internal journal
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
====> Starting vsftpd...

AZBOX login: █
```

You will now notice that your VFD display on the front panel will be blank and you will have no video output to your TV. This is normal operation, so do not fret.

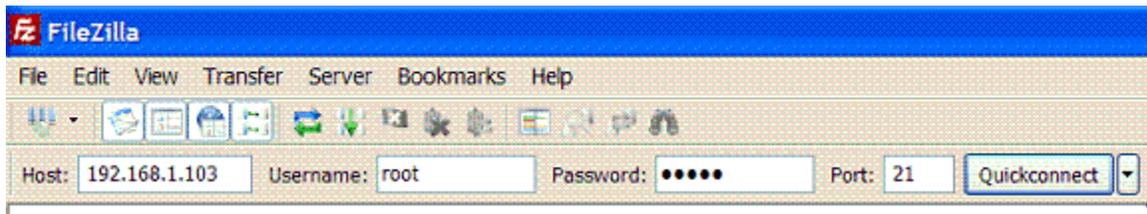
If you scroll up in the PuTTY window a bit, you will find a line where the AZBox requested a new IP address and a new lease was granted for 192.168.1.103.

Obviously this IP address is case specific, so your results will vary.

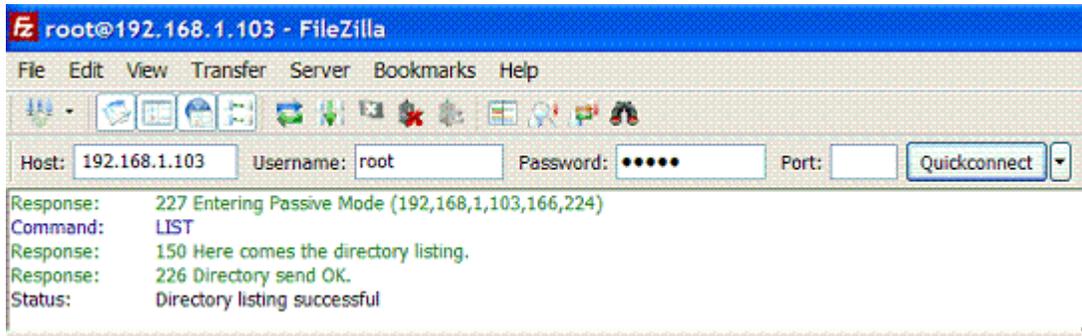


