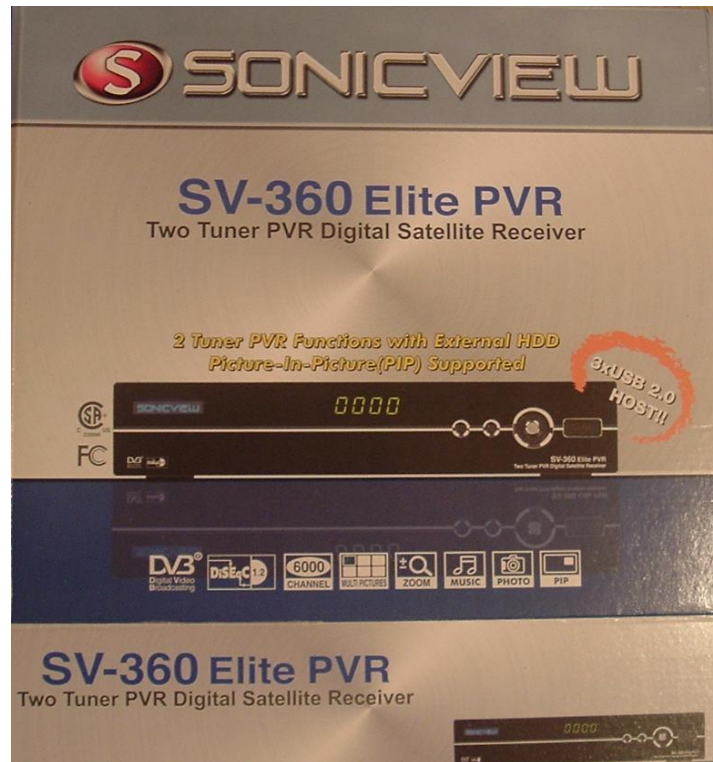# How to Revive a Sv360 Elite Using the Downloader Program
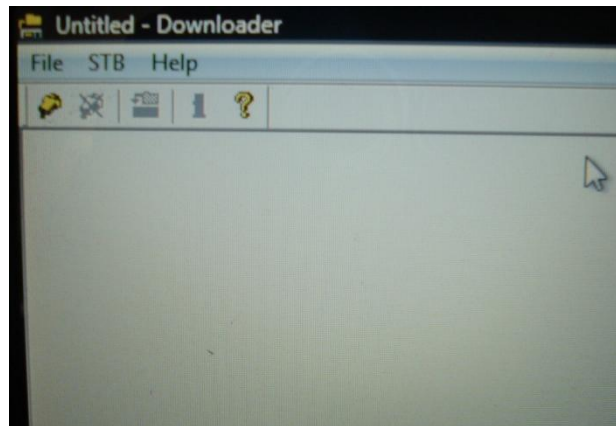
9-19-2008

   If your Sonicview360 Elite has quit working, but some of the display lights still come on, you may be able to fix it by reloading the factory bin and the factory channel file using the 1.1 Downloader program. The files that are used in this procedure are unaltered Sonicview files. We will use the 1.1 downloader, the factory 103 bin, and a channel file that was uploaded from a Sv360 Elite. The procedure that is shown here was done using a Windows Vista computer, and a Radio Shack usb to serial adapter. You will need a computer that has a serial port and a null RS232 cable to connect the receiver and the computer. The receiver does not need to be connected to the television.
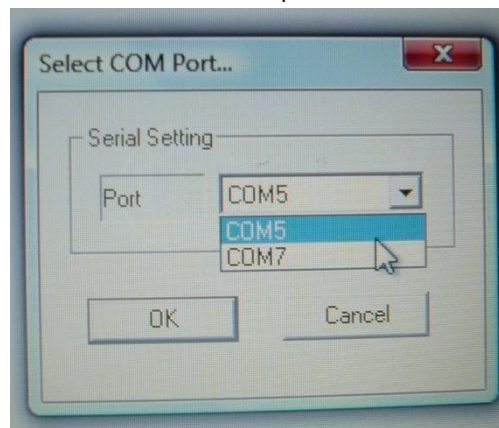
How to Revive a Sv360 Elite Using the Downloader Program

Downloader 1.1

Download and install the 1.1 loader program on your computer. When you open the loader, you should see the yellow icon under the word "File". Click on this yellow icon and a sub menu will appear.
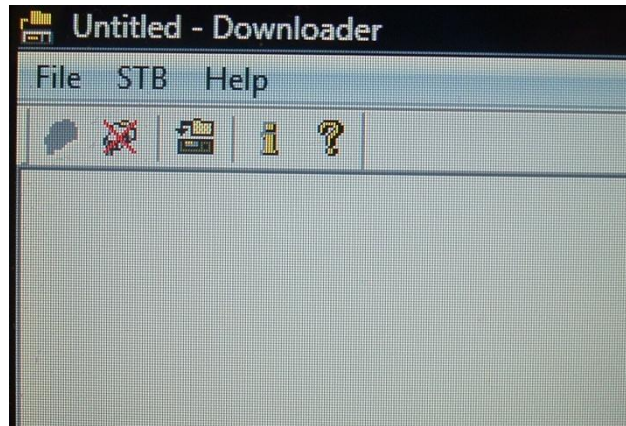
Downloader 1.1 com port sub menu

