

ComcastPricing

Effective 4/01/04

Monthly Service

Basic Service* \$11.00

Basic Service is the minimum level of service available. Basic Service is required before you can subscribe to additional services.

Standard Cable \$41.69

Includes Basic and Expanded Basic Service.

Monthly Premium Service

HBO or Showtime \$15.95

Cinemax, The Movie Channel, STARZ! \$14.95 ea

Comcast iN DEMAND

iN DEMAND Pay Per View Movies \$3.99 ea

Spice, Spice 2, Playboy \$8.99/Block

Hot Network \$11.99/Block

Comcast iN DEMAND Specials and Events are individually priced.

Equipment*

Converter \$5.00

Remote Control \$.30

Installation/Repair

In Home Wire Maintenance Plan Per month \$ 2.95

Hourly Service Charge \$28.48

Trouble Call \$ 16.99

Install-Unwired Home Aerial within 125 feet \$ 43.99

Install-Prewired Home Aerial within 125 feet \$ 27.99

Install Additional Outlet-Connect Initial \$ 13.99

Install Additional Outlet-Connect Separate \$ 19.99

Install-DVR \$ 19.95

Install-HD \$ 39.95

Install-HD with DVI Cable \$49.95

Other Install-Relocate Outlet \$ 19.99

Other Install-Upgrade Non-addressable \$ 15.99

Other Install-Downgrade Non-addressable \$ 10.99

Other Install-Upgrade/Downgrade Addressable \$ 1.99

Connect VCR-Connect Initial \$ 5.99

Connect VCR-Connect Separate \$ 12.99

CHSI Premium Install \$ 99.00

Other Charges

Non-Sufficient Fund Charges \$ 20.00

Administrative Fee for Delinquent Payments \$ 2.95

Field Collection Fee \$ 15.00

Re-Activate Converter \$ 1.99

Unreturned Digital Converter \$318.00

Unreturned Addressable Converter \$115.00

Unreturned Remote Digital \$ 7.19

Unreturned Remote Analog \$ 4.00

Unreturned HD/DVR Converter \$ 500.00

* Prices may vary by area. Pricing, packaging, programming, and channel location subject to change. Not all programming and services available in all areas. Franchise fees, regulatory fees, and taxes are not included. Other restrictions may apply. Federal law requires subscription to Basic service to receive any other level of service. Prices may vary by area. Converter fee is \$4.50 in regulated area's

WOC

The Comcast High-Speed Internet Advantage

Blazing Speed

- Up to 50 times faster than dial-up*
- Download music and photos instantly
- Play video games in real time
- Surf from page to page in seconds

Always On Internet Connection

- You are always connected, so you can access web pages in seconds
- No dialing up, no busy signals, no dropped connections
- Does not tie up your phone line

E-mail/Web Space

- Up to seven e-mail accounts, one for each family member
- Up to 25 MB of web space for personal pages to share with family and friends

Better Value

- Compare it to the cost of dial-up and a second phone line
- No contract
- Tech support 24 hours a day

Wireless Home Networking Now Available

- Connect up to 5 PC Devices
- Share Information and Files
- Ideal for on-line gaming

* Speed comparisons are for downloads only and are compared to 56.6 kbps dial-up. Upstream speed limited to 256 kbps. Actual speeds may vary and are not guaranteed. Many factors affect download speed. Ask about speed when you call or visit www.comcast.com. Not available in all locations.

INTERNET SERVICES

Service	Monthly Charges
Comcast High Speed Internet (Cable Customers)	\$ 42.95
Comcast High Speed Internet (Non-Cable Customers).....	\$ 57.95
Modem Rental.....	\$ 3.00
Wireless Home Networking (Cable Customer).....	\$ 52.95
Wireless Home Networking (Non-Cable Customer).....	\$ 67.95
Equipment Leasing	\$ 5.00