```
COM10 - PuTTY
eth0: link up, 100Mbps, full-duplex, lpa 0x45E1
udhcpc (v1.16.1) started
Sending discover...
Sending select for 192.168.1.103...
Lease of 192.168.1.103 obtained, lease time 86400
```

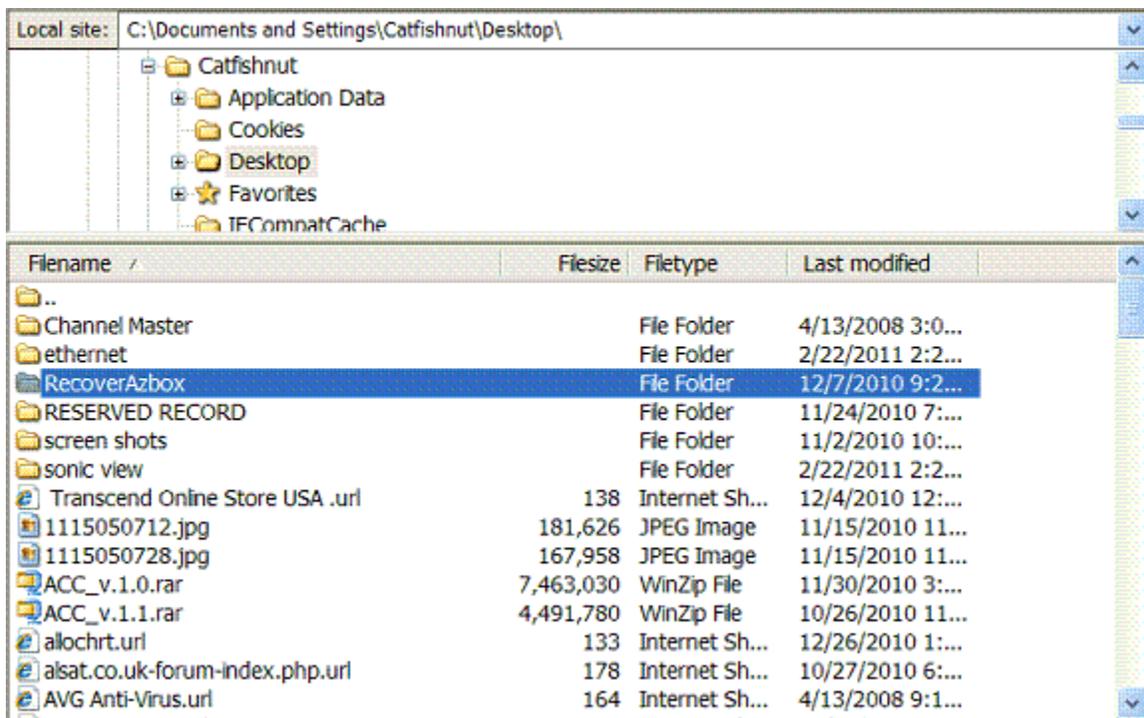
Now we will move on to our FTP server FileZilla. Open your Filezilla application. Type in the newly leased IP address from the router that you found and username “root”. The password is default “azbox”.



Click on quick connect...



Now we need to locate the last two files that we need to send to the AZBox. Browse your PC from the FileZilla console.



Drill down through the file folder until you find the folder where the files are stored.

Local site: C:\Documents and Settings\Catfishnut\Desktop\RecoverAzbox\

- Desktop
 - Channel Master
 - ethernet
 - RecoverAzbox
 - RESERVED RECORD
 - screen shots

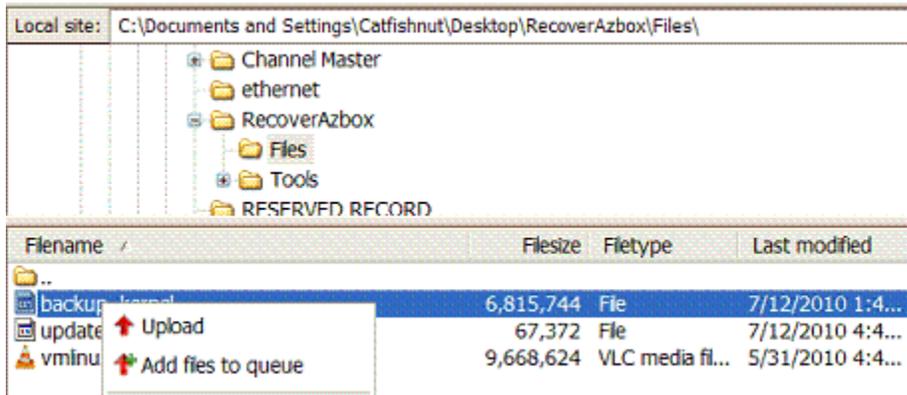
Filename	Filesize	Filetype	Last modified
..			
Files		File Folder	11/26/2010 7:...
Tools		File Folder	12/2/2010 6:0...
AzBox4YU.url	134	Internet Sh...	2/15/2011 5:4...
EN - How to recover a booting blocked Azbo...	1,988,987	Adobe Acro...	12/7/2010 9:1...
EUPL-EN.pdf	34,312	Adobe Acro...	3/24/2009 3:3...
