

# DISH HOME PROTECTION PLAN

## PRIORITY SERVICE FOR PREFERRED DISH NETWORK CUSTOMERS

**\$5<sup>99</sup>**  
MONTH



DISH Network knows better than anyone how important your TV is to you, and providing service you can count on is our top priority. We've been doing it now for more than 20 years. That's why we think you'll find the DISH Home Protection Plan to be the best way to get the most out of your satellite TV system.

Sit back, relax and enjoy your satellite entertainment system knowing that we're providing all of the worry-free protection and convenient service you need with the DISH Home Protection Plan.

What is the DISH Home Protection Plan? A service program designed to provide preferred DISH Network customers with fast and friendly 24-hour support and convenient in-home service for just a few dollars per month. DISH Home Protection Plan subscribers get a variety of services, including:

### PRIORITY TECHNICAL SUPPORT

24-hours-a-day, 7-days-a-week – need fast assistance? We're here to answer your questions.

### REPLACEMENT EQUIPMENT

Most difficulties can be solved with a simple phone call. But if you have a problem with your receiver that can't be solved over the phone, we will send you a replacement receiver via priority mail at no additional charge to you.

### VIDEO CABLING AND POWER SURGE REPAIRS

If a power surge damages your DISH Network receiver or DISH Network installed video cabling, we will replace it or repair it for free.

### IN-HOME SERVICE

If our technical support staff can't solve your problem over the phone, we'll come to you! With a nationwide service network, you're covered, no matter where you live.

Help from authorized technicians is available for only \$29 – that's a savings of \$70 per service call. Just give us a call and we'll schedule an in-home appointment at a time that's convenient for you.

### FREE MOVERS PROGRAM

Moving across the street or across the country? No problem! Just leave your dish antenna where it is and bring your existing receivers with you. DISH Network will professionally install a dish antenna and your current receivers at your new home free of charge.<sup>†</sup>

### HOW DO YOU GET THE DISH HOME PROTECTION PLAN?

It's easy, just call 1-800-333-DISH (3474) or visit our website at [www.dishnetwork.com](http://www.dishnetwork.com) to get the DISH Home Protection Plan today.

### HOW MUCH DOES IT COST?

That's the best part! The DISH Home Protection Plan is available for only \$5.99 a month, covering up to 4 receivers.<sup>††</sup>



<sup>†</sup>Limit of 1 move per year. If you have a second dish antenna for International programming, there is a \$50 one-time fee.

<sup>††</sup>The Plan monthly fee of \$5.99 includes coverage for up to 4 receivers; \$6.99 for 5 receivers; \$7.99 for 6 receivers.

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## INCLUDES

- PRIORITY TECHNICAL SUPPORT
- CONVENIENT IN-HOME SERVICE
- FAST, PERSONALIZED SERVICE
- REPLACEMENT EQUIPMENT
- DISH NETWORK INSTALLED VIDEO CABLING
- POWER SURGE REPAIRS
- FREE MOVERS PROGRAM
- 10-POINT INSPECTION
  1. VIDEO CLARITY CHECK
  2. RECEIVER HARDWARE DIAGNOSTIC: FUNCTIONS, SIGNAL AND CHECKSWITCH
  3. CHECK OF RECEIVER HARDWARE
  4. ANTENNA MOUNT AND LOCATION CHECK
  5. REMOTE CONTROL IR/UHF FUNCTION CHECK
  6. DISH NETWORK-INSTALLED CABLING CHECK
  7. SIGNAL STRENGTH VERIFICATION
  8. OUTSIDE CABLING AND FITTINGS CHECK
  9. RECEIVER SYSTEM CONNECTIONS CHECK
  10. GROUND BLOCK INSPECTION (ENSURE NEC SPECIFICATIONS)

10-point inspection performed only during DISH Network-approved in-home service call.



**HOME OF THE LOWEST  
ALL-DIGITAL PRICE IN AMERICA**

CALL

**1-800-333-DISH**  
3 4 7 4

to speak with a DISH Network  
Customer Service Representative about  
the DISH Home Protection Plan

Visit [www.dishnetwork.com](http://www.dishnetwork.com) to view complete terms  
and conditions. Restrictions may apply. Prices subject  
to change without notice.

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**GUARANTEED PEACE OF MIND**