LOBBY LOCATIONS

Elyria Center
576 Ternes Ave.
Elyria, OH 44035

Lobby Hours:
Mon-Fri: 9:00 AM-5:00 PM
Sat: 10:00 AM -1:00 PM

Bay Village Center
660 Dover Center Rd., Suite 29
Bay Village, OH 44140

Lobby Hours:
Mon-Fri: 9:00 AM-1:30 PM
2:30 PM-5:00 PM

comcast

ChannelLine-Up&Rates



Cleveland
Ohio

Welcome to Comcast Digital Cable

2	WOAC -67 (SATH Canton)	B	103	Discovery Health	DC	270	Outdoor Channel	D+
3	WKYC-3 (NBC Cleveland)	B	104	Fit TV	D+	273	NBA TV NEW	DP
4	WUAB-43 (UPN Cleveland)	B	105	CSPAN-3	DC	280	SHOPNBC	DC
5	WEWS-5 (ABC Cleveland)	B	106	Bloomberg	DP	290	Trinity Broadcast Network	DC
6	Disney	E	107	News World International	DP	292	Inspirational Life	D+
7	WOIO-19 (CBS Cleveland)	B	108	International Channel	DP	293	MBC	DC
8	WJW-8 (FOX Cleveland)	B	109	National Geographic	DC	294	THE WORD	DC
9	WBNX-55 (WB Cleveland)	B	110	Science Channel	DC	300	HBO (HD)	HD
10	WVIZ-25 (PBS Cleveland)	B	111	Discovery Times	D+	301	HBO	DPR
11	QVC	B	112	Discovery Wings	D+	302	HBO2	DPR
12	Government Access	B	113	Discovery Home	D+	303	HBO Signature	DPR
13	TV Guide Channel	B	114	BBC America	DC	304	HBO Family	DPR
14	EWTN	B	115	Biography	D+	305	HBO Comedy	DPR
16	WGN	B	116	History International	D+	306	HBO (W)	DPR
18	WOHS-61 (UNI Cleveland)	B	117	WE	DC	307	HBO2 (W)	DPR
19	EDACC	B	118	STYLE	DC	308	HBO Signature (W)	DPR
20	WEAO-49 (PBS Akron)	B	119	Lifetime Movie Network	DP	309	HBO Family (W)	DPR
21	WGGN	B	121	DIY	D+	310	HBO Zone	DPR
22	CSPAN2	B	122	FineLiving	D+	311	HBO Latino	DPR
23	WVPX-23 (PAX Akron)	B	123	WISDOM	DC	312	HBO Latino (W)	DPR
24	BET	E	125	TRIO	DP	319	Cinemax (HD)	HD
25	ESPN	E	129	NICKTOON	D+	320	Cinemax	DPR
26	ESPN2	E	130	Discovery Kids	DC	321	MoreMAX	DPR
27	ESPN Classic	E	131	NOGGIN	DC	322	Cinemax (W)	DPR
28	Public Access	B	133	GAS	D+	323	MoreMAX (W)	DPR
29	TLC	B	134	WAM!	D+	324	ActionMAX	DPR
30	EDACC	B	135	TOON	D+	325	ThrillerMAX	DPR
31	EDACC	B	140	MTV2	D+	326	ActionMAX (W)	DPR
32	Local Origination	B	143	MTV Hits	DC	327	WMAX	DPR
33	E!	E	144	VH1 Classic Rock	D+	328	@MAX	DPR
34	TV LAND	E	145	VH1 Soul	D+	329	5 StarMAX	DPR
35	Food Network	E	146	VH1 Country	D+	330	OuterMAX	DPR
36	USA Network	E	147	GAC	D+	339	Showtime (HD)	HD
37	TBS	E	148	FUSE	DP	340	Showtime	DPR
38	TNT	E	149	BET Jazz	DP	341	Showtime Too	DPR
39	CNBC	E	150	Encore	D+	342	Showtime Showcase	DPR
40	Discovery Channel	E	151	Encore (W)	D+	343	Showtime (W)	DPR
41	ABC Family	E	152	Encore Action	D+	344	Showtime Too (W)	DPR
42	VH1	E	153	Encore Action (W)	D+	345	Showtime Showcase (W)	DPR
43	MTV	E	154	Encore Mystery	D+	346	Showtime Beyond	DPR
44	Headline News	E	155	Encore Mystery (W)	D+	347	Showtime Extreme	DPR
45	Spike TV	E	156	Encore Love Stories	D+	348	Showtime Extreme (W)	DPR
46	CNN	E	157	Encore Love Stories (W)	D+	349	Showtime Beyond (W)	DPR
47	Nickelodeon	E	158	Encore True Stories	D+	350	TMC	DPR
48	The Weather Channel	E	159	Encore True Stories (W)	D+	351	TMC (W)	DPR
49	Lifetime	E	160	Encore Western	D+	352	TMC2	DPR
50	A&E	E	161	Encore Western (W)	D+	353	TMC 2 (W)	DPR
51	FOX Sports Ohio	E	162	G4	DC	369	Starz! (HD)	HD
52	CMT	E	163	Tech TV	DP	370	Starz!	DPR
53	TCM	E	164	Independent Film	DC	371	Starz! Theatre	DPR
54	History Channel	E	165	Sundance	D+	372	Black Starz!	DPR
55	BRAVO	E	166	Sundance (W)	D+	373	Starz! Family	DPR
56	Comedy Central	E	168	Ovation	DP	374	Starz! Cinema	DPR
57	Cartoon Network	E	170	FLIX	DC	375	Starz! Kids	DPR
58	HGTV	E	171	FLIX (W)	DC	376	Starz! (W)	DPR
59	FOXNEWS	E	172	Fox Movie Channel	DP	380	Starz! Cinema (W)	DPR
60	Golf	E	202	ESPN (HD)	HD	401	MC1 Showcase	MC
61	AMC	E	206	INHD 1 (HD)	HD	402	MC2 Today's Country	MC
62	Speed Channel	E	207	INHD 2 (HD)	HD	403	MC3 Classic Country	MC
63	Outdoor Life	E	210	WEWS-ABC (HD) NEW	HD	404	MC4 Americana	MC
64	Sci-Fi Channel	E	211	WKYC-NBC (HD)	HD	405	MC5 Bluegrass	MC
65	Animal Planet	E	213	WJW-FOX (HD)	HD	406	MC6 R&B and Hip Hop	MC
66	COURT TV	E	228	HBO (HD)	HD	407	MC7 Classic R & B	MC
70	FX	E	233	Cinemax (HD)	HD	408	MC8 Smooth R & B	MC
71	Gameshow	E	238	Showtime (HD)	HD	409	MC9 Rap	MC
72	CSPAN	E	248	Starz! (HD)	HD	410	MC10 Metal	MC
73	Travel	E	262	Fox Sports (Atlantic)	DP	411	MC11 Rock	MC
99	HSN	B	263	Fox Sports (Central)	DP	412	MC12 Power Rock	MC
101	WeatherScan Local	DC	264	Fox Sports (Pacific)	DP	413	MC13 Classic Rock	MC
102	ESPNEWS	DC	267	Fox Sports (World)	DP			