FR - Comment récupérer un Azbox bloqué e...	2,012,078	Adobe Acro...	12/7/2010 9:2...
How to recover dead AZBox.pdf	290,705	Adobe Acro...	10/24/2010 5:...
NL - Herstel een geblokkeerde Azbox met als ...	937,311	Adobe Acro...	12/6/2010 8:0...

Local site: C:\Documents and Settings\Catfishnut\Desktop\RecoverAzbox\Files\

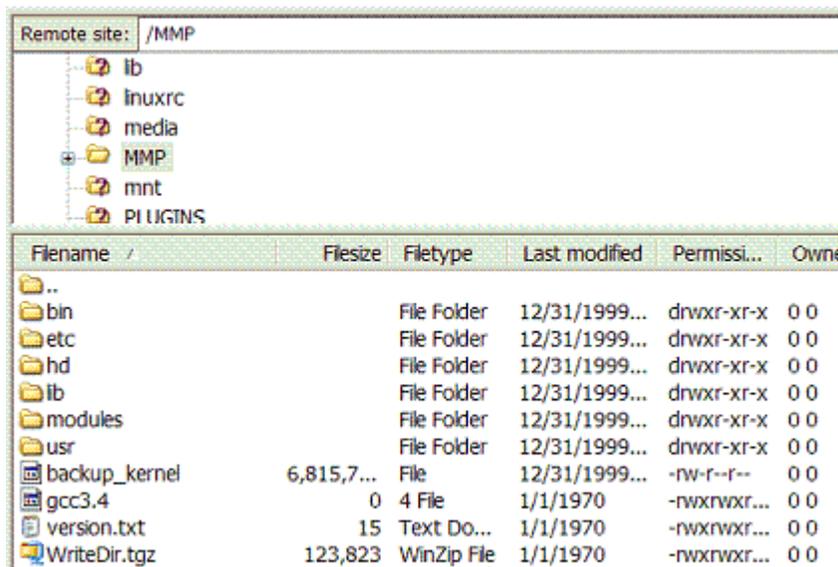
- Channel Master
- ethernet
- RecoverAzbox
 - Files
 - Tools
- RESERVED RECORD

Filename	Filesize	Filetype	Last modified
..			
backup_kernel	6,815,744	File	7/12/2010 1:4...
update	67,372	File	7/12/2010 4:4...
vmlinux.bin	9,668,624	VLC media fil...	5/31/2010 4:4...

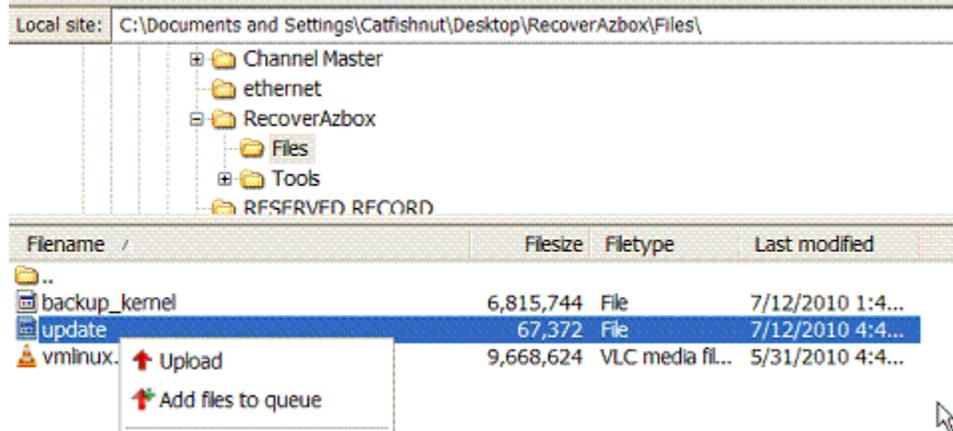
Select the file *backup_kernel* and add it to the process transfer queue.



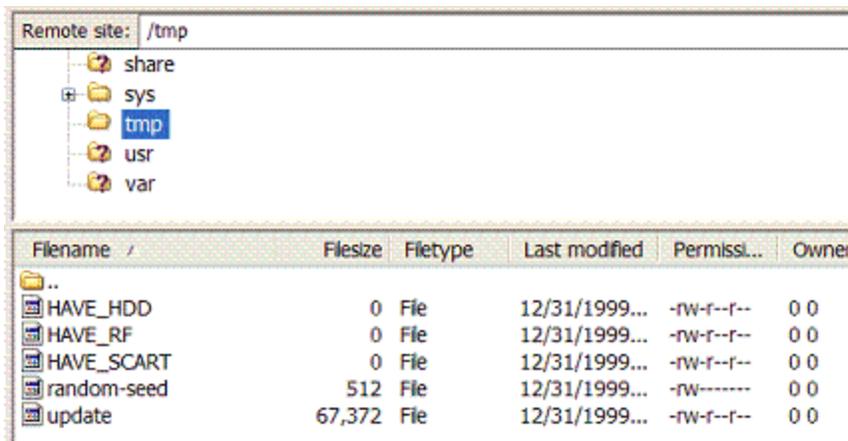
and send it to the folder /MMP in the AZBox.



Select the file *update* and add it to the process transfer queue.



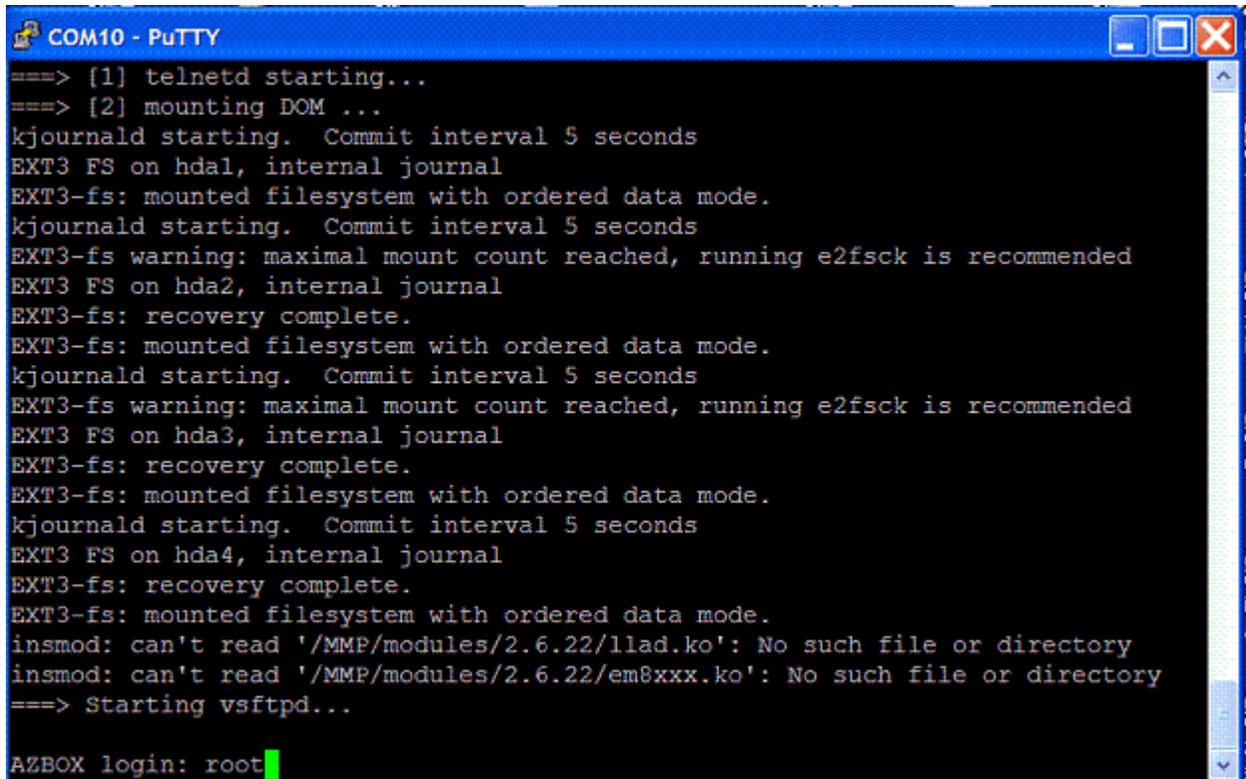
And send it to the folder /tmp in the AZBox.



We are now done using FileZilla. You may disconnect from the server and close the FileZilla application.

Return to PuTTY

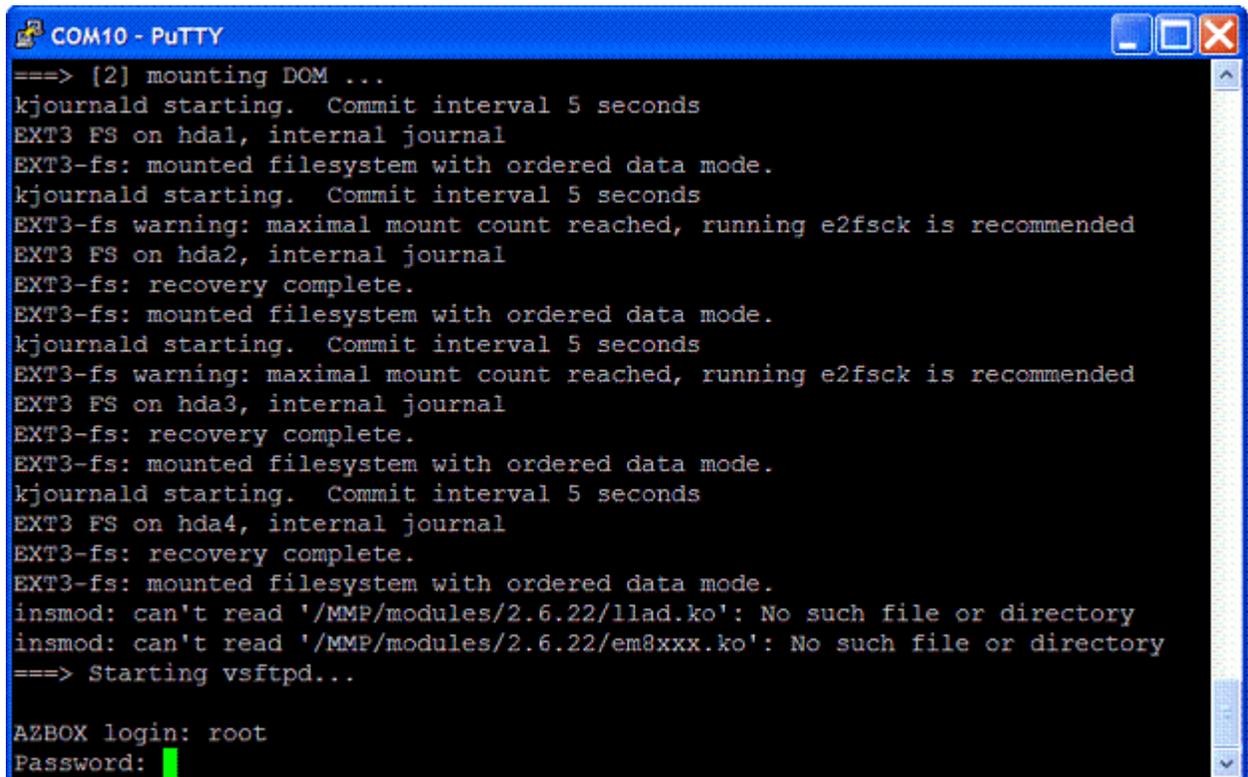
Type in the user **root** and press ENTER



