



Locks

Chapter

6

Securing Your Receiver and Account

6

An important concern to parents is the ability to protect their children. With high tech television comes greater potential for unwanted programming beamed into your home. Use the safeguards described in this chapter to set up and use locks.

- **WHAT ARE LOCKS?**
- **LOCKING AND UNLOCKING YOUR RECEIVER**
- **CREATING OR CHANGING RATINGS LOCKS**
- **CREATING OR CHANGING CHANNEL LOCKS**
- **LOCKING OR UNLOCKING PAY-PER-VIEW CHANNELS**
- **HIDING ADULT CONTENT OR LOCKED CHANNELS**
- **LOCKING OR UNLOCKING THE FRONT PANEL**

Chapter 6

What are Locks?

WHAT ARE LOCKS?

Locks allow you to password-protect programming based on ratings, or on a channel-by-channel basis. When you have locked the receiver:

- If you try to access a locked item or open the Locks menu, the receiver displays a message prompting you to enter the password.
- The receiver allows you three attempts to enter the correct password. If you fail to enter the correct password, the receiver does not allow you to try again for several minutes.
- If you enter the correct password, you can access the locked item or open the Locks menu.
- If you exit a locked item or close the Locks menu, you must enter the password to access the item.
- If you want to enable the TV1 Out on the Modulator Setup screen (see page 86), you must enter the password to continue.

Locks for programming on the TV1 outputs for the nearby TV are set using the TV1 menus. Locks for programming for the TV2 outputs to remote TVs are set using the TV2 menus. Locks set for TV1 programming are separate from locks set for TV2 programming. The information in this chapter applies to locks set by either TV1 or TV2 menus.



When you unlock programming delivered by the CH 21-69 OUT to your in-home cabling system, you are allowing all TVs connected to your in-home cabling system to have access to this programming. In this case, you must rely on the V-Chip technology and settings in the individual TVs to prevent viewing of inappropriate programming. Consult your TV user's guides for instructions to set up V-Chip protection.

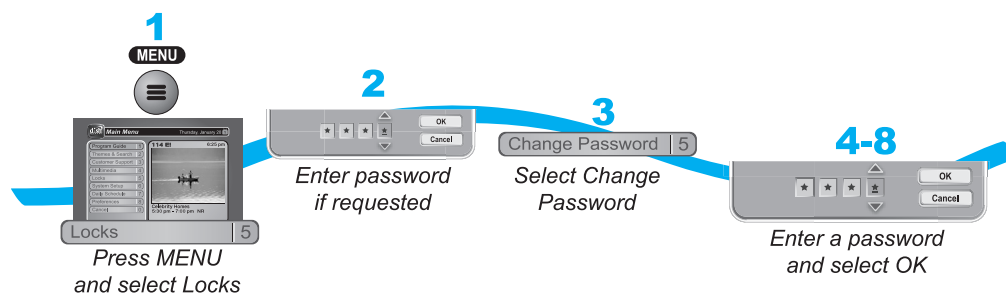
Locking the receiver is a two-step process:

- 1** Create the locks that you want.
- 2** Lock the receiver.

When the receiver is locked, anyone who wants to access locked items must enter the password.

CREATING OR CHANGING A PASSWORD

The first thing to do before using the receiver locks is set up your password.

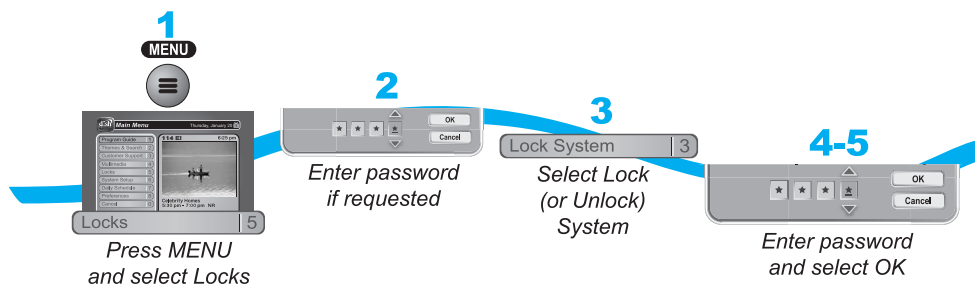


- 1** Press MENU and select Locks (5).
- 2** If the receiver is locked, enter the password using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 3** Select Change Password.
- 4** Enter the current password using the NUMBER PAD. Select OK.
- 5** Press SELECT.
- 6** Enter the new password using the NUMBER PAD. Select OK.
- 7** Enter the new password again for confirmation, using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 8** Memorize the new password. From now on, enter this password to lock or unlock the receiver. If you forget your password, you will need to speak with a Customer Service Representative.

6

LOCKING AND UNLOCKING YOUR RECEIVER

You must lock the receiver for any receiver locks you set to take effect. Locking the receiver also locks TV1's modulator output (see page 86). To lock the receiver, you must first create a password (see *Setting Up a Password* in the previous section). Be sure to refer to this section whenever you set any lock on your receiver.