Channel Key:

Basic	B
Expanded Basic	E
Premium	P
Digital Classic	DC
Digital Plus*	D+
Digital Premier	DP
Digital Premium	DPR
Music Choice	MC
Digital PPV	PPV
HDTV	HD

* Digital Plus includes Digital Classic

Customer Service is available
24 hours a day, 7 days a week.

1-800-COMCAST

* Must have HDTV television and required Comcast HDTV converter to receive service. Channels not available in all Comcast areas. Addressable converter or digital converter is required to receive premium channels and Comcast IN DEMAND Pay Per View. A digital converter is required to receive Comcast Digital Service.

Digital Services

Digital Classic \$9.95

Includes Digital Music, Pay-Per-View, Interactive Program Guide, Digital Converter and Digital Remote.

Digital Plus \$14.95

Includes Digital Classic.

Digital Premier \$19.95

Includes Digital Classic and Digital Plus.

Digital Premier A la Carte \$9.95

Requires purchase of Digital Equipment Package.

Digital Video Recorder Package (Each Outlet) \$9.95

Comcast DVR service gives you total control. You can now control TV in ways you never imagined.

Digital Additional Outlet Package (Each Outlet) \$5.99

Includes access to Digital Music, Pay-Per-View, Interactive Program Guide, Digital Converter and Digital Remote.

Digital Sports Packages

Call for Sports Packaging Pricing Information



NASCAR In-Car

Watch the Winston Cup race and ride along with the top drivers (Feb.-Nov.)



MLB Extra Innings

Over 100 games available for the entire season package (Apr.-Sept.)



NBA League Pass

Up to 40 games per week for the entire season package (Oct.-May)



NHL Center Ice

Up to 35 games per week for the entire season package (Oct.-May)