```
COM10 - PuTTY
===> [1] telnetd starting...
===> [2] mounting DOM ...
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda1, internal journal
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
===> Starting vsftpd...

AZBOX login: root
```

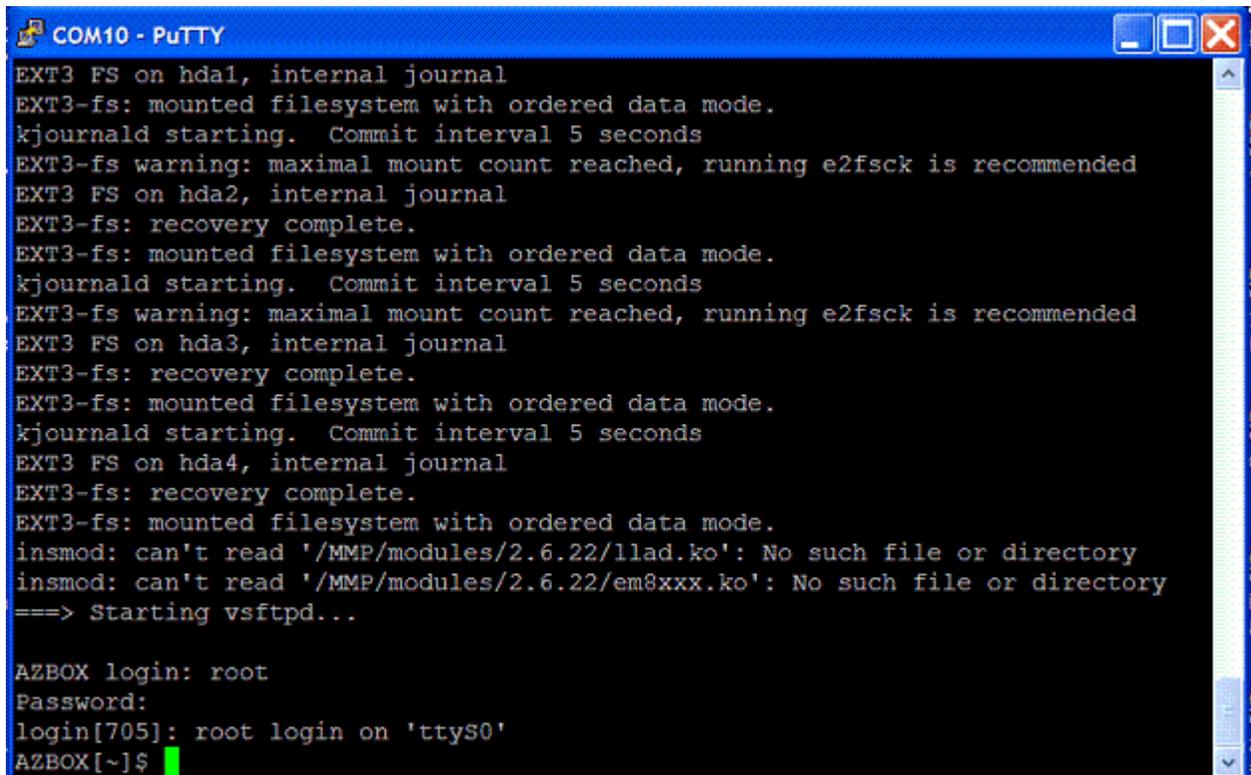
Type in the password azbox and press enter (the password will be blanked out on the screen).