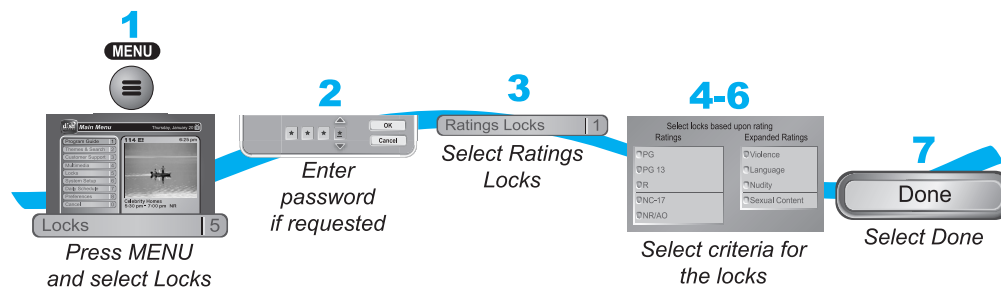
Chapter 6

Creating or Changing Ratings Locks

- 1 Press MENU and select Locks (5).
- 2 If the receiver is locked, enter the password using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 3 Select Lock System or Unlock System. If you are locking the receiver, the receiver displays a message prompting you to enter a password.
- 4 Enter a password, using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 5 Confirm the password by re-entering it. Select OK. All the locks you have set are now in effect.

CREATING OR CHANGING RATINGS LOCKS

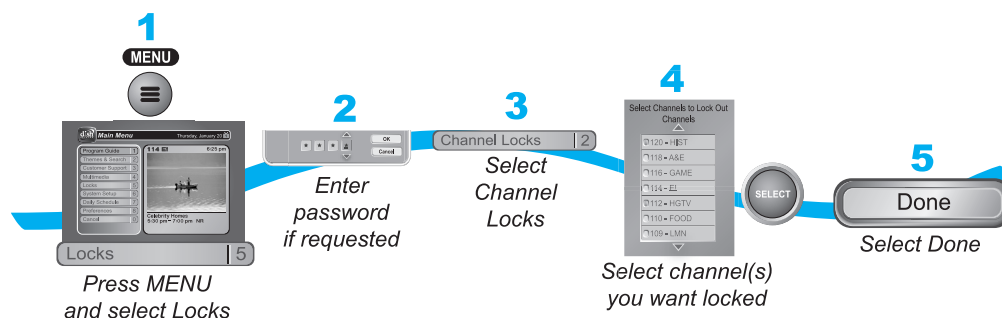
You can lock programs based on Motion Picture Association of America (MPAA) ratings (PG, PG 13, etc.) and expanded ratings (violence, language, etc.).



- 1 Press MENU and select Locks (5).
- 2 If the receiver is locked, enter the password using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 3 Select Ratings Locks.
- 4 Highlight the least restrictive rating that you want to block. Press SELECT to lock the highlighted rating and all ratings more restrictive than it (for example, locking PG 13 automatically locks R and NC-17).
- 5 Select the expanded rating code(s), if you want to also lock these ratings.
- 6 To unlock a rating code, select the code.
- 7 Select Done. Make sure the receiver is locked as described on page 45.

CREATING OR CHANGING CHANNEL LOCKS

You can lock any channel, including Pay-Per-View and off-air channels. This type of lock keeps anyone from viewing these channels unless they enter the correct password.

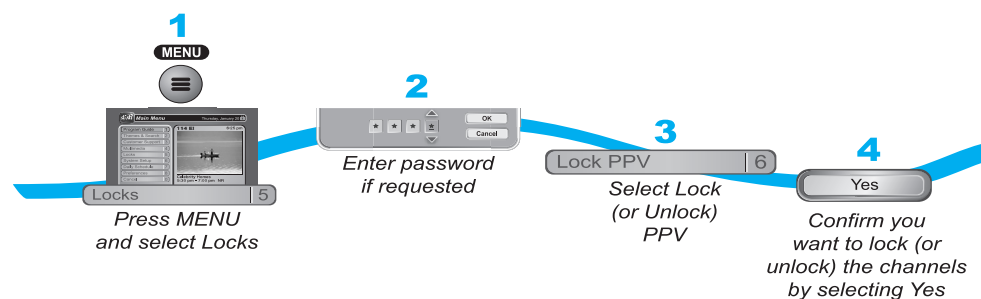


- 1 Press MENU and select Locks (5).
- 2 If the receiver is locked, enter the password using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 3 Select Channel Locks.
- 4 Highlight and select each channel that you want to lock or unlock. Press UP or DOWN ARROW to highlight the channel. You can also move to each channel number using the NUMBER PAD. If the checkbox next to the channel has a checkmark, the channel is locked.
- 5 Select Done. Make sure the receiver is locked as described on page 45.

