

DISH Note

HDMI Cables

Audience:

RSPs, Sub-contractors

Release Date: 03/24/08

Effective **April 2, 2008**, we will no longer provide HDMI cables for free. Customers will have the option to purchase HDMI cables directly from technicians during their installations.

Details

- The price to the customer for an HDMI cable is \$20, plus applicable tax.
- You should carry HDMI cables for customers that want them.
- Component cables should be used if no HDMI cable is requested. This should be at no charge to the customer.

Process for RSPs and Sub-contractors

1. The customer requests an HDMI cable.
2. Advise the customer that you will charge \$20 for the HDMI cable.
3. If the customer agrees, collect the \$20 from the customer and provide the HDMI cable.

No calls should be generated to the CSC.