Select the proper com port for your computer's RS232 serial port. Com port 5 is always available in this program, and if there is another com port that is displayed besides 5, then it is probably the correct one. Look in the computer's device manager if you are unsure of what com port to use. For this computer, com port 7 is correct and it is the one we selected.
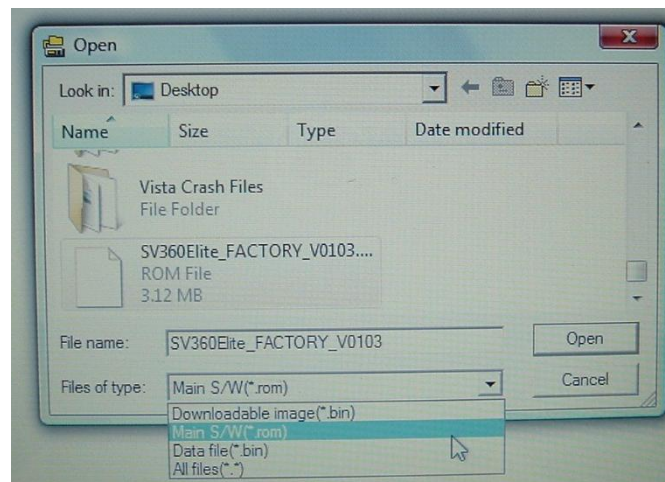
How to Revive a Sv360 Elite Using the Downloader Program

Downloader 1.1

When the loader's com port is connected to the serial port of the computer, the yellow icon light under the word "file" will turn off and there will be a red X on the disconnect icon as seen in the photo above. If you do not have a red X on the disconnect icon, then the computer and the loader program are unable to communicate. This problem will have to be resolved before you can continue.
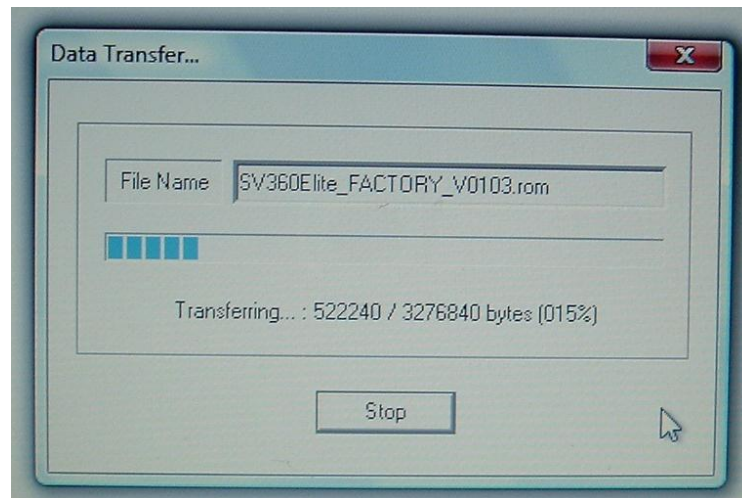
Downloader 1.1

Turn off the Sv360 Elite by using the rocker switch on the rear of the receiver, and connect the null RS232 cable from the computer to the receiver. Then click on the yellow folder icon that is below and between the words "STB" and "Help". When the sub-menu opens find and select the factory 103 file. "The Files of type:" that is at the bottom of this menu should be changed to Main S/W(*.rom) as shown in the picture above. Once you have opened the 103 file, another sub menu will open showing the data transfer. Turn the receiver on using the rear rocker switch to start the data transfer.

How to Revive a Sv360 Elite Using the Downloader Program

Downloader 1.1

If you are having a successful file transfer, you will see the progress on the Data Transfer menu and on the display of the Sv360 elite. The file transfer may take between 10 and 15 minutes to complete. It is important not to disturb the computer or the receiver until the file transfer is complete.

The Sv360 Elite display

How to Revive a Sv360 Elite Using the Downloader Program

The Sv360 Elite display

In the final part of the loading process, you may see the word SAVE and you may see the individual letters S A V E being displayed on the Sv360 Elite.
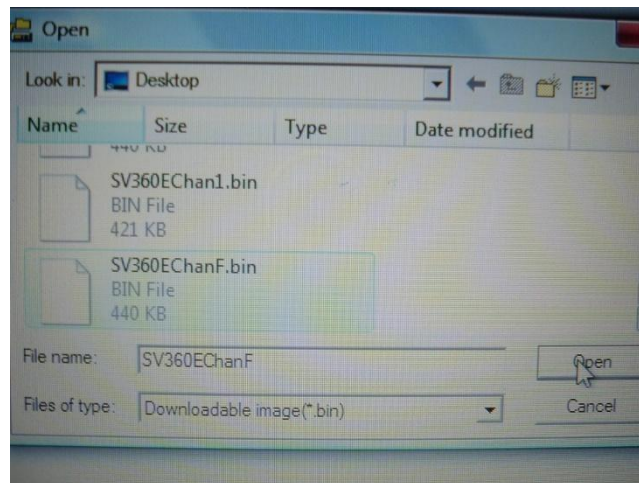
The Sv360 Elite display

Do not disturb the computer or the receiver while these words or letters are being displayed. The receiver should reboot automatically when the loading process is finished.

How to Revive a Sv360 Elite Using the Downloader Program

Downloader 1.1

   After the 103 factory .rom file has been downloaded, you may load the channel .bin file by using the same procedures that were used on the 103 file. A channel file may be uploaded from a working Sv360 Elite by doing a factory reset and using the Upload channel feature in the USB Drives menu of the Elite.

The Sv360 Elite display

   After the channel file is installed, the receiver should reboot and there should be 4 zeros displayed on the Elite receiver. The receiver should now be in a factory condition with the 103 bin installed.

El Bandido   9-19-2008