6

LOCKING OR UNLOCKING PAY-PER-VIEW CHANNELS

This locks all Pay-Per-View channels. This type of lock keeps anyone from viewing these channels by using the UP or DOWN ARROWS or the remote control NUMBER PAD. You also can lock individual Pay-Per-View channels by using channel locks.



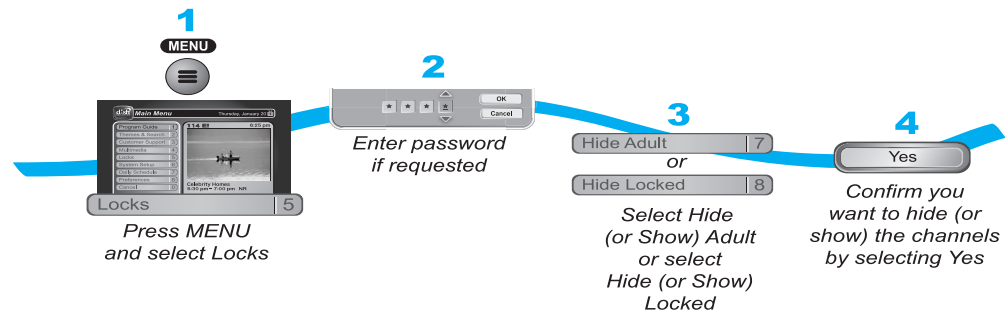
Chapter 6

Hiding Adult Content or Locked Channels

- 1 Press MENU and select Locks (5).
- 2 If the receiver is locked, enter the password using the NUMBER PAD. The receiver displays stars (*) as you enter the digits of the password. Select OK.
- 3 Select Lock PPV or Unlock PPV.
- 4 Select Yes. Make sure the receiver is locked as described on page 45.

HIDING ADULT CONTENT OR LOCKED CHANNELS

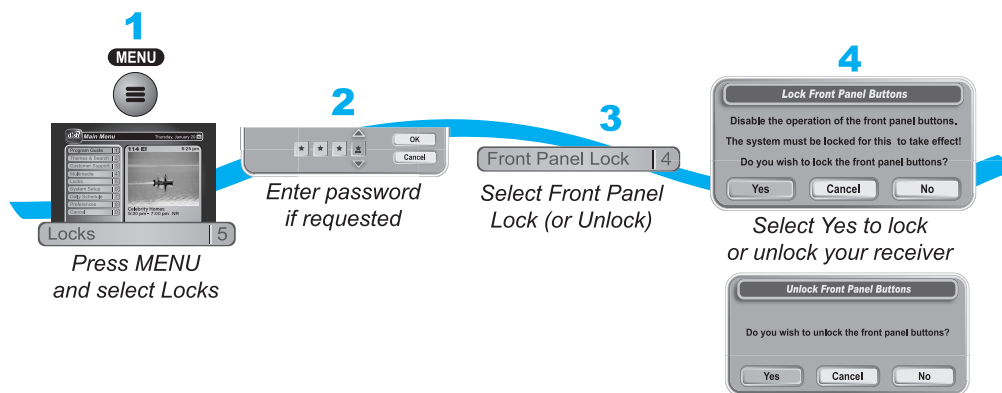
When you hide adult channels or locked channels, you prevent the Program Guide, Themes lists, and the Browse Banner from displaying adult channels. It also prevents anyone from choosing these channels by using the UP or DOWN ARROWS or the remote control NUMBER PAD.



- 1 Press MENU and select Locks (5).
- 2 If the receiver is locked, enter the password using the NUMBER PAD. Select OK.
- 3 Select Hide Adult or Show Adult.
- 4 Select Yes. Make sure the receiver is locked as described on page 45.

LOCKING OR UNLOCKING THE FRONT PANEL

This lock keeps anyone from using the front panel buttons unless they enter the correct password, but it does not lock the remote control buttons. This option is only available on TV1 menus.



- 1** Press **MENU** and select **Locks** (5).
- 2** If the receiver is locked, enter the password using the **NUMBER PAD**. The receiver displays stars (*) as you enter the digits of the password. Select **OK**.
- 3** Select **Front Panel Lock** to lock or unlock the front panel.
- 4** Select **Yes**. To activate the **Front Panel Lock**, you must lock the receiver. Make sure the receiver is locked as described on page 45.

Chapter 6

Tips



TIPS

- If the receiver displays a message prompting you to enter a password, the receiver is locked.
- If you want to unlock the receiver or any specific lock, use the password for the TV output you're watching. For example, use TV1's password to unlock TV1's locks and TV2's password for TV2's locks.
- When you lock a rating, you also lock all other more restrictive ratings. For example, if you lock PG 13 rated programs, then all programs with the R, NC-17, and NR/AO ratings are also locked.



QUESTIONS

- **Why didn't a lock I set take effect?** You have to lock the receiver for any lock you set to take effect. See page 45 for details.
- **Why don't the locks I set for TV2 work?** The locks you set on TV2 are not available in Single Mode.
- **What do I do if I forget my password?** If you forget your password, you will need to speak with a Customer Service Representative.