

GEOSAT*pro* DVR1100c / DSR100c

Technical Bulletin 2009.09.30

Issue: No output present on RF, AV (RCA), S-Video or Component ports

Steps to perform a Master Firmware Reset:

- Power Off the rear Master Power Switch.
- Depress the **Channel Up** Button on the front panel switch the Master Power Switch ON.
- Release the **Channel Up** Button after the Testing Menu appears on the TV or a “0” on the front panel display.
- Select **#0 LOAD DEFAULT** and press **OK**. When prompted, turn OFF the Master Power Switch on the rear of the receiver.
- Wait 10 seconds then switch the Master Power Switch ON.
- If the video does not appear, Press **OK** on the remote control 2 (two) times.
- Perform the receiver activation sequence.