```
COM10 - PuTTY
===> [2] mounting DOM ...
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda1, internal journal
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
===> Starting vsftpd...

AZBOX login: root
Password: █
```

Now we have the AZBOX[!~]\$ telnet prompt displayed.

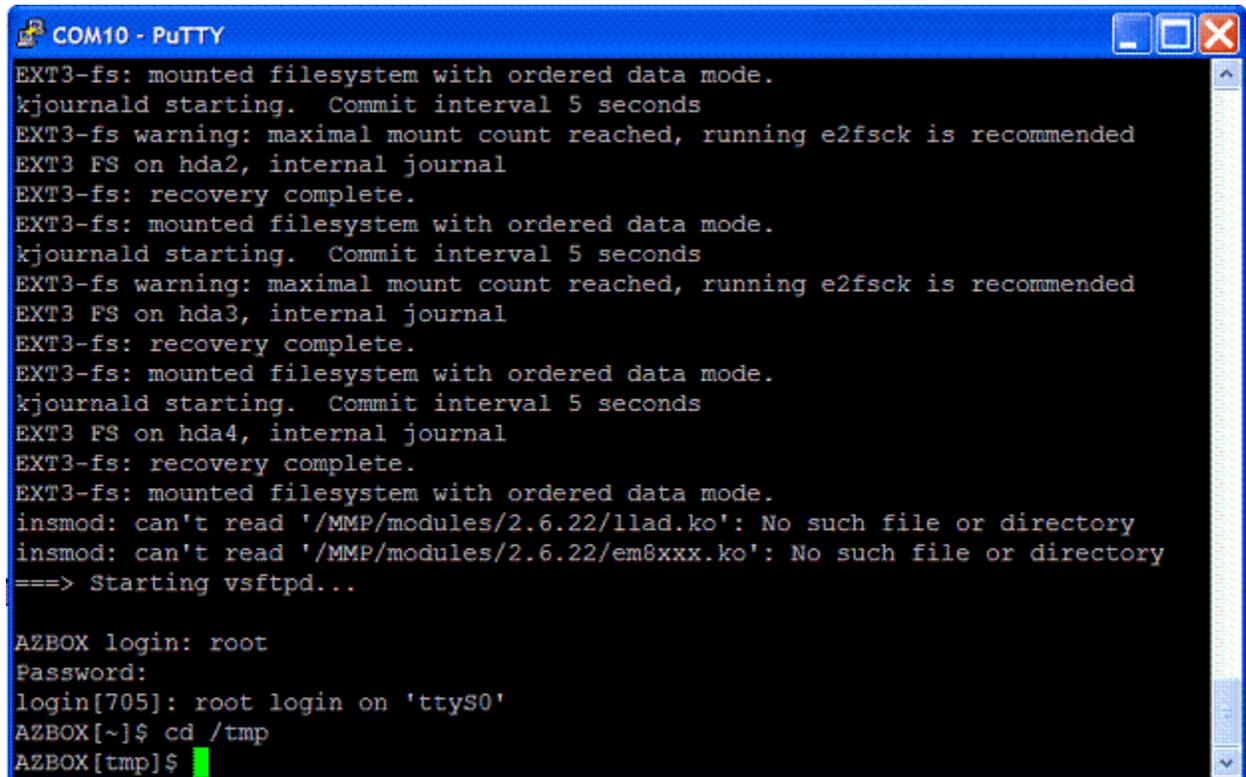


```
COM10 - PuTTY
EXT3 FS on hda1, internal journal
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
==> Starting vsftpd...

AZBOX login: root
Password:
login[705]: root login on 'ttyS0'
AZBOX[~]$
```

Type in the Telnet command:

cd /tmp and press ENTER to access the tmp file folder.

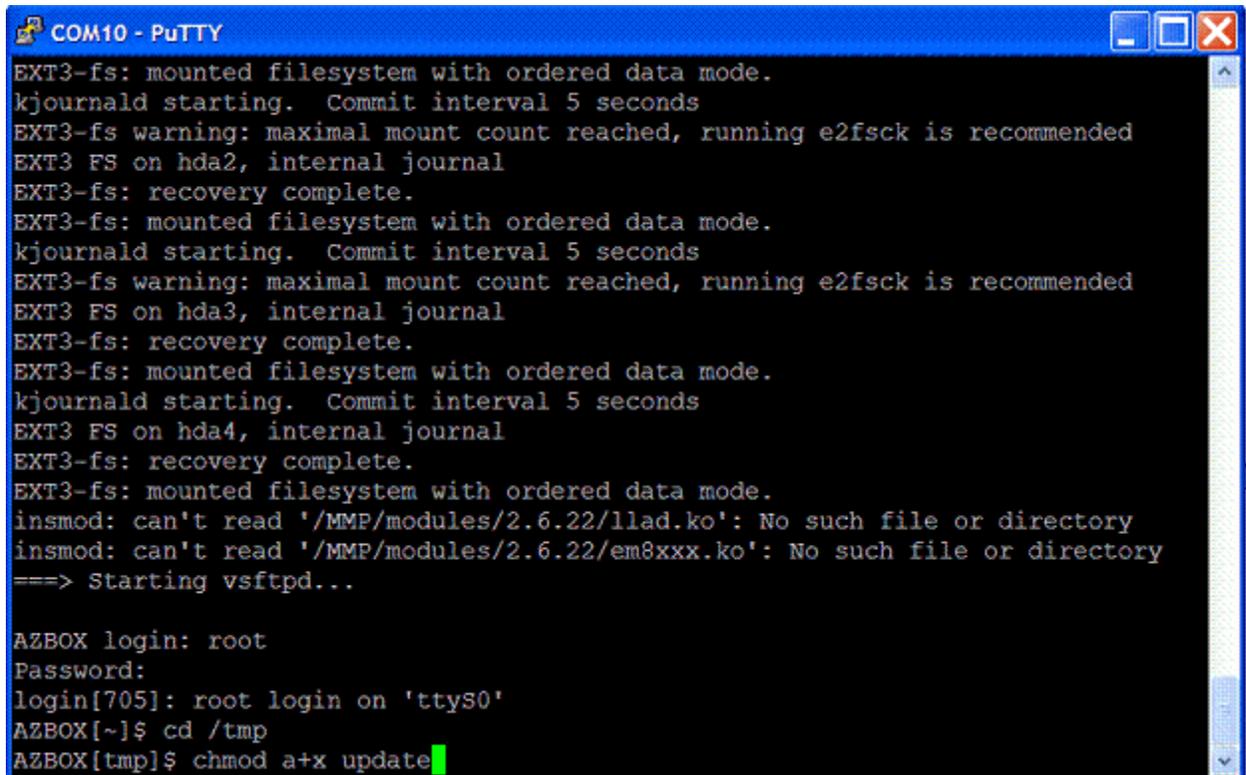


```
COM10 - PuTTY
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
==> Starting vsftpd...

AZBOX login: root
Password:
login[705]: root login on 'ttyS0'
AZBOX[~]$ cd /tmp
AZBOX[tmp]$
```

Type in the command:

chmod a+x update this gives permission to run the file update. Press ENTER

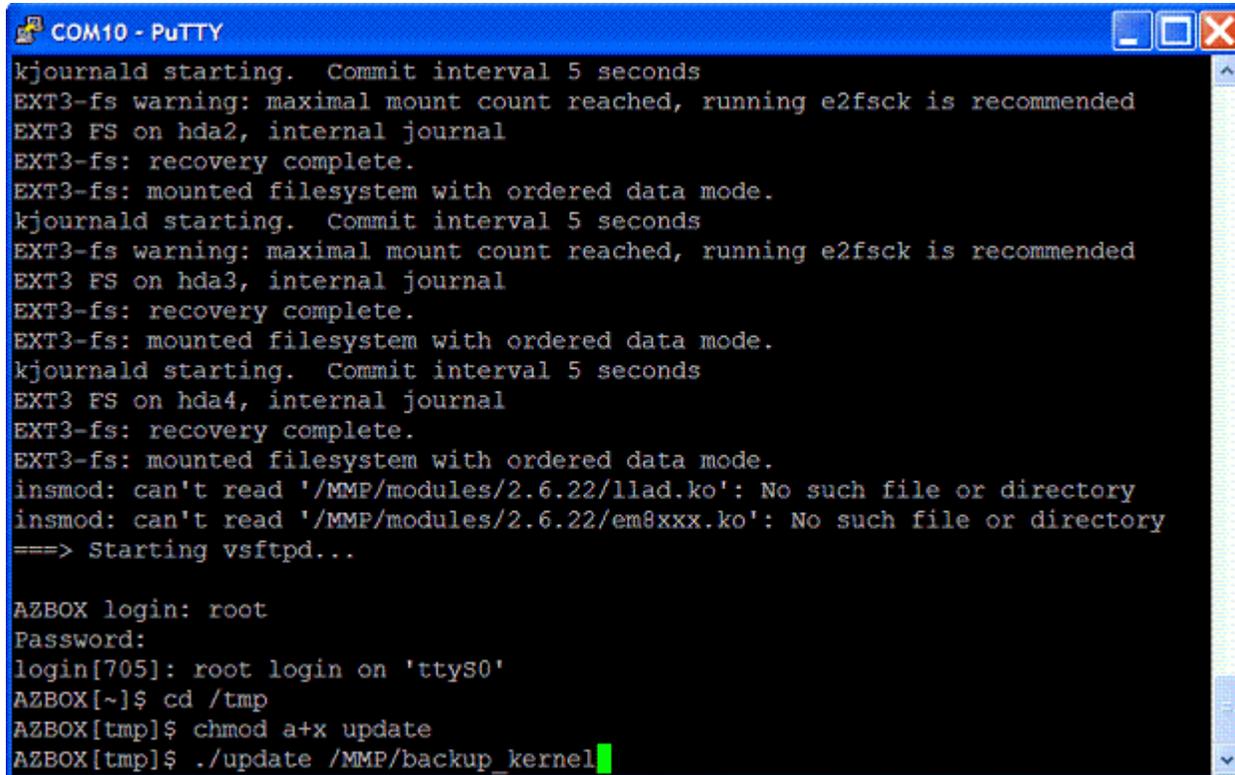


```
COM10 - PuTTY
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
==> Starting vsftpd...

AZBOX login: root
Password:
login[705]: root login on 'ttyS0'
AZBOX[~]$ cd /tmp
AZBOX[tmp]$ chmod a+x update
```

Type in the command:

./update /MMP/backup_kernel and press ENTER. (There is a period at the beginning and there is a space following update).

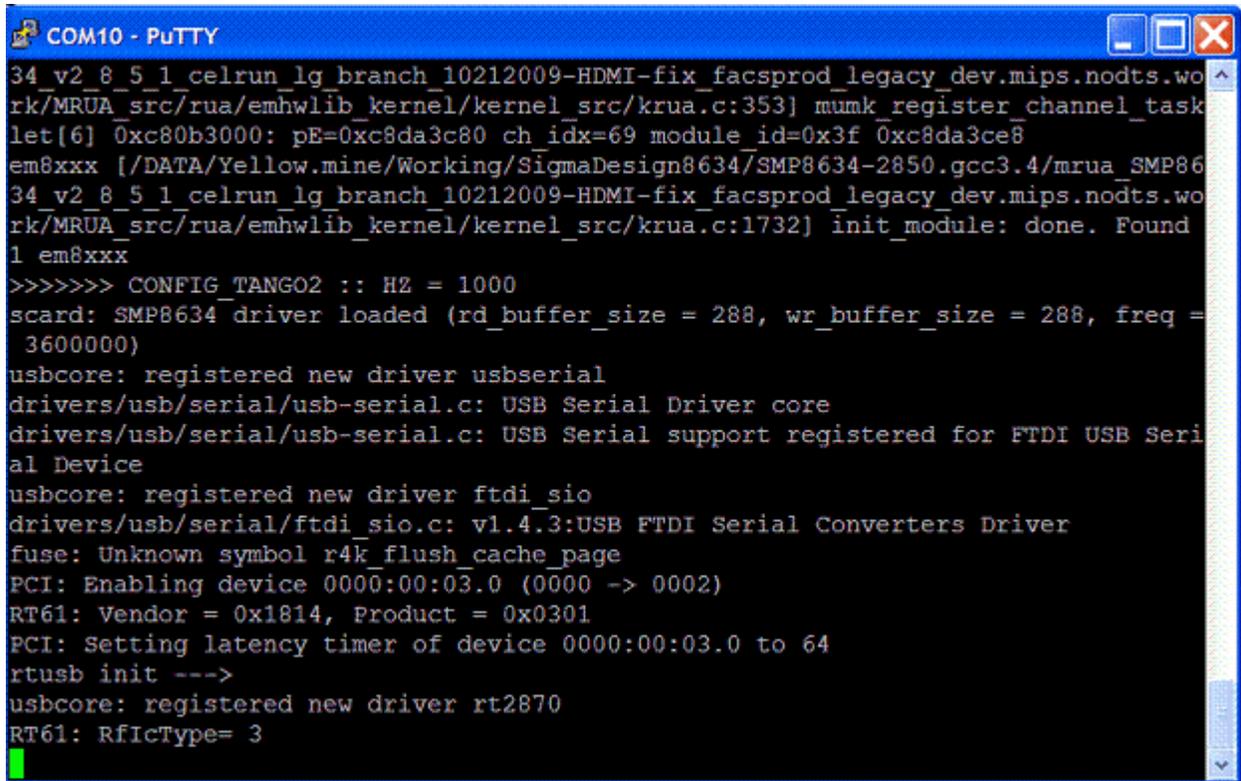


```
COM10 - PuTTY
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda2, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3-fs warning: maximal mount count reached, running e2fsck is recommended
EXT3 FS on hda3, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
kjournald starting. Commit interval 5 seconds
EXT3 FS on hda4, internal journal
EXT3-fs: recovery complete.
EXT3-fs: mounted filesystem with ordered data mode.
insmod: can't read '/MMP/modules/2.6.22/llad.ko': No such file or directory
insmod: can't read '/MMP/modules/2.6.22/em8xxx.ko': No such file or directory
====> Starting vsftpd...

AZBOX login: root
Password:
login[705]: root login on 'ttyS0'
AZBOX[~]$ cd /tmp
AZBOX[tmp]$ chmod a+x update
AZBOX[tmp]$ ./update /MMP/backup_kernel
```

After you press ENTER, you will view the update progress as it counts up to 100%.

When it completes the update, the AZBox will boot up normally and you will be back in business.



```
COM10 - PuTTY
34 v2_8_5_1_celrun_lg_branch_10212009-HDMI-fix_facspod_legacy_dev.mips.nodts.wo
rk/MRUA_src/rua/emhwlib_kernel/kernel_src/krua.c:353] mumk_register_channel_task
let[6] 0xc80b3000: pE=0xc8da3c80 ch_idx=69 module_id=0x3f 0xc8da3ce8
em8xxx [/DATA/Yellow.mine/Working/SigmaDesign8634/SMP8634-2850.gcc3.4/mrua SMP86
34 v2_8_5_1_celrun_lg_branch_10212009-HDMI-fix_facspod_legacy_dev.mips.nodts.wo
rk/MRUA_src/rua/emhwlib_kernel/kernel_src/krua.c:1732] init_module: done. Found
1 em8xxx
>>>>>> CONFIG_TANGO2 :: HZ = 1000
scard: SMP8634 driver loaded (rd_buffer_size = 288, wr_buffer_size = 288, freq =
3600000)
usbcore: registered new driver usbserial
drivers/usb/serial/usb-serial.c: USB Serial Driver core
drivers/usb/serial/usb-serial.c: USB Serial support registered for FTDI USB Seri
al Device
usbcore: registered new driver ftdi_sio
drivers/usb/serial/ftdi_sio.c: v1.4.3:USB FTDI Serial Converters Driver
fuse: Unknown symbol r4k_flush_cache_page
PCI: Enabling device 0000:00:03.0 (0000 -> 0002)
RT61: Vendor = 0x1814, Product = 0x0301
PCI: Setting latency timer of device 0000:00:03.0 to 64
rtusb init --->
usbcore: registered new driver rt2870
RT61: RfIcType= 3
```

Close out the PuTTY application and turn your AZBox off and connect it to your satellite system as you normally would. Power it back up and continue.

Now you may load your favorite firmware image and set up your AZBox according to your personal requirements. Set up the proper resolution settings first, Then configure your system and scan for sats and channels or load your backup file to the AZBox.

Be careful. If your sat list was the problem to begin with, you don't want to reload that.

Now, I must give credit to the original authors of this procedure. I merely copied their work and tested the procedure on my own. Since I ran into some snags along the way, I wrote this procedure to clarify some of the steps where I had troubles. This was an exhausting adventure to say the least. Even with the instructions given, It wasn't a simple task. But, there would have been no way for me to do this without the help of the following authors and contributors:

Pr2, Andressis2k, Herbie and Hectore. Thank you all!

